

Frequently Asked Questions for myGreen⁺

› *What is myGreen⁺?*

- myGreen⁺ scheme is introduced as an option for customer who are interested to buy green energy.
- With the implementation of myGreen⁺ scheme, the customers will have an option to purchase green energy without having to install their own solar rooftop or other renewable energy installations.
- myGreen⁺ scheme is offered to all customers and they may opt to subscribe to myGreen⁺ in 100 kWh blocks at the rate of 8 sen/kWh.
- Customers enrolled in myGreen⁺ scheme will receive a myGreen⁺ subscription certificate issued by TNB upon subscription.

› *Why should I subscribe to myGreen⁺?*

- Subscribing to myGreen⁺ means supporting environmentally friendly and green agenda such as to meet sustainable targets, offsetting carbon credit, and for green ("eco-friendly") brand image with the issuance of myGreen⁺ Subscription Certificate by TNB.
- Your purchase of green energy supports growth of the renewable energy industry instead of electricity produced from natural gas or coal-fired power plants.

› *If I sign up will my home or business receive electricity generated from renewable energy?*

- Electricity generated by renewable energy is not directed to a specific home or business. When you subscribe to myGreen⁺, TNB will match 100% of your subscription of myGreen⁺ from renewable energy instead of using energy from natural gas or coal-fired power plants. This green energy enters the electric system daily and reduces the amount of energy needed from fossil-fuel based power plants. As more customers subscribe to myGreen⁺, the amount of fossil fuel purchases can decrease.
- The resources for producing electricity for the purpose of myGreen⁺ scheme will be from the renewable energy resources as determined and approved by the Energy Commission from time to time.

› *How will subscribing to myGreen⁺ affect my bill?*

- Customers who opt for myGreen⁺ subscriptions will pay:
 - a) Normal tariff as per the Tariff Schedule; and
 - b) myGreen⁺ for the blocks of Green Energy they have subscribed at the rate of 8 sen/kWh
- Example for billing calculation when electricity consumption is more than myGreen⁺ subscription:

Example 1:

Electricity consumption = 800,000 kWh

myGreen+ subscription = 100,000 kWh

Below is an illustration for the calculation of the sum payable by the customer:

Tempoh Bil : 01.03.2020 - 31.3.2020 (31 Hari)	Faktor Prorata		
Tariff : C2	1		
Blok Tarif (kWh)	Blok Prorata (kWh/kW Kadar (RM))	Amaun (RM)	
Kegunaan Puncak	500,000 0.365	182,500.00	
Kegunaan Luar Puncak	300,000 0.224	67,200.00	
Kehendak Maksima	1,500 45.100	67,650.00	
myGreen+ (kWh)	100,000 0.08	8000.00	
Keterangan	Tidak Kena Service Tax	Kena Service Tax	Jumlah
Kegunaan kWh	kWh 800,000	0	800,000.00
Kegunaan	RM 249,700.00	0.00	249,700.00
Kehendak Maksima	RM 67,650.00	0.00	67,650.00
myGreen+	RM 8,000.00	0.00	8,000.00
ICPT (RM0.0255)	RM 17,850.00	0.00	17,850.00
Kegunaan Bulan Semasa	RM 343,200.00	0.00	343,200.00
Service Tax (6%)	RM		0.00
KWTBB (1.6%)	RM		5,077.60
Caj Semasa	RM		348,277.60

- Example for billing calculation when electricity consumption is less than myGreen+ subscription:

Example 2:

Electricity consumption = 50,000 kWh

myGreen+ subscription = 100,000 kWh

Below is an illustration for the calculation of the sum payable by the customer

Tempoh Bil : 01.03.2020 - 31.3.2020 (31 Hari)	Faktor Prorata		
Tariff : C2	1		
Blok Tarif (kWh)	Blok Prorata (kWh/kW Kadar (RM))	Amaun (RM)	
Kegunaan Puncak	30,000 0.365	10,950.00	
Kegunaan Luar Puncak	20,000 0.224	4,480.00	
Kehendak Maksima	1,000 45.100	45,100.00	
myGreen+ (kWh)	50,000 0.08	4,000.00	
Keterangan	Tidak Kena Service Tax	Kena Service Tax	Jumlah
Kegunaan kWh	kWh 50,000	0	50,000.00
Kegunaan	RM 15,430.00	0.00	15,430.00
Kehendak Maksima	RM 45,100.00	0.00	45,100.00
myGreen+	RM 4,000.00	0.00	4,000.00
ICPT (RM0.0255)	RM 0.00	0.00	0.00
Kegunaan Bulan Semasa	RM 64,530.00	0.00	64,530.00
Service Tax (6%)	RM		0.00
KWTBB (1.6%)	RM		968.48
Caj Semasa	RM		65,498.48

➤ *How can I subscribe to myGreen⁺?*

- You may opt to subscribe to myGreen⁺ in 100 kWh blocks at the rate of 8 sen/kWh. Application can be made via [myTNB](#) Portal or visit our nearest Kedai Tenaga.

➤ *What is the term and conditions for myGreen⁺ subscription?*

- Term and conditions for myGreen⁺ scheme can be access via TNB's website at www.tnb.com.my > myGreenplus

➤ *Is there any limitation on the myGreen⁺ subscription?*

- Customers may subscribe to the green energy in blocks of 100kWh subject to myGreen⁺ Quota. The minimum subscription is 100kWh.
- The availability of myGreen⁺ Quota for subscription can be viewed on TNB's website www.tnb.com.my > myGreenplus.
- The total myGreen⁺ subscription must not exceed the allocated monthly myGreen⁺ Quota as published on TNB's website www.tnb.com.my > myGreenplus.

➤ *If I sign up for the myGreen⁺ scheme, may I later decide to cancel?*

- Customers can increase, reduce or terminate their green energy consumption blocks at any time after the enrolment without additional charges. Any changes to the subscription can be made via our [myTNB](#) Portal or visit ours nearest Kedai Tenaga.