



PANDUAN PENGGUNA (SUPPLIER) :
PEMBAYARAN FI PENDAFTARAN PEMBEKAL TNB
SECARA ATAS TALIAN (FPX)

SUPPLIER RELATIONSHIP MANAGEMENT
SUPPLY CHAIN MANAGEMENT SYSTEM (SCMS)

DISEDIAKAN OLEH:

UNIT SUPPLY CHAIN MANAGEMENT (SCM)
BAHAGIAN ICT

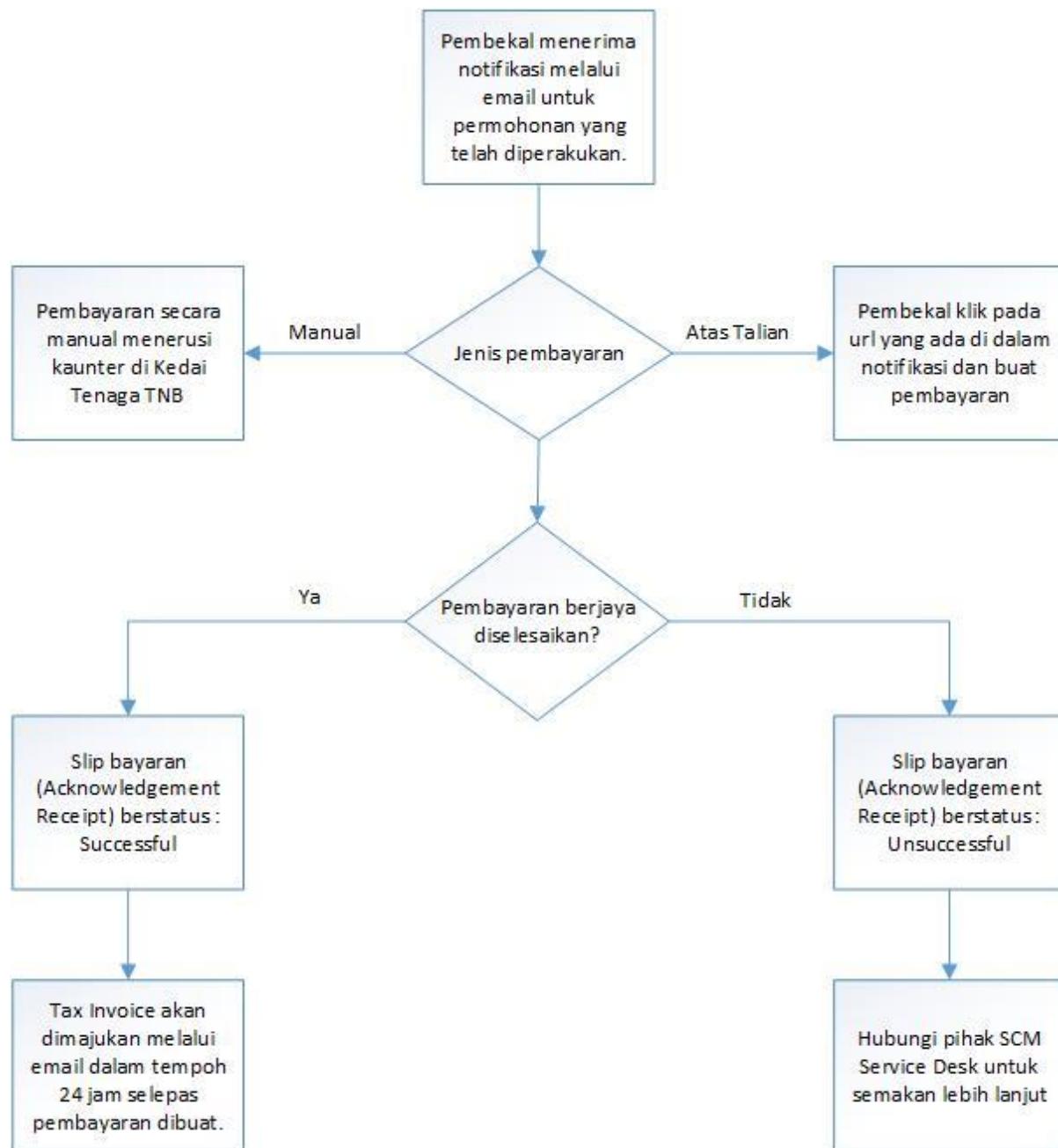
VERSION 1/2017

<ul style="list-style-type: none">• Perkhidmatan pembayaran secara atas talian yang disediakan adalah terbuka kepada pembekal TNB SAHAJA.• Proses pembayaran secara atas talian hanya melibatkan pendaftaran baru dan pembaharuan/kemaskini sijil pembekal TNB SAHAJA dan BUKANNYA bagi anak syarikat TNB.• Saluran pembayaran dalam talian adalah melalui <i>Financial Process Exchange (FPX)</i>• Pembekal dikehendaki mempunyai akaun perbankan internet dengan mana-mana bank yang menyertai FPX.• Senarai kemudahan terkini bank-bank yang mengambil bahagian, sila klik http://www.myclear.org.my/business-directdebit/banks-tpa.html• <i>Tax invoice</i> bagi pembayaran pendaftaran baru dan pembaharuan/kemaskini sijil TNB hanya akan dimajukan melalui email dalam tempoh 24 jam selepas pembayaran dibuat.• Sila ikuti langkah yang dinyatakan melalui manual ini untuk membuat pembayaran.	TNB SUS SUPPLIER
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ISI KANDUNGAN

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ALIRAN PROSES PEMBAYARAN SECARA ATAS TALIAN (FPX)



PEMBAYARAN UNTUK PENDAFTARAN BARU PEMBEKAL TNB.

- Untuk pendaftaran baru pembekal TNB, pembekal perlu ke laman <https://srm.tnb.com.my/ros> dan isikan semua maklumat yang diperlukan. Kemudian klik butang SUBMIT.

Registration Of Supplier

Welcome to TNB Online Supplier/Vendor Registration

