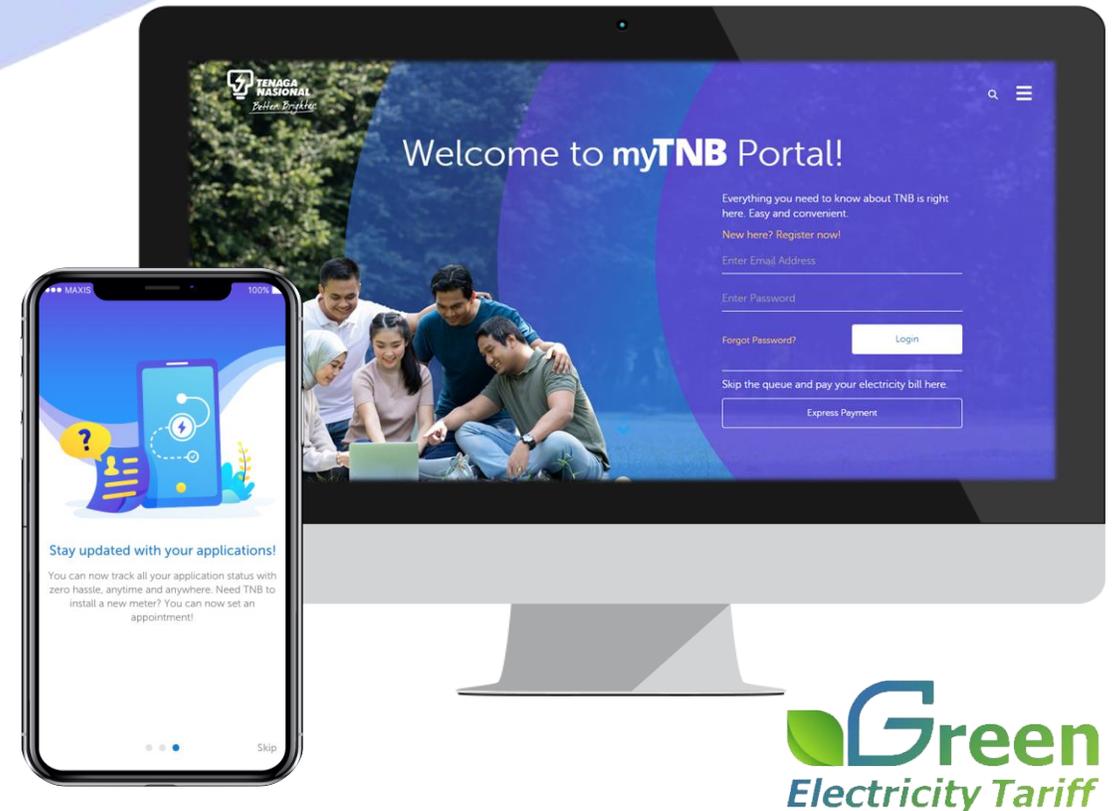


# Welcome to myTNB

- **myTNB Registration**
- **Add new account**
- **GET Subscription**



To begin with new user registration via myTNB Portal...

You'll start from:

[www.mytnb.com.my](http://www.mytnb.com.my)

