

TAMBAH & MENANG

Frequently Asked Questions (FAQS)

Q1. What is this promotion?

A1. Tambah & Menang campaign will run for 16 days and 200 winners will stand a chance to win RM50 FREE LAZADA VOUCHER when adding electricity account (CA) in myTNB app within promo period.

Q2. When is the promotion period?

A2. 15Apr-30April 2019

Q3. How do I qualify for the promotion?

A3. This promotion is open **ONLY** to those myTNB subscriber with the following criteria:

- a. Downloaded and registered from **January – December 2018 AND**
- b. Have not added an electricity account (CA) in myTNB app.

Q4. I have receive this SMS/Email forwarded by my friend. Am I eligible for this promo?

A4. This promo is meant **ONLY** to those who have received the SMS/Email from TNB and fits to the above criteria. Other than that, you are not eligible.

Q5. I performed the ADD account after the promo period. Am I eligible to get the FREE Voucher?

A5. NO. The Add account should be done **ONLY** during the promo period given.

Q6. How do I know that I am Eligible for the FREE Voucher?

A6. 1st 200 winners who fulfilled our requirements during the promotion period will be eligible for the LAZADA e-voucher

Q7. I am eligible for the FREE Voucher. Can I change it to cash?

A7. NO, the reward will only be in the form of VOUCHER.

Q8. Can I join the promo if I don't fit the criteria of audience selection?

A8. Not for now, but do check out our other campaigns from time to time

Q9. How and when will the winners be notified?

A9. Eligible winners will be contacted via email or telephone as specified in Terms and Conditions

Q10. Who should I refer to if I have further queries on the campaign?

Q10. Please visit www.tnb.com.my/promotions to view the Promotion page and Terms and Conditons, alternatively you may contact TNB Careline 1-300-88-5454