Thank you for your interest to become a Supplier to TNB. For smooth registration process, please ensure (1) You have readily scanned all the supporting documents (2) You have carefully read and understand the User Guide (3) You have entered and attached all the necessary documents and information

(1) You have readily scanned all certified supporting document.
(2) You have read and understood the User Guide document.
(3) You have entered all information and attached the necessary documents. Please complete this activity by selecting the [Send] button at the end of the registration page.

Banking Notice

In line with government initiatives to reduce the use of cheques, TNB has provided direct crediting payments to the vendor account. Charges imposed by the bank shall be deducted, where applicable. For fast crediting of payment, vendors of TNB are encouraged to open Maybank account.

* Fields marked with an asterisk are mandatory.

Selamat datang ke Sistem Pendaftaran Online Pembekal/Vendor TNB

Terima kasih atas minat anda untuk menjadi pembekal/vendor kepada TNB. Untuk proses pendaftaran berjalan lancar, sila pastikan:

(1) Anda telah mengimbas semua dokumen sokongan yang telah disahkan.
(2) Anda telah membaca dengan teliti dan memahami Panduan Pengguna.
(3) Anda telah memasuk dan memuatnaik semua dokumen dan maklumat yang diperlukan. Sila lengkapkan proses ini dengan menekan butang [Send] di akhir skrin pendaftaran.

- Selepas pendaftaran disemak dan diperakukuan oleh pihak TNB, pembekal akan menerima satu notifikasi melalui email mengenai status pendaftaran tersebut.

Untuk permohonan yang berjaya, pembekal boleh memilih jenis pembayaran yang ingin dibuat iaitu secara manual ataupun atas talian.