**myTNB Portal**



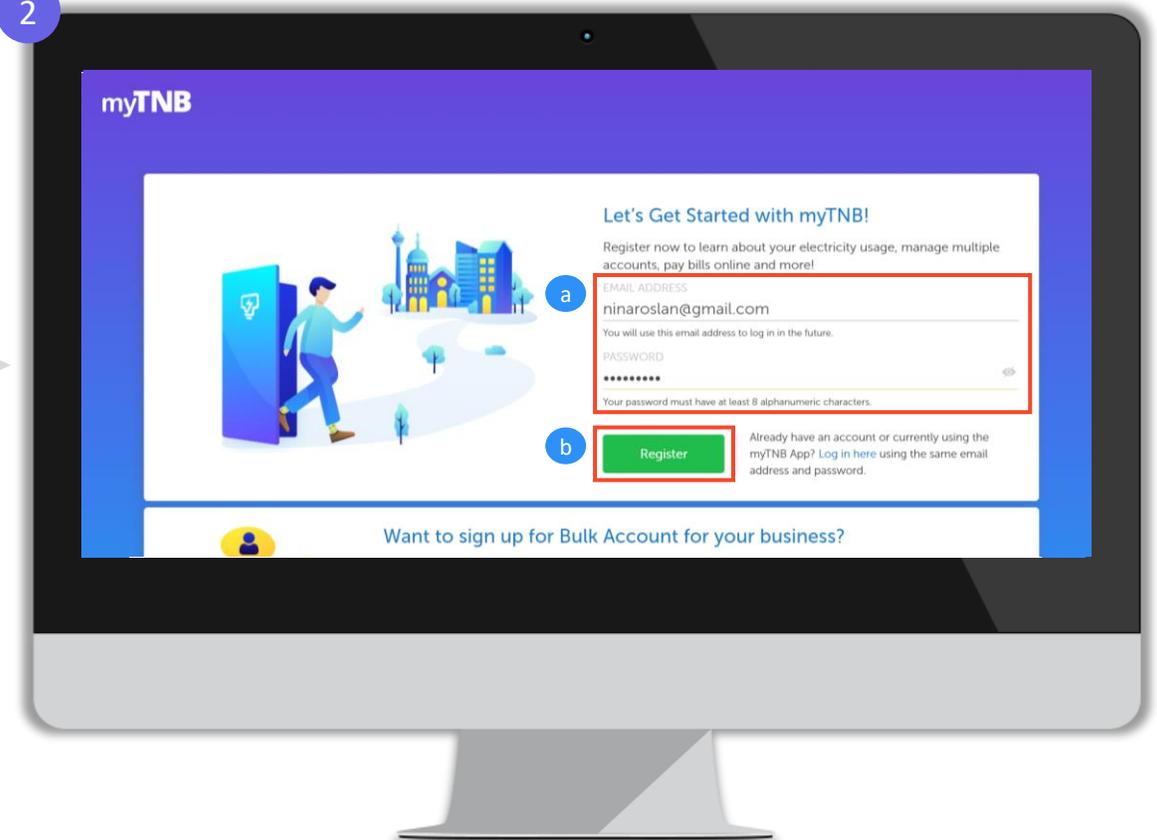
# New User Registration – myTNB Portal

1



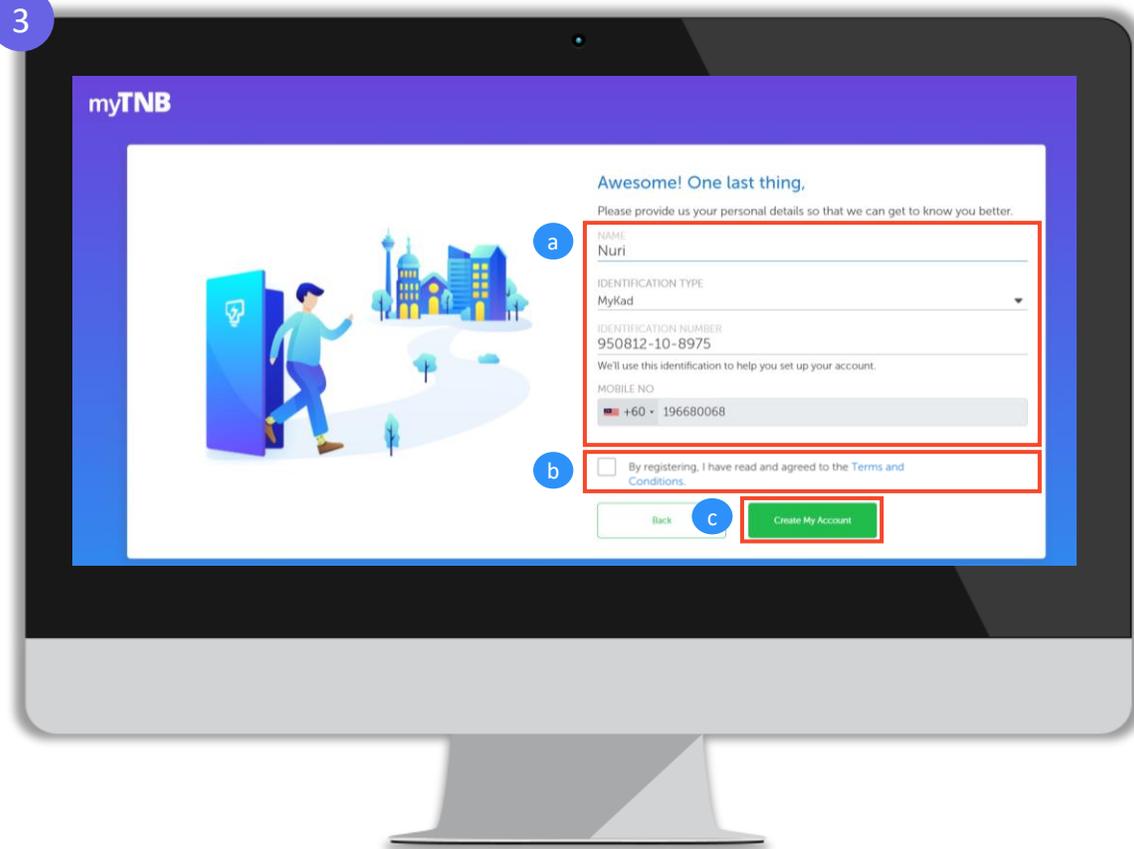
Step 1: Click 'New Here? Register Now!' in the landing page

2

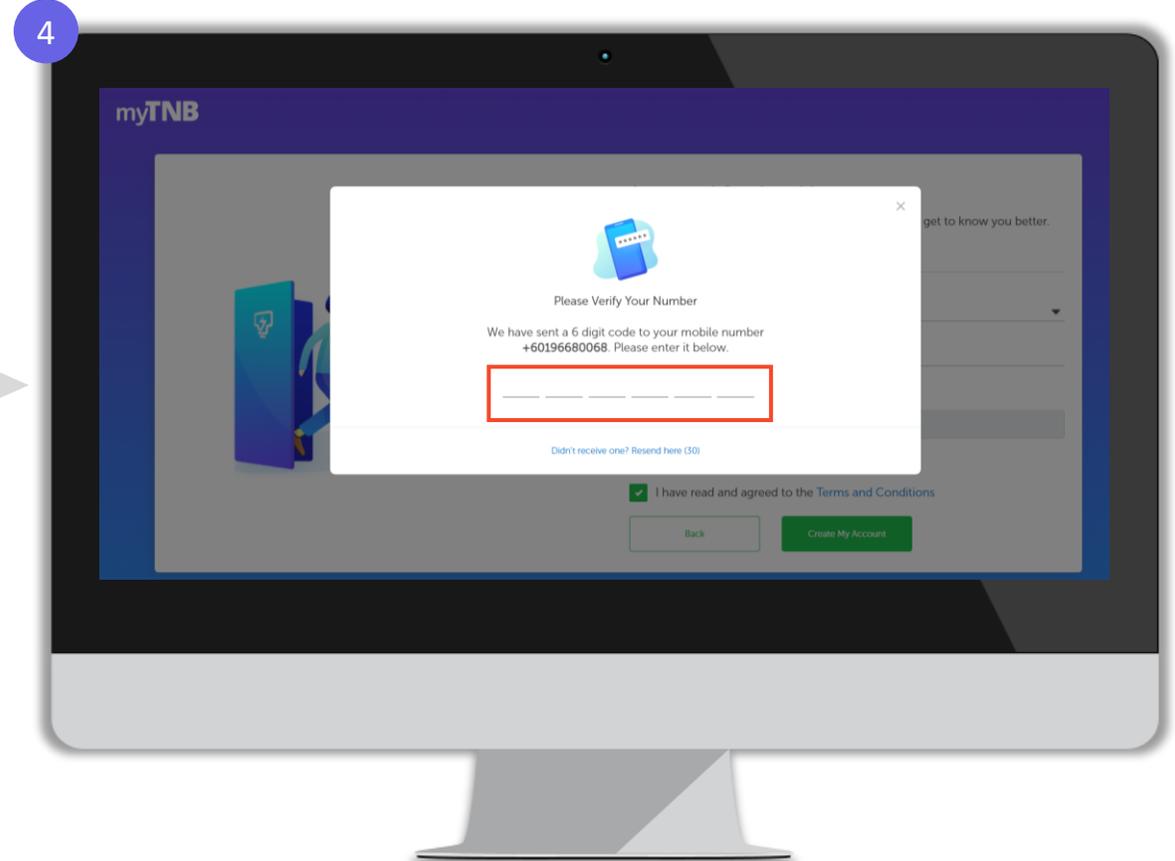


Step 2: (a) Enter Email Address and Password  
(b) Then, click 'Register'

