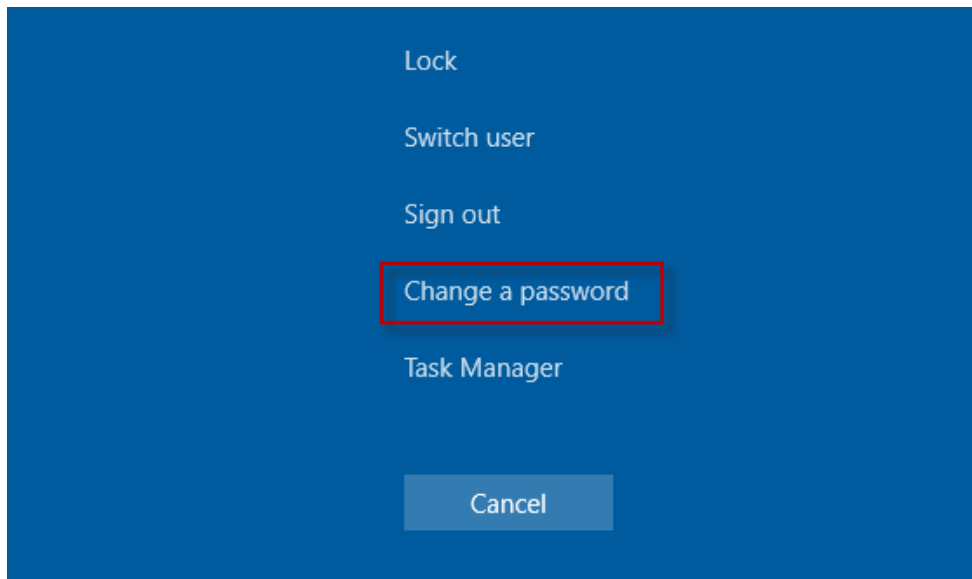


Cara Menukar Kata Laluan Melalui PC/Laptop

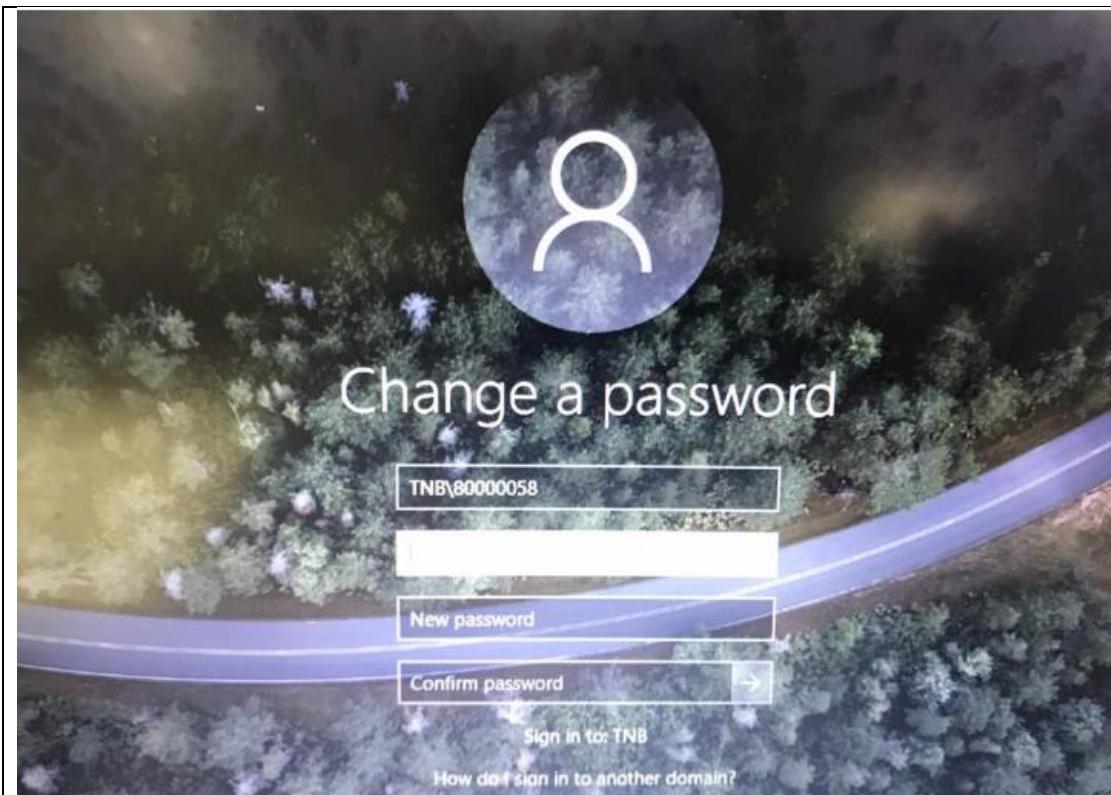
Anda perlu menukar kata laluan **sebanyak 2 kali dengan kata laluan yang berbeza** bagi mendapatkan akses kepada email & sistem – sistem berkaitan. (hanya pengguna yang menukar kata laluan menggunakan TNB Network)

