

BEWARE OF ELECTRICITY BILL DISCOUNT SCAMS

Scammers will try to reach out to you via social media, phone calls, emails or in person to:



- Offer fake discounts on electricity bill payment



- Offer services such as illegal rewiring (meter tampering)



- Ask for payment to avoid supply disconnection



- Sell uncertified energy-saving devices that claim to lower your electricity bill



Spot The Red Flags!



Request for payment through cash or transfer to individual bank accounts



Suspicious advertisement and promotions via social media (Facebook, WhatsApp, TikTok, etc.)



Stay Safe With These Tips!



Use TNB official payment channels such as myTNB app or portal, JomPAY, online banking and more for secure payments.



www.mytnb.com.my/payment-facilities

Verify with TNB CareLine on the authenticity of any offers or promotions related to TNB.

☎ 1-300-88-5454

📘 TNB CareLine

📧 @Tenaga_Nasional