# New User Registration – myTNB Portal



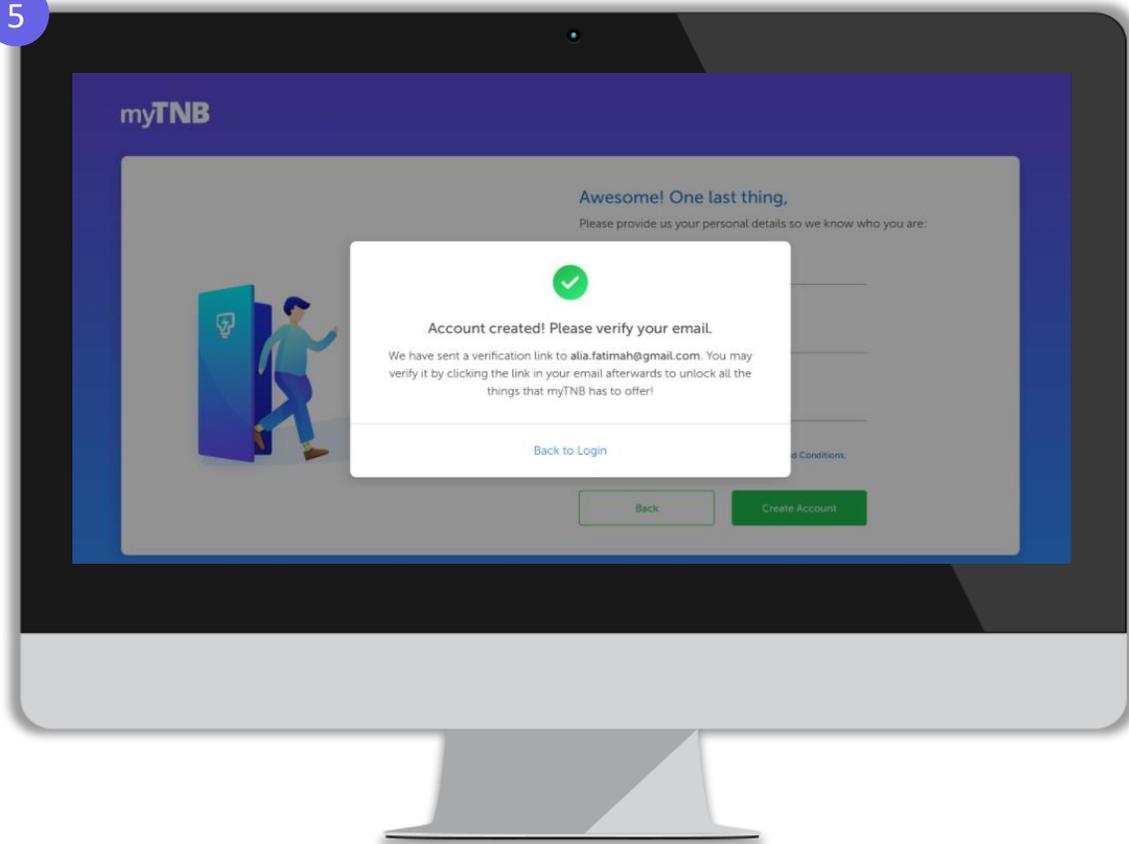
Step 3: (a) Enter Name, ID Type (MyKad, Army/Police ID, Passport), ID Number and Mobile Number  
(b) Then, tick on 'By registering, I have read and agreed to the Terms and Conditions' box  
(c) Click 'Create my Account'



Step 4: Enter OTP sent to mobile number provided in registration form

# New User Registration – myTNB Portal

5



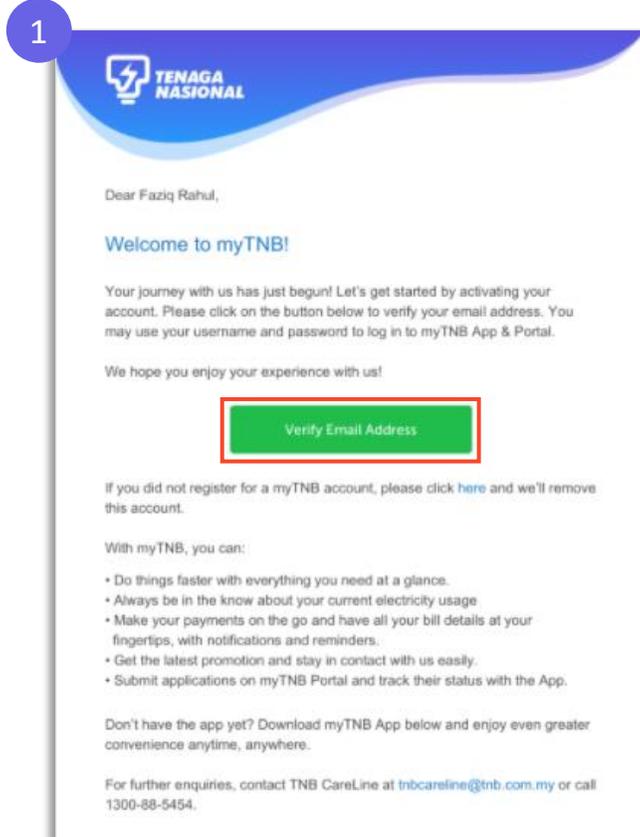
***What's Next?*** Once myTNB account is successfully created, you will need to perform email verification process to activate your myTNB account

Step 5: myTNB account is now successfully created after completion of OTP validation

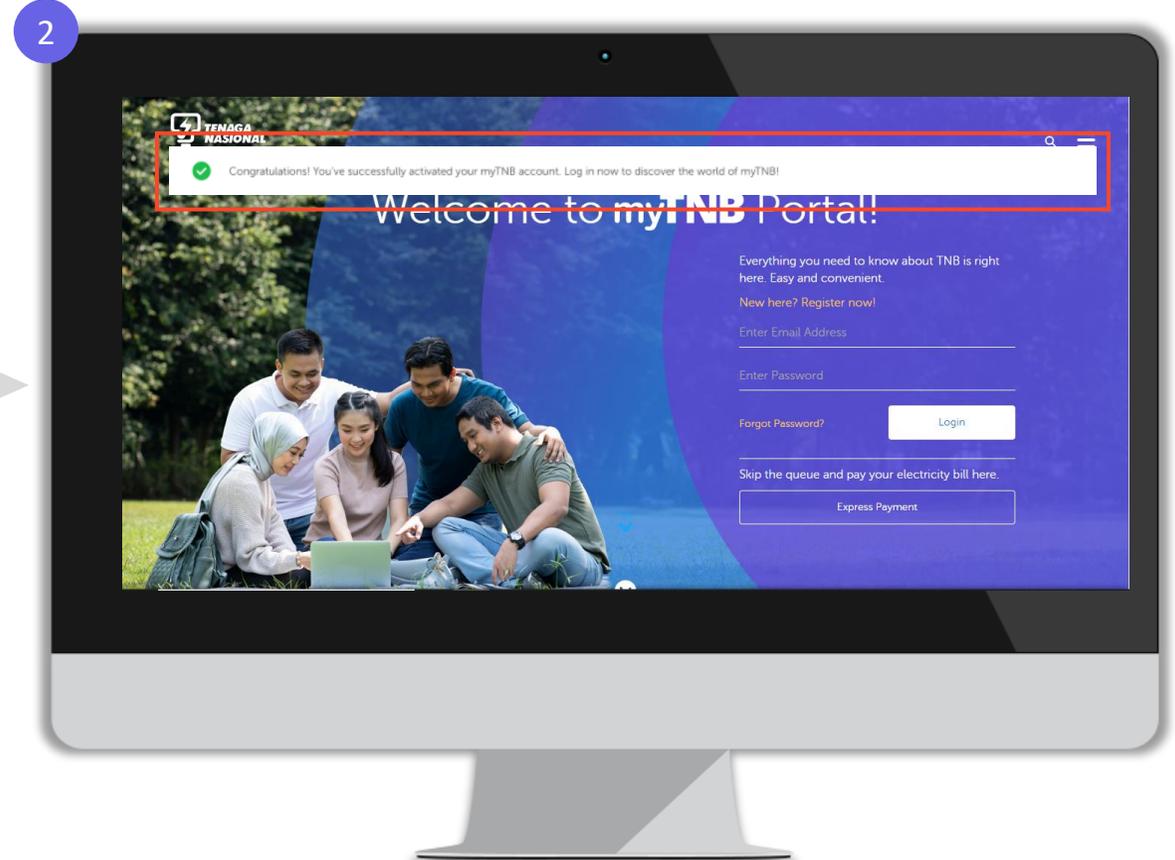
# Email Verification – myTNB Portal

Once myTNB account has been created, users must complete email verification in order to activate myTNB account