- Jika pembekal memilih untuk membayar secara manual, pembekal perlu mendapatkan Tax Invoice dengan menghantar permohonan melalui email ke resit-vendor@tnb.com.my. Proses pembayaran adalah seperti biasa iaitu di mana-mana cawangan Pusat Khidmat Pelanggan TNB. Resit pembayaran manual perlu dimajukan semula ke email resit-vendor@tnb.com.my untuk proses selanjutnya.
- Jika Pembekal memilih untuk membayar secara atas talian (fpx), pembekal perlu klik pada url yang diberikan **ATAU copy and paste url tersebut pada browser Internet Explorer.**

Payment for Supplier Registration

rohaizads1@tnb.com.my

Payment for Supplier Registration

Dear Supplier,

Name : RS Global Network Sdn Bhd
Email : rohaizads@tnb.com.my

Please note that your application for Supplier Registration has been pre-approved. Kindly proceed to pay the registration fee online by clicking the link below. You will receive the tax invoice in your inbox within 24 hours after the payment is made. Kindly be informed that your application will only be processed once the payment has been accepted and captured in the system. Since the payment will be auto-updated in the system, manual notification to TNB Supplier Registration Team is not required.

Online Payment: https://susstgo1.hq.tnb.com.my:44300/sap/bc/bsp/sap/zros_reg_fee_pg/userlogin.htm?id=0050568000601ED781A9ED2790C50109QIBOTzowMDAwMDAwNTY4d1VTRVJJRDdFVi9QRVJPTEV1QU4=

If online payment is not possible, manual payment can be opted.

However, manual tax invoice has to be first inquired from TNB Supplier Registration Team by sending your request to resit-vendor@tnb.com.my before proceeding with payment at any Pusat Khidmat Pelanggan TNB for further processing.

Upon payment, please submit a copy of the receipt to TNB Supplier Registration Team at Level 10, NU Tower 2, 203 Jalan Tun Sambanthan, Kuala Lumpur Sentral, 50470 Kuala Lumpur or alternatively, fax to: 03-2776 7900 or e-mail a scanned copy of the receipt to: resit-vendor@tnb.com.my.

Thank you.

TNB SCMS Team

5. Pembekal akan dibawa ke halaman baru yang memaparkan terma dan syarat TNB Payment Gateway berserta maklumat transaksi seperti yang ditunjukkan di dalam paparan di bawah.

Registration Fee - TNB Payment Gateway

Registration Fee Transaction Details:
Customer Name : RS Global Network Sdn Bhd
Customer Email : rohazads1@tnb.com.my
Registration Fee (exclusive of GST) : 50.00
Registration Fee (inclusive of GST) : 53.00
Currency : MYR

 **TENAGA NASIONAL BERHAD**

TNB Payment Gateway Terms and Conditions:

The following are the terms and conditions for use of TNB SCMS Services ("the Service") including but not limited to vendor registration and tender fee payment.

1. The content, including but not limited to any text, software, music, sound, photographs, video, graphics or other material in the web-page, is protected by copyrights. You may view the web-site and its contents using your own web-browser, save an electronic copy or print out a copy provided that:

- a) You do not modify the contents as it appears on the web-site.
- b) You do not reproduce, transmit, broadcast and adapt any part of the web-page for any purpose which is not expressly permitted.
- c) You do not use any information in the web-page for commercial use and/or personal gain.
- d) You accept that no ownership rights arises from downloading copyrighted material.

2. In compiling the information contained on, and accessed through, this web-site ("Information") TNB has endeavored to ensure that all information is correct as at the time of publication but takes no responsibility for any error, omission or defect therein. TNB and its employees, agents and consultants exclude all liability for any loss or damage arising from the use of, or reliance on, the Information whether or not caused by any negligent act or omission. If any law prohibits the exclusion of such liability, TNB limits its liability to the re-supply of the Information.

3. Payment of TNB invoices ("the Invoices") using the Service shall be made using Direct Debit/Financial Process exchange (FPX) or Visa / Master Credit Card.

4. Payment will only be considered as being effected upon validation of the bank information committing to an appropriate amount, upon which event TNB will charge your respective account for the appropriate amount.

5. Payment shall be made to the right company name with the right Registration of Business/Company(ROB/ROC) number whom wished to register as TNB supplier or wished to renew the registration certificate with TNB.