Sila ikuti langkah – langkah berikut:

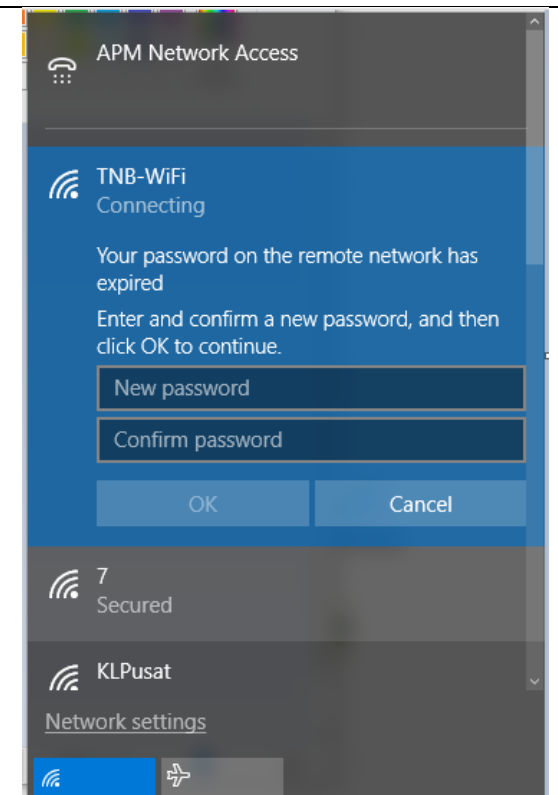
Step 1: Tekan Ctrl + Alt + Del pada PC/Laptop anda



Step 2: Tukar kata laluan seperti gambar di bawah. (sama ada melalui gambar 1 atau gambar 2) dan masukkan kata laluan pertama

