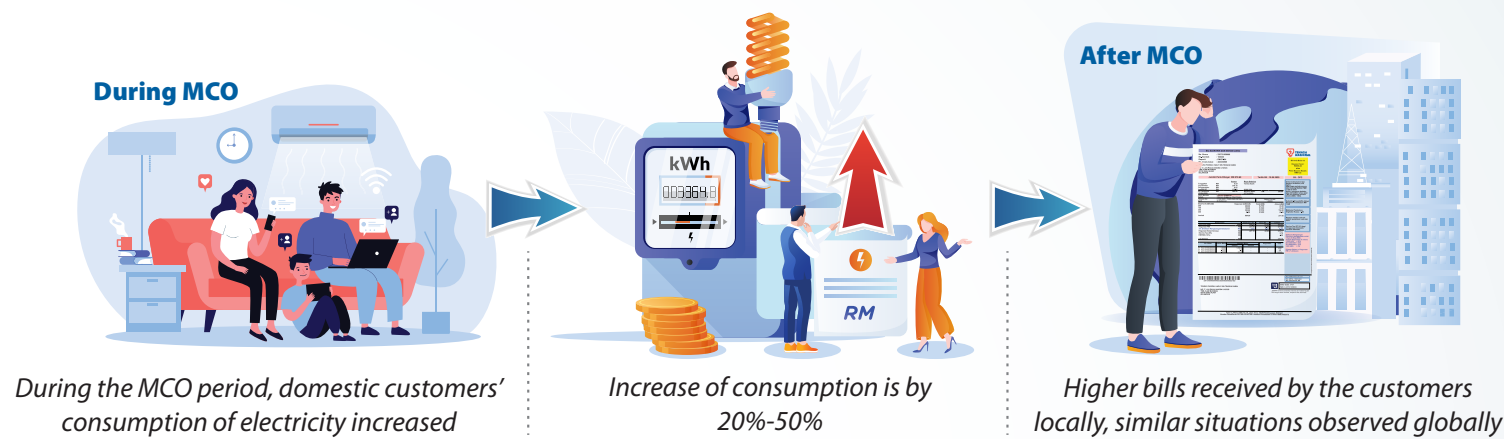


Bantuan Prihatin Elektrik

for 7.66 million TNB Domestic Customers

Here is what you need to know based on analysis



Details of Bantuan Prihatin Elektrik

Block	Total Maximum Bill	Total Domestic Customers	Electricity Discount under Economic Stimulus Package (ESP)	Bantuan Prihatin Elektrik	Total Benefits (April, May, June 2020)
0-200kWh	RM43.60	2,454,788	50%	FREE	FREE
201-300kWh	RM77.00	1,544,897	25%		
301- 600kWh	RM231.80	2,330,386	15%	RM77 / month	RM231 + 15%
601- 900kWh	RM395.60	916,002	2%	RM77 / month + 8%	RM231 + 10%*
> 900kWh	> RM396.15	414,989	2%	RM77 / month	RM231 + 2%

Note:

- The one-off financial assistance is provided on top of existing Economic Stimulus Package and will be reflected in the July 2020 bill
- If customers have made payment for April, May and June, the excess amount paid in those three months will be credited into the July 2020 bill
- * For electricity consumption between 601-900kWh per month, an additional 8% discount will be given from April until September 2020

How else does TNB help customers?

- The Easy Payment Plan (EPP) introduced by TNB is still in use where domestic customers have the option to pay their outstanding electricity bills in instalments based on the amount of EPP each month without any additional surcharge until December 2020.
- No disconnection of electricity until 30 September 2020.
- No late payment charges from 18 March 2020 until 30 September 2020.

For more information:

Contact **TNB CareLine** at **1-300-88-5454** | Email to **tnbcareline@tnb.com.my**
Log on to **myTNB app** or **portal** at **www.mytnb.com.my** | Visit your nearest **Kedai Tenaga**

TNB is here for you