6. Payment shall be made to the right tender that bidder wished to participate. The payment made are inclusive of Goods and Services Tax (GST), unless otherwise clearly stated that they are intended to be GST exclusive.

Yes, I have read the Terms & Cond. Above

6. Untuk meneruskan proses pembayaran, pembekal perlu bersetuju dengan terma dan syarat yang dipaparkan dengan menandakan kotak di bawah:

Yes, I have read the Terms & Cond. Above

7. Klik butang **Pay Registration Fee** untuk mulakan proses pembayaran. Di halaman ini, pembekal boleh menyemak butiran-butiran pembayaran.

8. Klik butang - **OK** untuk meneruskan proses pembayaran.

TNB PAYMENT GATEWAY

Secure Payment Page

To complete your purchase, it is important to keep your information secure.

PROCESS PAYMENT **CANCEL** **CLEAR**

Your payment information will be submitted for processing now, your browser will be redirect to the bank URL. Please do not Press F5 or click on your browser Refresh / Stop / Close button during this process to avoid duplicate payment / errors. Jangan tekan F5 atau klik butang 'Refresh / Stop / Close' ketika proses ini bagi mengelak dari pembayaran dua kali / kesilapan. Please click OK to continue.

OK **Cancel**

Your transaction summary

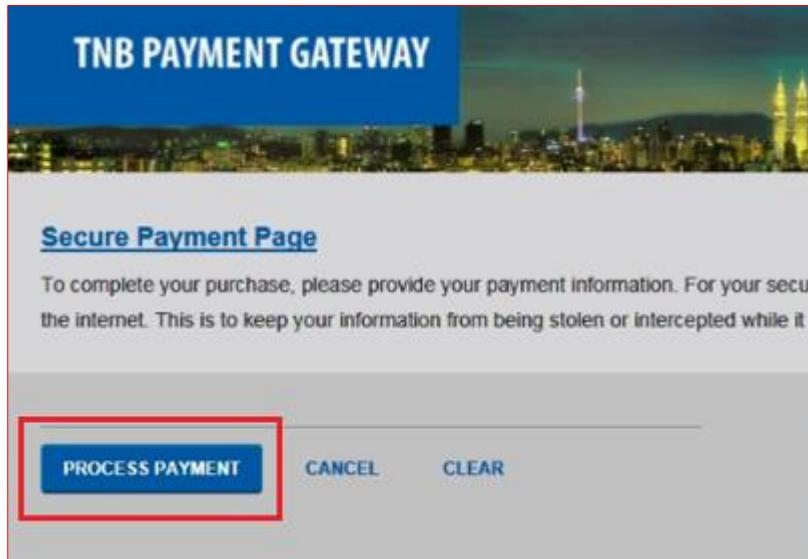
Merchant ID	E-Procurement
Payment Ref	ER20170000010197
Amount	MYR53.00
Description	New Registration/Cert Renewal

Please do not click on **Back**, **Stop**, **Refresh** buttons, or **close window** during the payment process.

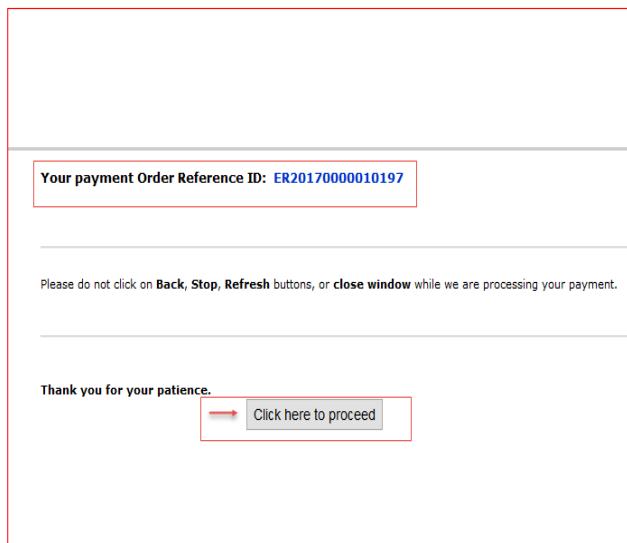
Note:

We comply with all applicable privacy laws. All information collection on our web pages will remain private and confidential. Please note that by

9. Sekiranya telah menekan butang  atau butang - Close  pada paparan dalam langkah 8, tekan butang –**Process Payment**



10. Seterusnya, klik butang – **Click here to proceed**



11. Pilih Retail/Corporate Banking yang akan digunakan. Contoh: CIMB Clicks



12. Masukkan alamat email (pilihan) dan klik butang

Agree and Continue

Note: (Offline) - This option is not available either due to the banks non-operating hours or the service is temporarily not available

Enter E-Mail address here to receive transaction status (Optional)

I agree with the [Terms and Conditions](#)

Please disable your pop-up blocker. For more information, please [click here](#)
 On some browser, you may see the Transaction Response displayed in two (2) tabs. This will not affect your transaction. For more information, please [click here](#)
 Please do not click on browser's back button, refresh or close this page.

Agree and Continue

[FAQ](#) | [Merchant Program](#) | [Contact Us](#) | [Pop-up Blocker Settings](#) | [Terms and Conditions](#) | [Privacy Policy](#) | [Disclaimer](#) |
 Malaysian Electronic Clearing Corporation Sdn Bhd 836743-D | <http://www.myclear.org.my>
 © Malaysian Electronic Clearing Corporation Sdn Bhd . All Rights Reserved.
 FPX V5.0




13. Skrin Payment Details akan dipaparkan. Klik butang Print untuk mencetak butiran sekiranya perlu, dan klik butang - ***Click Here to Complete Your Transaction*** untuk kembali ke SUS portal.

Payment Details

Merchant Name: TENAGA NASIONAL BERHAD SUPPLY CHAIN MANAGEMENT SYSTEM (SCMS)
 Merchant Order No: 10880
 FPX Transaction ID: 103101413550754
 Product Description: Supplier Registration Fee
 Amount: RM 53.00
 Transaction Status: Approved
 Date & Time: 12- JUNE 2016 22:51:28
 Buyer Bank: Maybank
 Bank Reference No.: 25428

CONT OH

Print **Click Here to Complete Your Transaction**

14. Sekiranya pembayaran berjaya dilakukan, slip bayaran (Acknowledgment Receipt) akan memaparkan status transaksi ‘Successful’.

Acknowledgement Receipt

TENAGA NASIONAL BERHAD

Transaction Status	: Successful
Transaction ID	: ER20170000010199
Customer Name	: RS Global Network Sdn Bhd
Transaction Date and Time	: 10-03-2017 14:08:34
Amount	: RM 53.00
Product Description	: Supplier Registration Fee
FPX Transaction ID	: 1703101413550754
Seller Order No.	: 12431

Print Receipt

Note: This receipt is computer generated and no signature is required.

Nota: Sekiranya proses pembayaran gagal, sistem akan memaparkan transaction status: Unsuccessful pada slip bayaran (Acknowledgment Receipt).

15. Pembekal akan menerima notifikasi mengenai maklumat pembayaran yang telah dilakukan hanya selepas pembayaran tersebut telah dikemaskini di dalam SCMS System.

Payment Receipt for Supplier Registration.

rohaizads1@tnb.com.my

Payment Receipt for Supplier Registration.

Dear Supplier,
Your payment has been Successfully received with the following details:

Seller Order Number : ER20170000010199
Transaction Date and Time : 10-03-2017 14:08:34
Payment Amount : RM 53.00
Transaction Type : FPX(Direct Debit)
FPX Transaction ID : 1703101413550754
Supplier No. : 0000000568
Supplier Name : RS Global Network Sdn Bhd

Thank you.
TNB SCMS

TNB Standard disclaimer applies to any electronic communications
This e-mail has been generated automatically. Please do not reply.