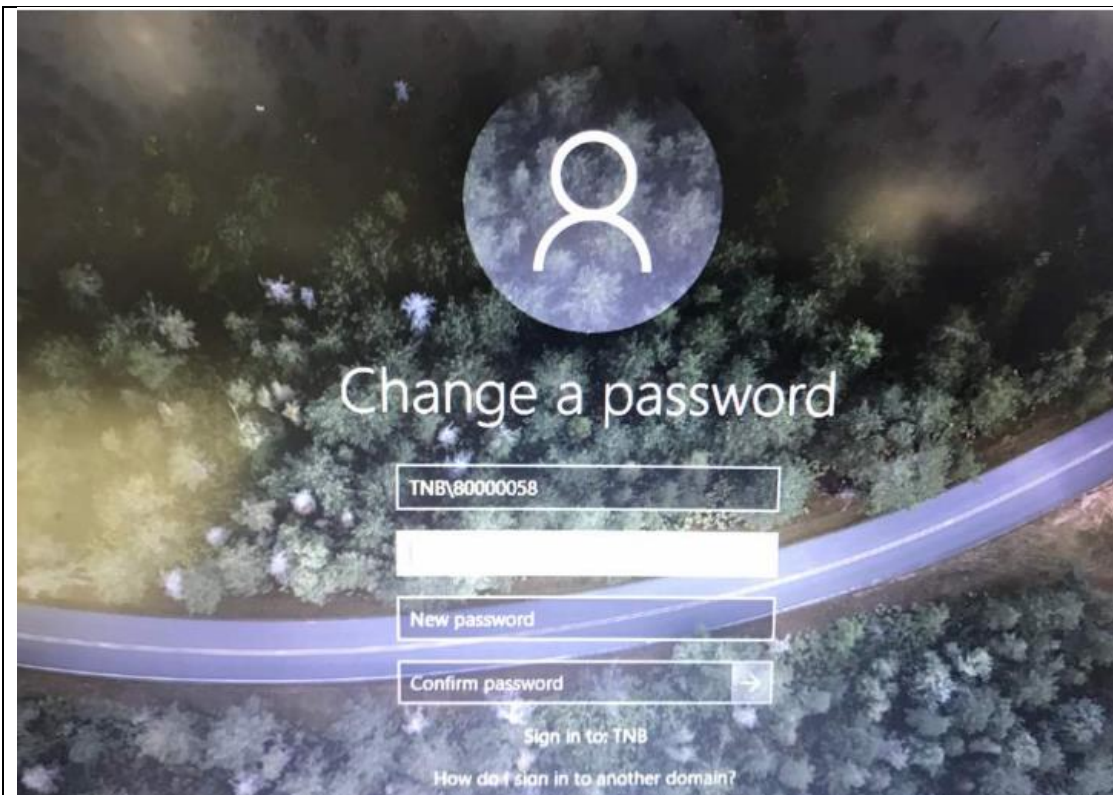


Gambar 1

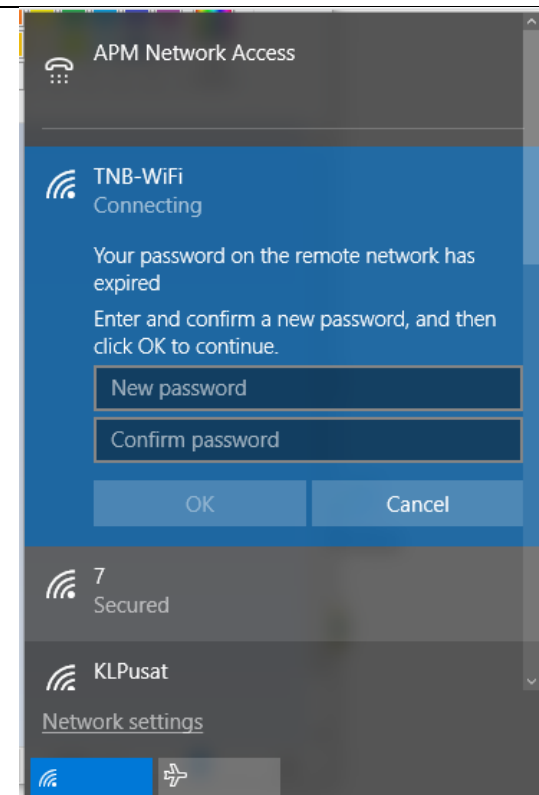


Gambar 2

Pop Up Window akan meminta anda untuk menukar kata laluan sekali lagi. (sama ada melalui gambar 1 atau gambar 2) dan masukkan kata laluan kedua.



Gambar 1



Gambar 2

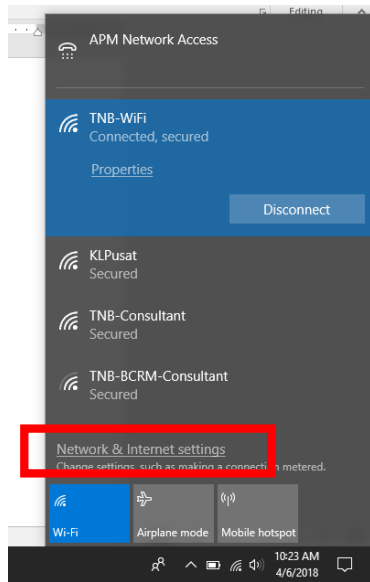
Bagi mendapatkan akses kepada TNB Wifi pula, sila ikuti langkah berikut:

CARA FORGET WIFI SETTING UNTUK WINDOWS 10

Selepas anda menukar kata laluan melalui laptop/webmail, anda perlu menukar setting di wifi untuk mendapatkan akses kepada TNB Wifi.

Ikuti langkah berikut:

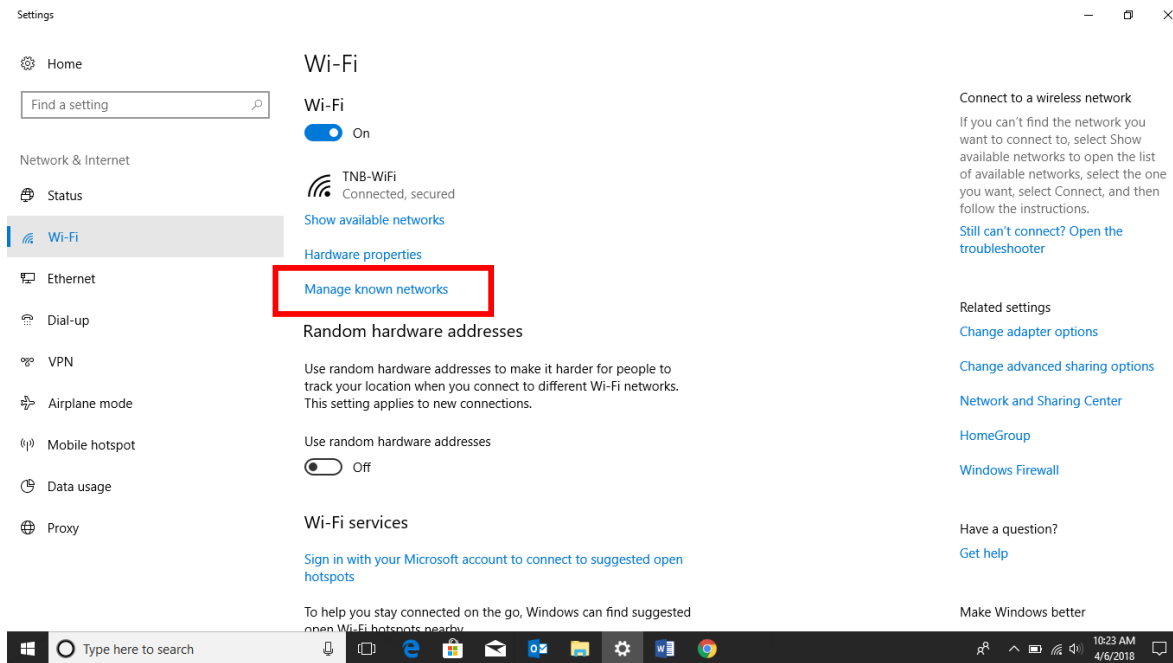
- 1) Klik pada wifi simbol dan pilih network setting