## In 'myTNB Welcome Email'



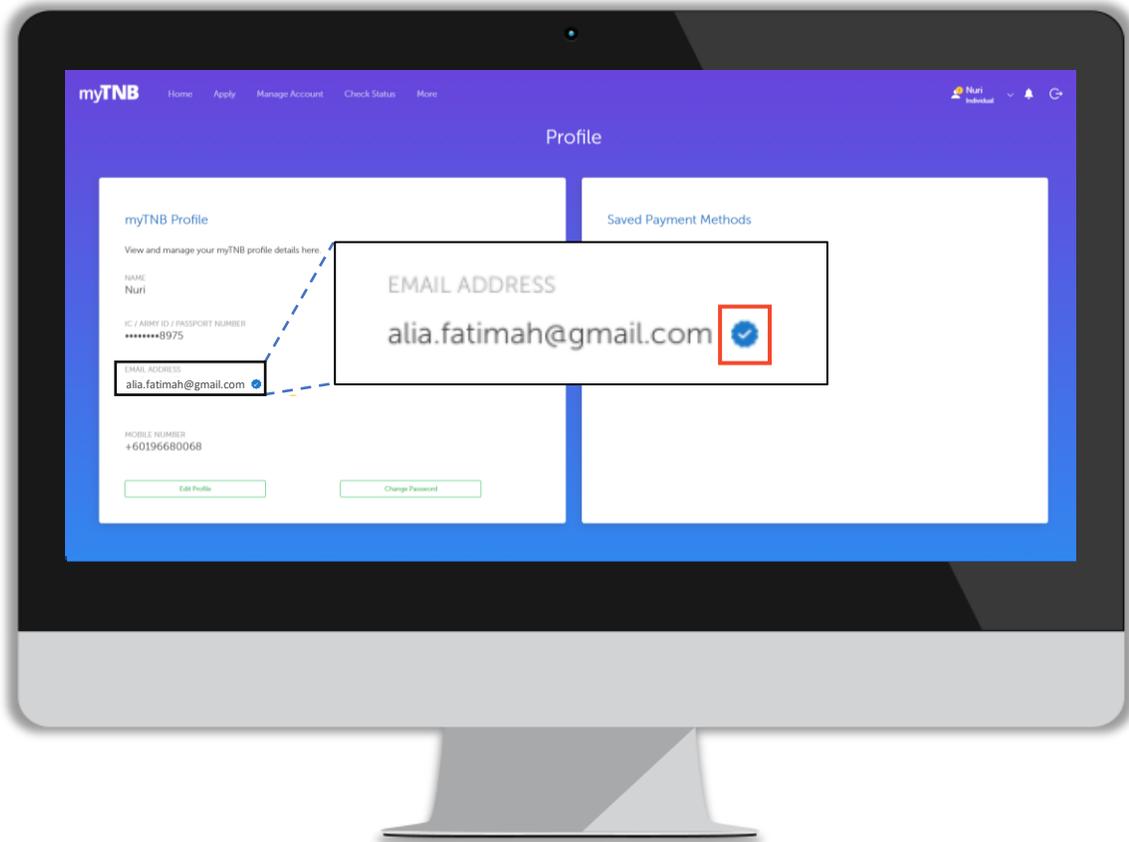
Step 1: Once myTNB account has been created, this myTNB Welcome email will be sent to email address provided in registration form. To verify your email address, click 'Verify Email Address'



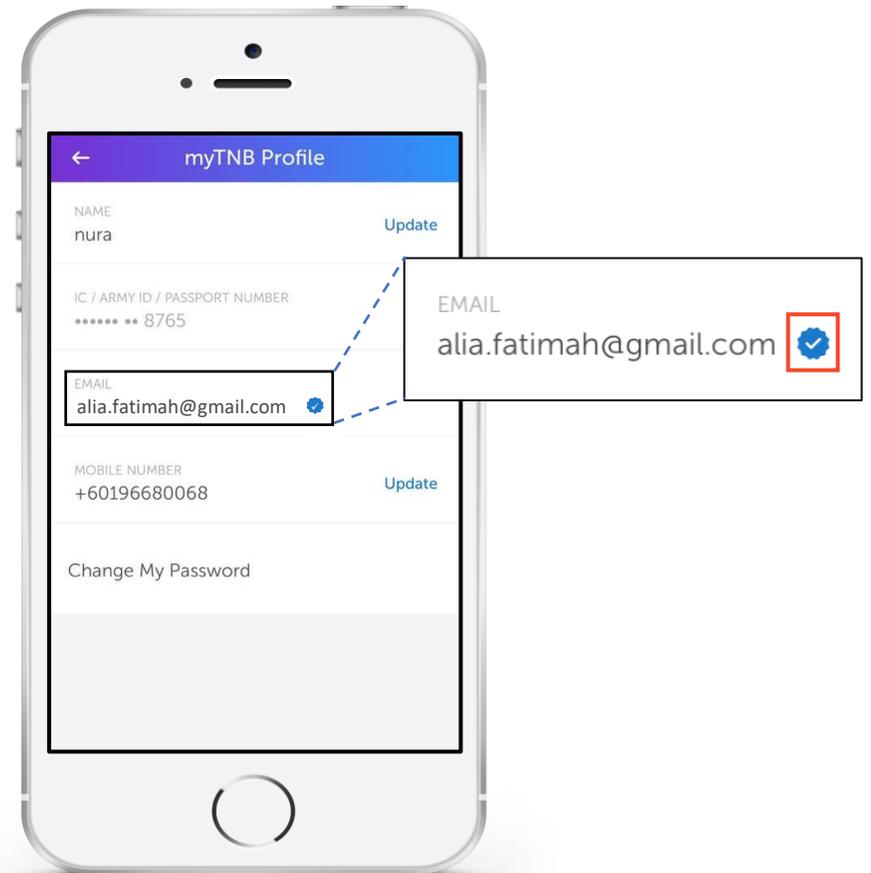
Step 2: You have now successfully verified your email address and your myTNB account is now activated!