16. Tax Invoice akan dihantar kepada pembekal melalui email dalam tempoh 24 selepas pembayaran di buat.

Tax Invoice with Payment Ref: ER20170000010205

onlineuatvend2@gmail.com

Tax Invoice with Payment Ref: ER20170000010205

Dear Sir/Madam,

Please find attached herewith a copy of the Tax Invoice with respect to your payment (Ref:ER20170000010205). Kindly print the Tax Invoice for your records.

Thank you and warm regards,
TNB Supplier Team

[TaxInvoice_ER20170000010205_20170315081739.... \(17K\)](#) X

PEMBAYARAN UNTUK PEMBAHARUAN / KEMASKINI SIJIL TNB

- Untuk pembaharuan / kemaskini sijil TNB, pembekal perlu ke laman <https://srm.tnb.com.my/iri/portal> dan klik pada tab Maintain Supplier Certificate.
- Masukkan maklumat lengkap sijil serta memuat naik salinan sijil mengikut keperluan dan klik butang SUBMIT.

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Kementerian Kewangan (KK) - Supply/Services <table border="1"> <thead> <tr> <th><input type="button" value="Renew"/></th> <th><input type="button" value="Delete"/></th> <th><input type="button" value="Details"/></th> <th><input type="button" value="Preview Certificate"/></th> </tr> </thead> <tbody> <tr> <td>*KK Type</td> <td>*Certificate Number</td> <td>*Cert Validity Date</td> <td>Cert No (Bumi)</td> </tr> <tr> <td>KK Supply/Services</td> <td>123456789</td> <td>08.03.2017</td> <td></td> </tr> <tr> <td>KK Supply/Services</td> <td>123456</td> <td>10.06.2017</td> <td>12345678</td> </tr> <tr> <td></td> <td></td> <td>10.06.2017</td> <td>Cert Val Date (Bumi)</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Active Status</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Application date</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Process Date</td> </tr> <tr> <td></td> <td></td> <td></td> <td>EXPIRED</td> </tr> <tr> <td></td> <td></td> <td></td> <td>09.03.2017</td> </tr> <tr> <td></td> <td></td> <td></td> <td>RENEW APPROVED</td> </tr> <tr> <td></td> <td></td> <td></td> <td>10.03.2017</td> </tr> <tr> <td></td> <td></td> <td></td> <td>10.03.2017</td> </tr> </tbody> </table> Kementerian Kewangan (KK) - Consultancy <table border="1"> <thead> <tr> <th><input type="button" value="Renew"/></th> <th><input type="button" value="Delete"/></th> <th><input type="button" value="Details"/></th> <th><input type="button" value="Preview Certificate"/></th> </tr> </thead> <tbody> <tr> <td>KK Type</td> <td>*Certificate Number</td> <td>*Cert Validity Date</td> <td>Cert No (Bumi)</td> </tr> <tr> <td>KK Consultancy</td> <td>123456789</td> <td>08.03.2017</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td>Cert