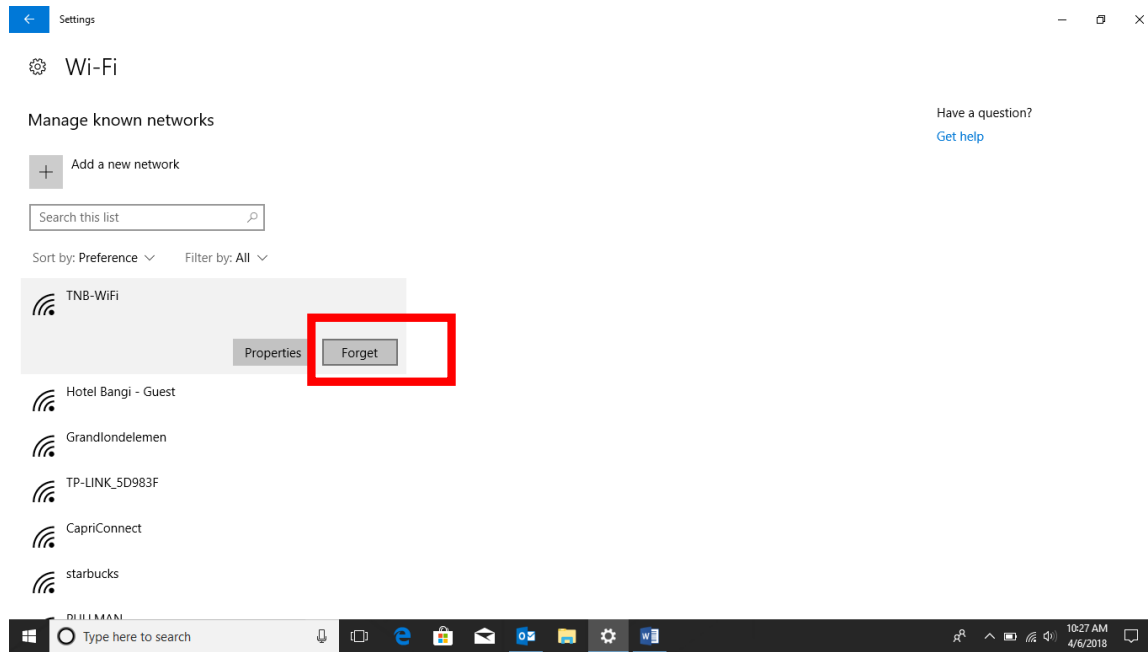
2) Pilih wifi

The screenshot shows the Windows Settings application with the 'Wi-Fi' settings page open. The left sidebar contains the following items: Home, Find a setting, Network & Internet, Status, **Wi-Fi** (highlighted with a red box), Ethernet, Dial-up, VPN, Airplane mode, Mobile hotspot, Data usage, and Proxy. The main content area is titled 'Wi-Fi' and shows the Wi-Fi toggle is turned 'On'. Below this, it indicates 'TNB-WiFi' is 'Connected, secured'. There are links for 'Show available networks', 'Hardware properties', and 'Manage known networks'. The 'Random hardware addresses' section is also visible, with a toggle set to 'Off'. The 'Wi-Fi services' section includes a link to sign in with a Microsoft account. The right side of the page provides instructions on how to connect to a wireless network, related settings like 'Change adapter options', and a 'Get help' link. The taskbar at the bottom shows the search bar, taskbar icons, and system tray with the time 10:23 AM on 4/6/2018.

3) Pilih manage known networks



4) Tekan forget di TNB Wifi



5) Sila tekan wifi simbol dan masukkan kata laluan baru untuk mendapatkan wifi TNB.