# Once Email Verification is completed, you will see a “blue tick” indicator next to your email address in...

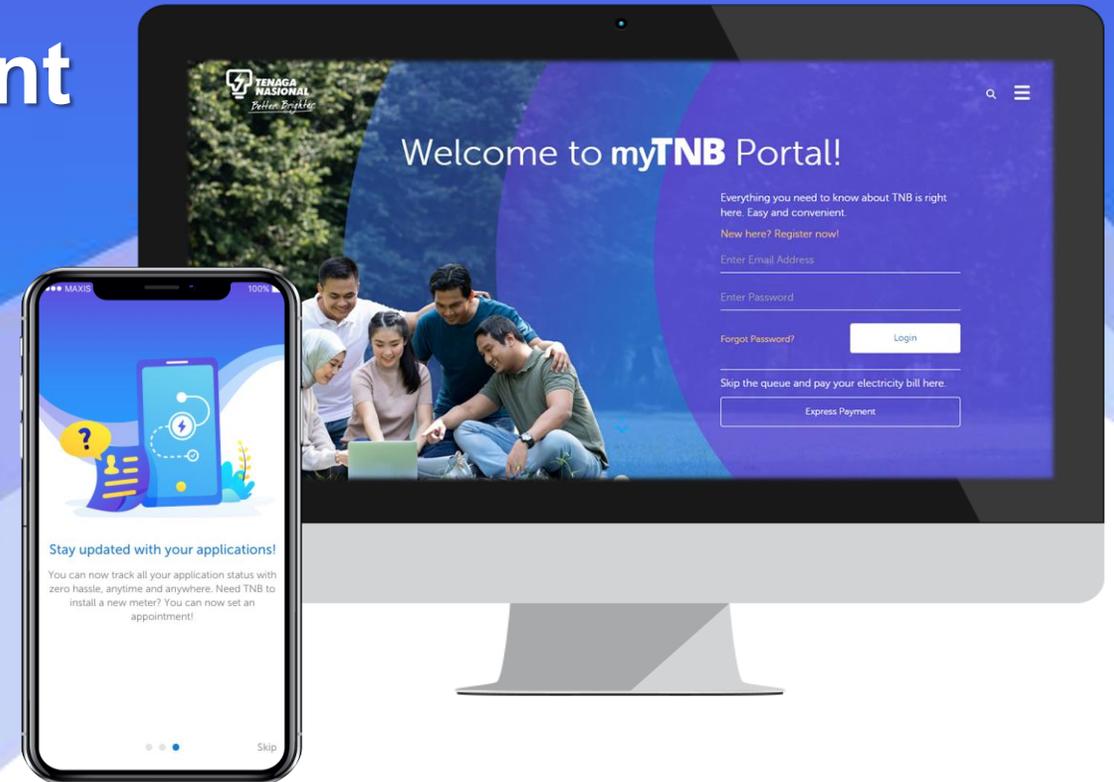
*‘Profile Settings’ page in myTNB portal*



*‘My Profile’ page in myTNB app*



# To add your Business / Government electricity account manually in myTNB Portal

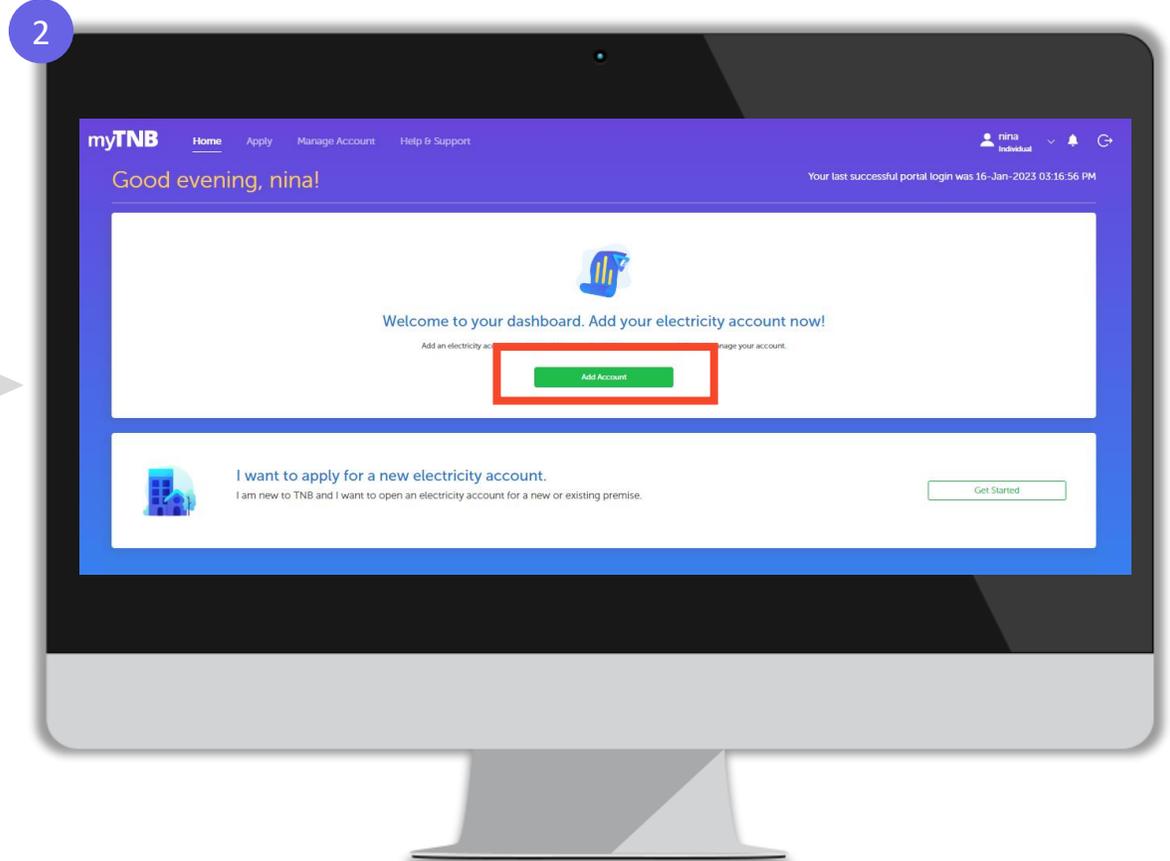


# Manual Add Contract Account in New myTNB Account – myTNB Portal

For customer that have no contract account



Step 1: Login your registered account



Step 2: At myTNB homepage, click 'Add Account' button

# Manual Add Contract Account in New myTNB Account – myTNB Portal

3

myTNB Home Apply Manage Account Help & Support MOHD FAIZ A. Individual

## Add Electricity Account

Add an electricity account to track your electricity usage, pay your bills and manage your account.

**Let's add your account.**  
Select the account type to ensure you have the right electricity account information.

THE PREMISES I'M ADDING IS  
Residential

Is this electricity account registered under your name?

Yes, I am the Owner  
I'm the registered owner who started the electricity account.

No, I am not the Owner  
I'm renting the place and/or paying the electricity bill.