Val Date (Bumi)</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Active Status</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Application Date</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Process Date</td> </tr> <tr> <td></td> <td></td> <td></td> <td>EXPIRED</td> </tr> <tr> <td></td> <td></td> <td></td> <td>09.03.2017</td> </tr> </tbody> </table>				<input type="button" value="Renew"/>	<input type="button" value="Delete"/>	<input type="button" value="Details"/>	<input type="button" value="Preview Certificate"/>	*KK Type	*Certificate Number	*Cert Validity Date	Cert No (Bumi)	KK Supply/Services	123456789	08.03.2017		KK Supply/Services	123456	10.06.2017	12345678			10.06.2017	Cert Val Date (Bumi)				Active Status				Application date				Process Date				EXPIRED				09.03.2017				RENEW APPROVED				10.03.2017				10.03.2017	<input type="button" value="Renew"/>	<input type="button" value="Delete"/>	<input type="button" value="Details"/>	<input type="button" value="Preview Certificate"/>	KK Type	*Certificate Number	*Cert Validity Date	Cert No (Bumi)	KK Consultancy	123456789	08.03.2017					Cert Val Date (Bumi)				Active Status				Application Date				Process Date				EXPIRED				09.03.2017
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SUS50@TEST.COM
Payment for Supplier Cert. Renewal
Dear Supplier,
Name : SUPPLIER TRAINING 50
Email : SUS50@TEST.COM
Please note that your application for supplier certificate renewal/update has been pre-approved. Kindly proceed to pay the certificate renewal/update fee online by clicking the link below. You will receive the tax invoice in your inbox within 24 hours after the payment is made.
Kindly be informed that your application will only be processed once the payment has been accepted and captured in the system.
Since the payment will be auto-updated in the system, manual notification to TNB Supplier Registration Team is not required.
Online Payment: https://susstgo1.hq.tnb.com.my:44300/sap/bc/bsp/sap/zros_reg_fee_pg/userlogin.htm?id=0050568000601ED781AC47ED017801DB&QIBOTzowMDAwMDIyOTEoJVTRVJJRD1DUDMwNDkwMDQ=
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8. Klik butang **Pay Registration Fee** untuk mulakan proses pembayaran. Di halaman ini, pembekal boleh menyemak butiran-butiran pembayaran.
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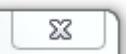
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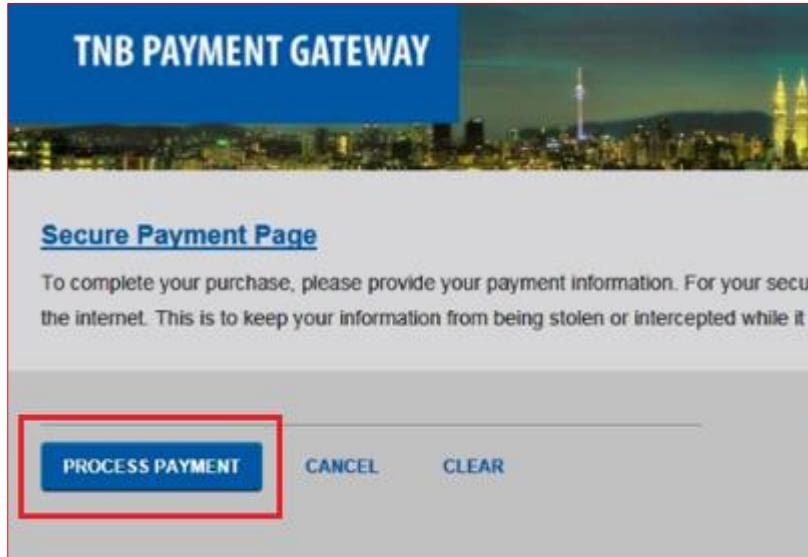
Merchant ID	E-Procurement
Payment Ref	ER20170000010197
Amount	MYR53.00
Description	New Registration/Cert Renewal

