PANDUAN PENGGUNA SYSTEM REQUIREMENT FOR SUPPLIER SELF SERVICE (SUS) PORTAL & REGISTRATION OF SUPPLIERS (ROS)

SUPPLIER RELATIONSHIP MANAGEMENT
SUPPLY CHAIN MANAGEMENT SYSTEM (SCMS)

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SUPPLY CHAIN MANAGEMENT (SCM)
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The minimum system requirement to access Supplier Self Service (SUS) portal and Registration of Suppliers (ROS) as below.

1. **JAVA RUNTIME ENVIRONMENT (JRE)** Minimum version 1.6

2. **WEB BROWSER – Internet Explorer**
   i. Minimum version supported is Microsoft Internet Explorer 11 with Compatibility Mode.
   ii. Lower versions than Microsoft Internet Explorer 11 or other browsers will be shown the following message.
   iii. Google Chrome browser is not currently supported

3. **PDF READER – Adobe Reader or similar**

4. **FIREWALL –** Ensure internal company firewall has been set to enable SUS portal web address https://srm.tnb.com.my/portal

5. **SET COMPATIBILITY VIEW IN INTERNET EXPLORER**

   **Method 1: Compatibility View button on the Address bar**
   
   1. Click the **Compatibility View button** on the Address bar
   
   2. The button changes from an outline to a solid color when you view the page.
Method 2: Use Compatibility View on the Menu bar

1. Open the webpage in Internet Explorer, and then click Compatibility View in the Tools menu.

2. When Compatibility View is turned on, the button changes from an outline to a solid color when you view the page.
Method 3: Set Compatibility View on the Menu bar

1. In Internet Explorer, click **Compatibility View settings** on the **Tools** menu.

2. In the **Compatibility View Settings** windows, type the address of the webpage: `tnb.com.my` and then click **Add**.