Back Next

Step 3: On this screen select your premise type as Business (Commercial/Industrial) or Government

4

myTNB Home Apply Manage Account Help & Support MOHD FAIZ A. Individual

## Add Electricity Account

Add an electricity account to track your electricity usage, pay your bills and manage your account.

**Let's add your account.**  
Select the account type to ensure you have the right electricity account information.

THE PREMISES I'M ADDING IS  
Business (Commercial/Industrial)

a Electricity Account Number

b Account Nickname

c ROC Number

Do more on myTNB with your company's ROC number.  
Enjoy additional account information and access to applications!

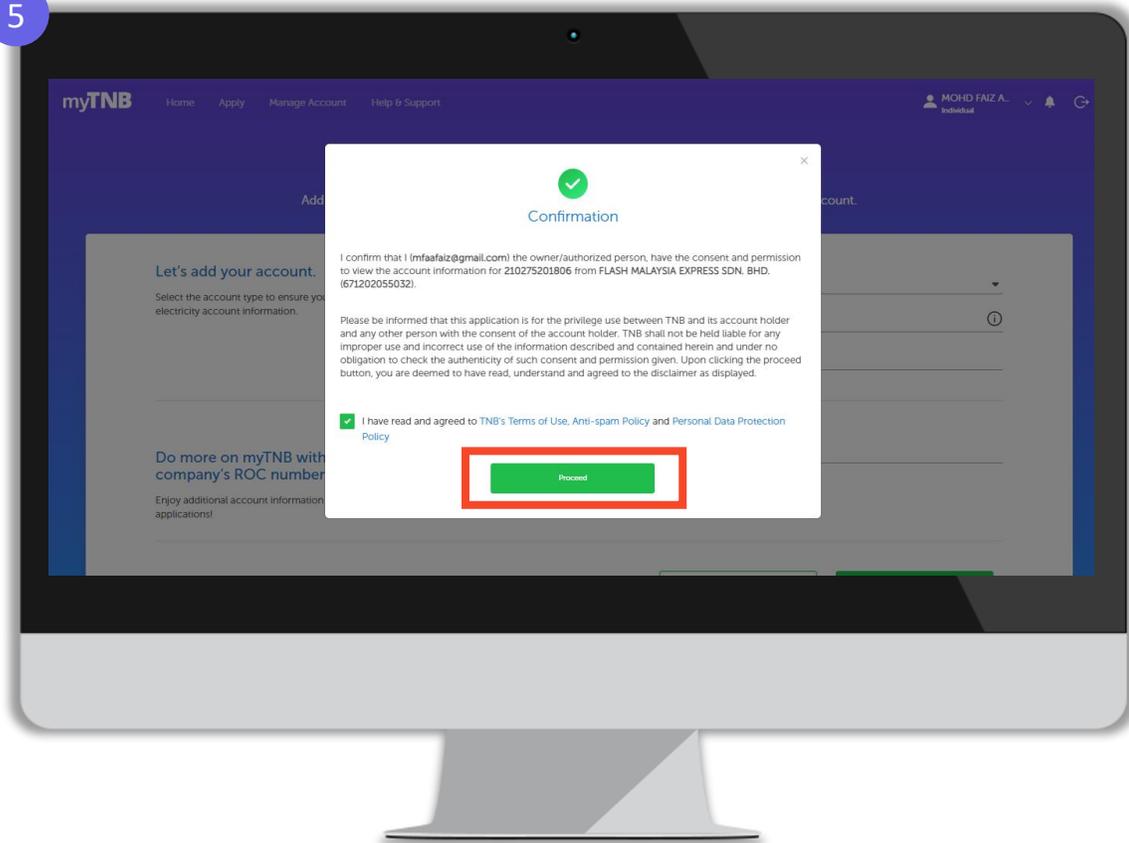
Back Next

Step 4: (a) Enter account number in the 'Electricity Account Number' field  
(b) Enter account nickname in the 'Account Nickname' field  
(c) Enter ROC number  
(d) Click 'Next'

Note : ROC number is **MANDATORY ONLY FOR BUSINESS (Commercial/Industrial)** if you want to apply for GET

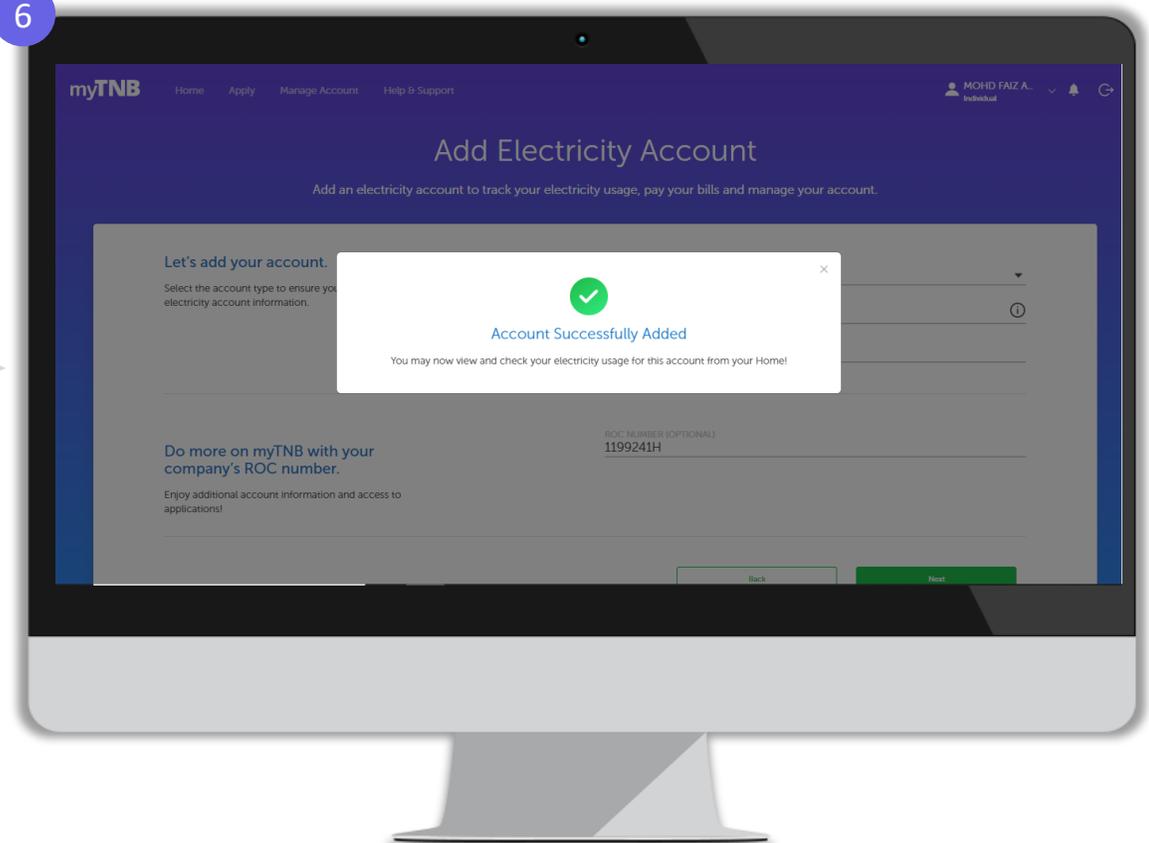
# Manual Add Contract Account in New myTNB Account – myTNB Portal