Please do not click on Back, Stop, Refresh buttons, or close window during the payment process.

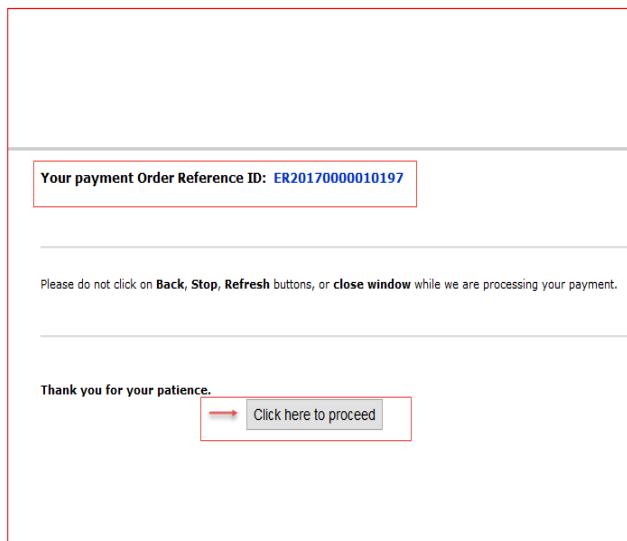
Note:

We comply with all applicable privacy laws. All information collection on our web pages will remain private and confidential. Please note that by

10. Sekiranya telah menekan butang  atau butang - Close  pada paparan dalam langkah 8, tekan butang –**Process Payment**



11. Seterusnya, klik butang – **Click here to proceed**



12. Pilih Retail/Corporate Banking yang akan digunakan. Contoh: CIMB Clicks



13. Masukkan alamat email (pilihan) dan klik butang

Agree and Continue

Note: (Offline) - This option is not available either due to the banks non-operating hours or the service is temporarily not available

Enter E-Mail address here to receive transaction status (Optional)

I agree with the Terms and Conditions

Please disable your pop-up blocker. For more information, please [click here](#)
On some browser, you may see the Transaction Response displayed in two (2) tabs. This will not affect your transaction. For more information, please [click here](#)
Please do not click on browser's back button, refresh or close this page.

Agree and Continue Cancel

Agree and Continue →

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FPX V5.0

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FPX

14. Skrin Payment Details akan dipaparkan. Klik butang Print untuk mencetak butiran sekiranya perlu, dan klik butang - ***Click Here to Complete Your Transaction*** untuk kembali ke SUS portal.

Payment Details	
Merchant Name	TENAGA NASIONAL BERHAD SUPPLY CHAIN MANAGEMENT SYSTEM (SCMS)
Merchant Order No	10880
FPX Transaction ID	103101646340867
Product Description	Supplier Cert. Renewal Fee
Amount	RM 53.00
Transaction Status	Approved
Date & Time	12- JUNE 2016 22:51:28
Buyer Bank	Maybank
Bank Reference No.	25428
Print	Click Here to Complete Your Transaction

15. Sekiranya pembayaran berjaya dilakukan, slip bayaran (Acknowledgment Receipt) akan memaparkan status transaksi ‘Successful’.

Acknowledgement Receipt	
	TENAGA NASIONAL BERHAD
Transaction Status	: Successful
Transaction ID	: ER20170000010203
Customer Name	: Supplier Training 50 SUS50
Transaction Date and Time	: 10-03-2017 16:39:03
Amount	: RM 53.00
Product Description	: Supplier Cert. Renewal Fee
FPX Transaction ID	: 1703101646340867
Seller Order No.	: 12434
Print Receipt	
Note: This receipt is computer generated and no signature is required.	

Nota: Sekiranya proses pembayaran gagal, sistem akan memaparkan transaction status: Unsuccessful pada slip bayaran (Acknowledgment Receipt).

16. Pembekal akan menerima notifikasi mengenai maklumat pembayaran yang telah dilakukan hanya selepas pembayaran tersebut telah dikemaskini di dalam SCMS System.

Payment Receipt for Supplier Renewal

SUS50@test.com

Payment Receipt for Supplier Renewal

Dear Supplier,
Your payment has been Successfully received with the following details:

Seller Order Number	:	ER20170000010203
Transaction Date and Time	:	10-03-2017 16:13:29
Payment Amount	:	RM 53.00
Transaction Type	:	FPX(Direct Debit)
FPX Transaction ID	:	1703101646340867
Supplier No.	:	0000022914
Supplier Name	:	Supplier Training 50 SUS50

Thank you.
TNB SCMS

TNB Standard disclaimer applies to any electronic communications
This e-mail has been generated automatically. Please do not reply.

17. Tax Invoice akan dihantar kepada pembekal melalui email dalam tempoh 24 jam selepas bayaran dibuat.

Tax Invoice with Payment Ref: ER20170000010205

onlineuatvend2@gmail.com

Tax Invoice with Payment Ref: ER20170000010205

Dear Sir/Madam,

Please find attached herewith a copy of the Tax Invoice with respect to your payment (Ref:ER20170000010205). Kindly print the Tax Invoice for your records.

Thank you and warm regards,
TNB Supplier Team

[TaxInvoice_ER20170000010205_20170315081739.... \(17K\)](#) X