



BEWARE OF SCAMMERS IMPERSONATING AS TNB EMPLOYEES OR CONTRACTORS

This scam occurs when irresponsible parties impersonate as TNB employees or contractors reaching out via phone call, SMS, WhatsApp or even in person. They may falsely to falsely claim you have unpaid bills or meter tampering, threatening immediate electricity disconnection.



Watch Out For These Signs!



Be cautious of unexpected phone calls or messages from unknown numbers demanding payment for outstanding bills or request for your personal information.



Visit by suspicious individuals to your home or business premises claiming to be from TNB threatening to disconnect your electricity supply.



Scammers impersonating as TNB employees or contractors **will request for payment directly via cash or transfer to individual bank accounts.**



Stay Safe With These Tips!

Use TNB official payment channels such as myTNB app or portal, JomPAY, online banking and more for secure payments.

www.mytnb.com.my/payment-facilities

Download myTNB app to monitor your latest electricity account balance and whether you have any outstanding bills.



Immediately contact TNB CareLine to check the status of your electricity account if you receive any suspicious phone call, message or visit.

☎ 1-300-88-5454
 📘 TNB CareLine
 🐦 @Tenaga_Nasional