5



- Step 5: To confirm account details,  
(a) Tick on 'I have read and agreed to TNB's term of use, Anti-Spam Policy and Personal Data Protection Policy'  
(b) Click 'Proceed'

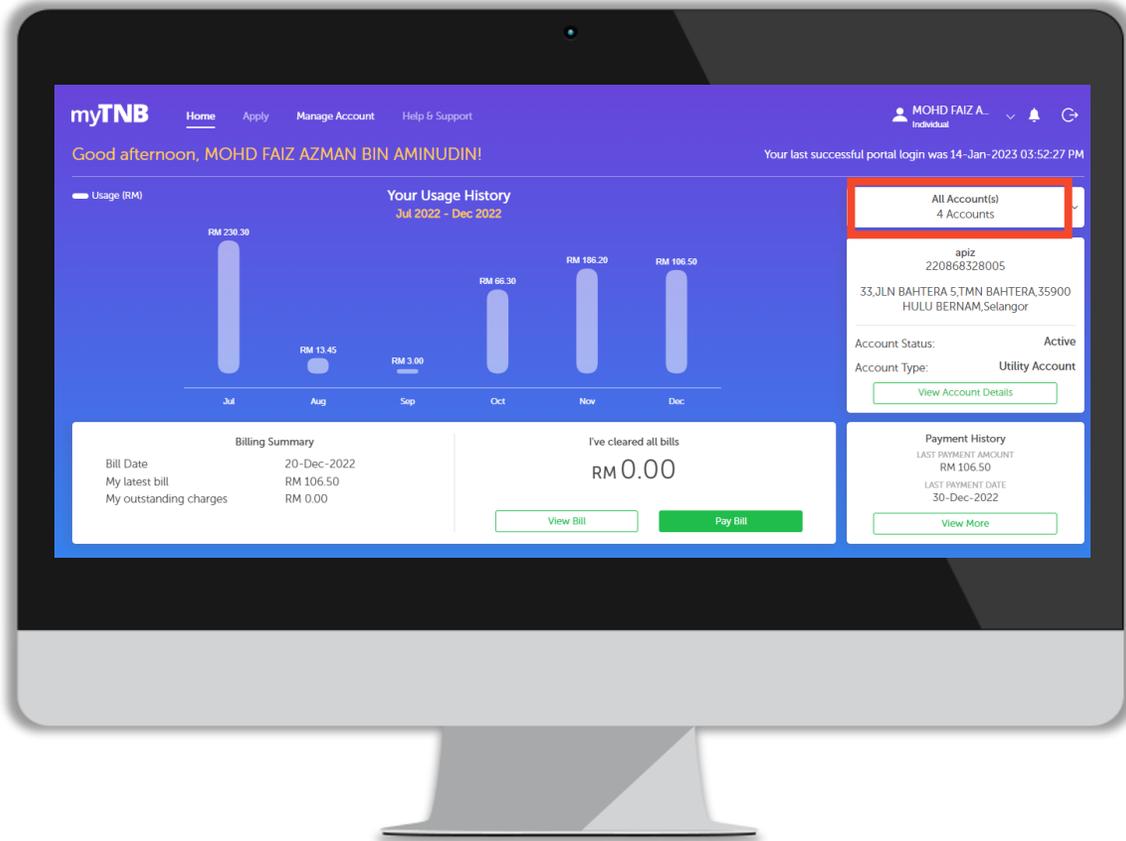
6



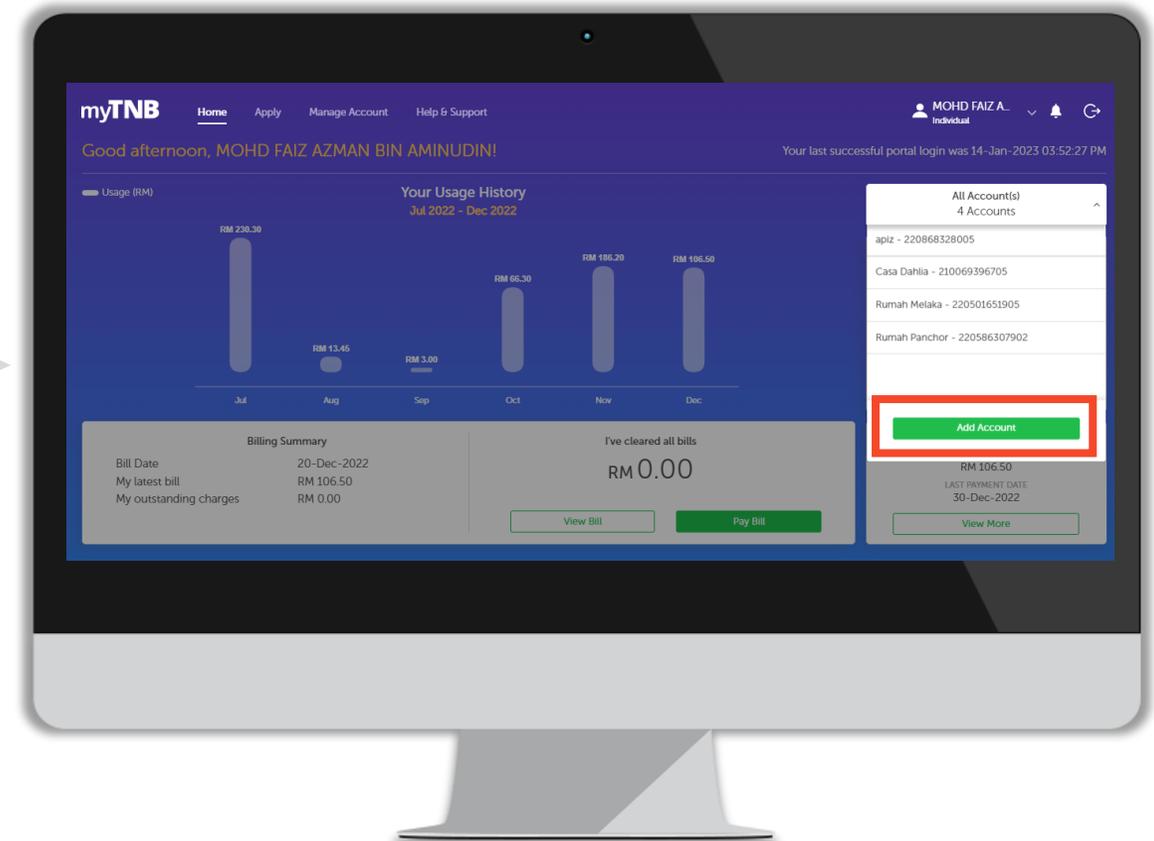
- Step 6: Your contract account is now successfully added to your myTNB account!

