

## **“PAY FOR YOUR LOVED ONES” TERMS AND CONDITIONS**

### **1.0 ORGANIZER**

The ‘Pay for Your Loved Ones’ (“**Campaign**”) is organized by Tenaga Nasional Berhad (Company No.200866-W) (“**TNB**”).

### **2.0 CAMPAIGN PERIOD**

1. This Campaign commences from 21 June 2017 and ends on 21 September 2017 (“**Campaign Period**”).

### **3.0 ELIGIBILITY**

1. This Campaign is open to all person who are eighteen (18) years old of age and above and have a valid identification document (example: identity card or passport) and who are registered to myTNB mobile application (“**Participant**”).
2. The Participant(s) shall pay TNB bill for the purpose of this Campaign in full without any outstanding payment using a valid myTNB mobile application and such payment(s) shall be made during the Campaign Period. The Participant(s) shall also comply with the eligibility and qualifying criteria mentioned herein and any TNB bill payment(s) made after the Campaign Period will not be accepted as eligible entry and will be disqualified.
3. For the avoidance of doubt, ‘your loved ones’ may include any third party who is TNB registered consumer and have a valid and active TNB account. For the purpose of this Campaign, any TNB bill payment(s) made by the Participant(s) shall be consented by the respective third party/your loved ones.
4. To participate in this Campaign, the Participant(s) have to fulfill all requirements as below:
  - a) download and install myTNB mobile application;
  - b) add your loved ones TNB account at myTNB mobile application;
  - c) make a full payment for TNB bill under the specified TNB account via myTNB mobile application; and
  - d) upload a picture with your loved ones at Instagram with caption **#myTNBpayforyourlovedones** and include in your posting the TNB account number which you have paid for.

## 4.0 ELIGIBILITY FOR PRIZES

### 1. Grand Prizes

- a) For the “Most Likes Photo”, cash rebate worth RM1000.00 will be credited to the specified TNB account in the Instagram posting within four (4) to twelve (12) weeks after the announcement winners.
- b) For the “Best Photo”, cash rebate worth RM1000.00 will be credited to the specified TNB account in the Instagram posting within four (4) to twelve (12) weeks after the announcement winners.

### 2. Consolation Prizes

- a) Total of fifty (50) cash rebates worth RM100.00 each will be credited to the specified TNB account in the Instagram posting for fifty (50) winners.
3. For the avoidance of doubt, winners will be the owner of specified TNB account in the Instagram posting. The winners will be announced after three (3) months from the Campaign Period ends at TNB official website [www.tnb.com.my](http://www.tnb.com.my).

## 5.0 WINNERS SELECTION PROCESS

The followings are the selection process that will be adopted to determine the winners: -

1. The “Most Likes Photo”, “Best Photo” and consolation prizes will be choose at the end of Campaign Period based on the identified criteria determined by TNB.
2. For the fifty (50) consolation prizes, the potential winners will be choose randomly based on the automated selection system. Should there be any case where the potential winner is unable to be contacted, the next potential winner from the same listing will be selected to be the winner.
3. The winners who are eligible for the prizes will be determined based on the following criteria: -
  - a) unique and creative photo;
  - b) good photography element;
  - c) feel good factor and meaningful photo (e.g. family, love, positive, etc);
  - d) interesting and exciting; and
  - e) no sensitivity elements included in photo (e.g. race, gender, religion, pornography, etc)
4. Participant(s) shall ensure that the specific entry of photo in this Campaign is their own creation and it is not copied or owned by any third party.
5. TNB reserves the right in its absolute discretion to select the winner and such decision shall be final and conclusive. No correspondence, complaint or appeal shall be entertained by TNB at any time during or after the Campaign Period.

6. TNB will contact the winners via telephone (office telephone or mobile number) as per TNB's record.

## **6.0 FULFILLMENT OF PRIZES**

1. Participant(s) may submit or upload more than one photo but only entitled to win a maximum of one (1) prize during the Campaign Period.
2. By entering this Campaign, such entrants of Instagram photo must remain public until the winners are announced by TNB.
3. The prizes are given on an "as is" basis and are not exchangeable for cash, credit, other items or vouchers in part or in full.
4. For non-receipt of prize, the winners shall be responsible to notify TNB Careline at 1-300-88-5454 no later than 3 months after the announcement winners, failing which, winners shall be deemed to have had received and accepted the prize from TNB.

## **7.0 GENERAL TERMS AND CONDITIONS**

1. By participating in this Campaign, the Participant(s) will be deemed to have read, understood and agree to be bound by these Terms and Conditions of this Campaign and the Participant(s) must abide by all laws and regulations of Malaysia that are in place.
2. TNB reserves the right as it deems fit to vary or change any of these Terms and Conditions from time to time or cancel, terminate, withdraw, or suspend this Campaign and/or replace this Campaign with another similar promotion, campaign or program with or without prior notice. The Participant(s) also agree that their continued participation in this Campaign will constitute their acceptance of these Terms and Conditions (as varied from time to time). For the avoidance of doubt, any variation, cancellation, termination, withdrawal or suspension by TNB of this Campaign shall not entitle the Participant(s) to any compensation against TNB for all losses, injuries or damage that may be suffered or incurred by the Participant(s) as a result of such action.
3. TNB reserves the right to disqualify all entries from any Participant(s) in this Campaign and prohibit that person from further participating in this Campaign in the event that there is a suspicion that the Participant(s) tampered with or benefited from the tampering regulations of this Campaign or the Terms and Conditions stated herein or due to any other reasonable reasons.

4. In the event of any inconsistency between these Terms and Conditions and any other brochure, marketing or Campaign materials relating to this Campaign, these Terms and Conditions shall prevail.
5. Any Terms and Conditions applicable to this Campaign which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.

## **8.0 SPECIFIC TERMS AND CONDITIONS**

1. TNB shall not be held liable to the Participant(s):
  - (a) for any loss or damage suffered by the Participant(s) arising from their participation or non-participation in this Campaign due to any act or omission by TNB; and
  - (b) for any misuse of any prizes or for any claims or liability arising from the use of the prizes.
2. By participating in this Campaign, the Participant(s) and campaign winner is deemed to have expressly consented to and authorized TNB to disclose their particulars to the third party service providers engaged by TNB (if any) for purposes of this Campaign. TNB warrants that the disclosure of such particulars to any third party service providers (if any) shall be limited to name, address and telephone number and such particulars shall be used only in relation to and for purposes of this Campaign.
3. Participant(s) hereby grants TNB perpetual and nonexclusive rights to broadcast the names, pictures or display any matter related to any of the campaign winner for advertising purposes and publicity related to this Campaign. The campaign winner is not entitled to claim any payment in any form, fee or compensation for the use of their images or details in relation to the above.
4. In the event of any dispute, conflict, uncertainty or ambiguity relating to these Terms and Conditions hereto, or any matter involving this Campaign, TNB will resolve the matter in its absolute and unfettered discretion and the entire decision in the matter by TNB shall be final and conclusive. No further correspondence or attempt to dispute such decision will be entertained by TNB.
5. TNB shall not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic, technical or system failure or any event beyond the reasonable control of TNB.
6. These Terms and Conditions are governed by and construed under the laws of Malaysia.

END OF THE TERMS AND CONDITIONS.