# To Manually Add Contract Account in myTNB Portal

For customer that have more than 1 contract account



Step 1: Click "All Account" and you can see your registered account list



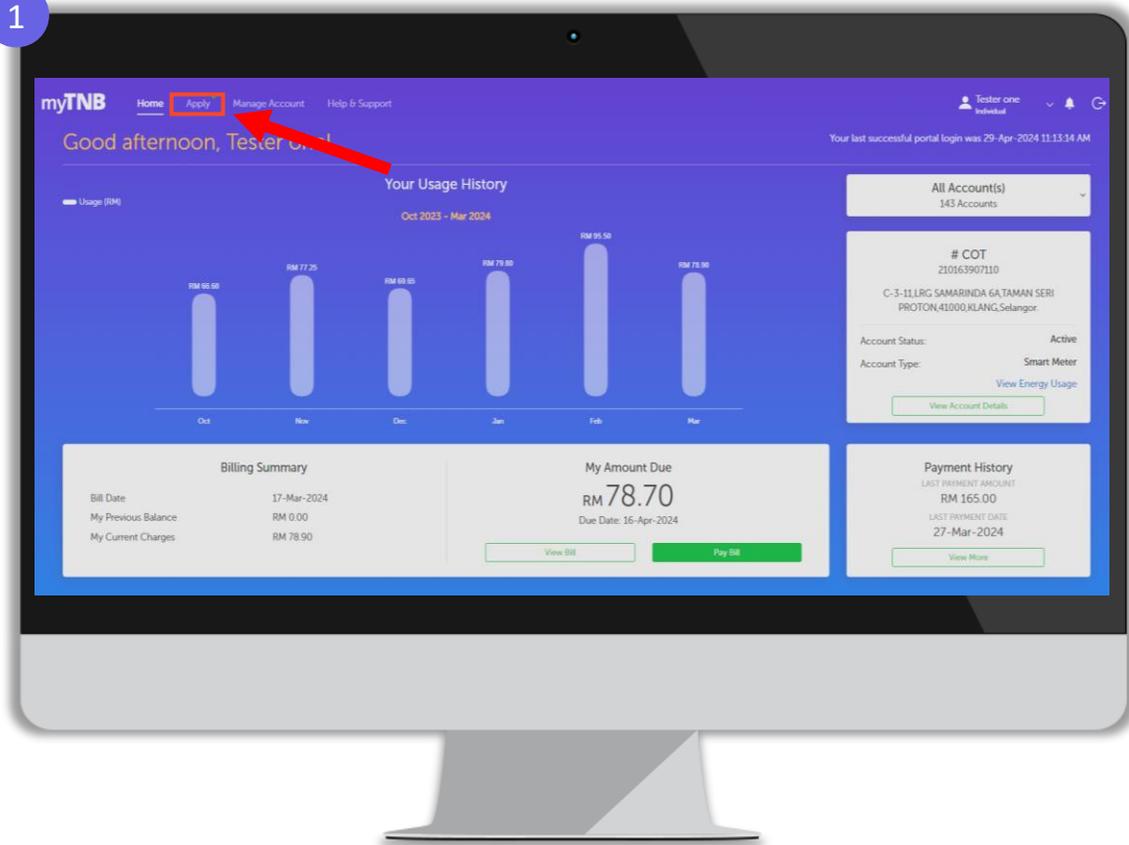
Step 2: Click add account button and follow the same steps to add another account

**To subscribe Green Electricity Tariff  
(GET) for Business / Government /  
Industrial accounts, please follow these  
steps**



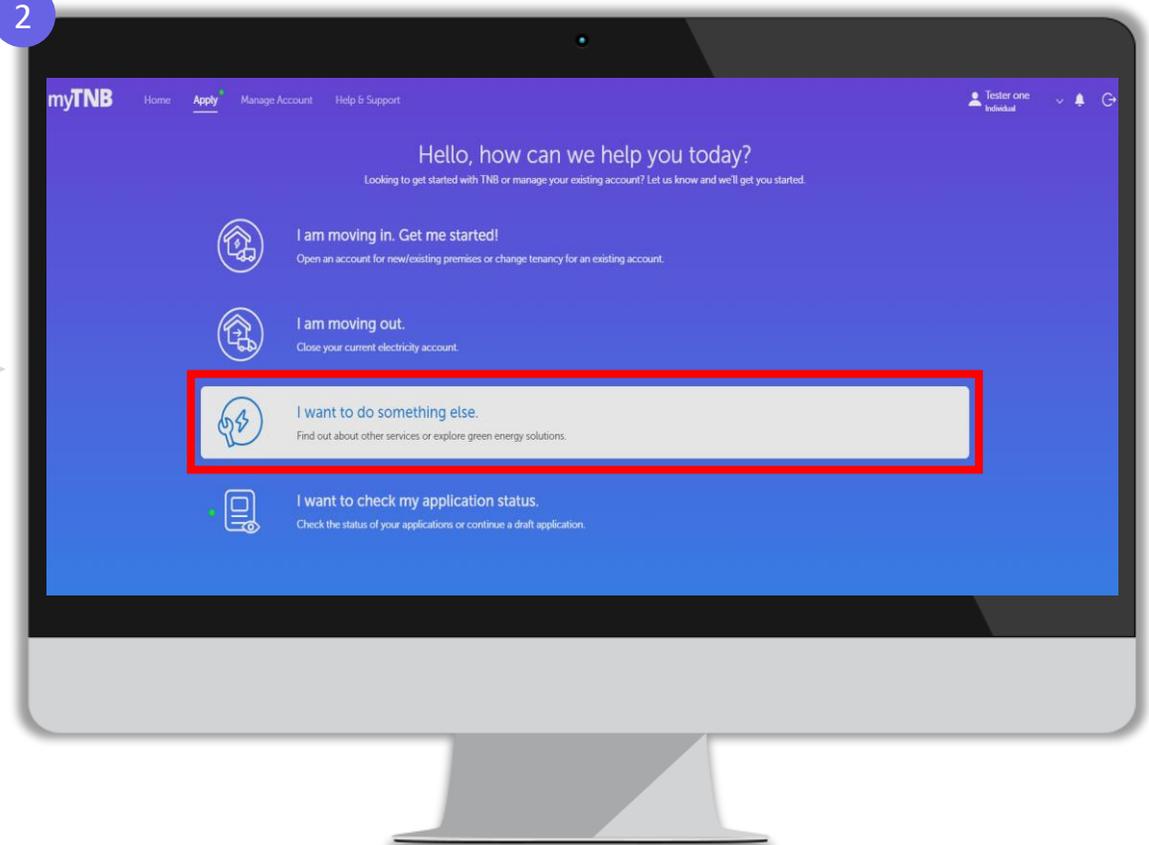
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

1



Step 1: Click 'Apply' at myTNB top menu

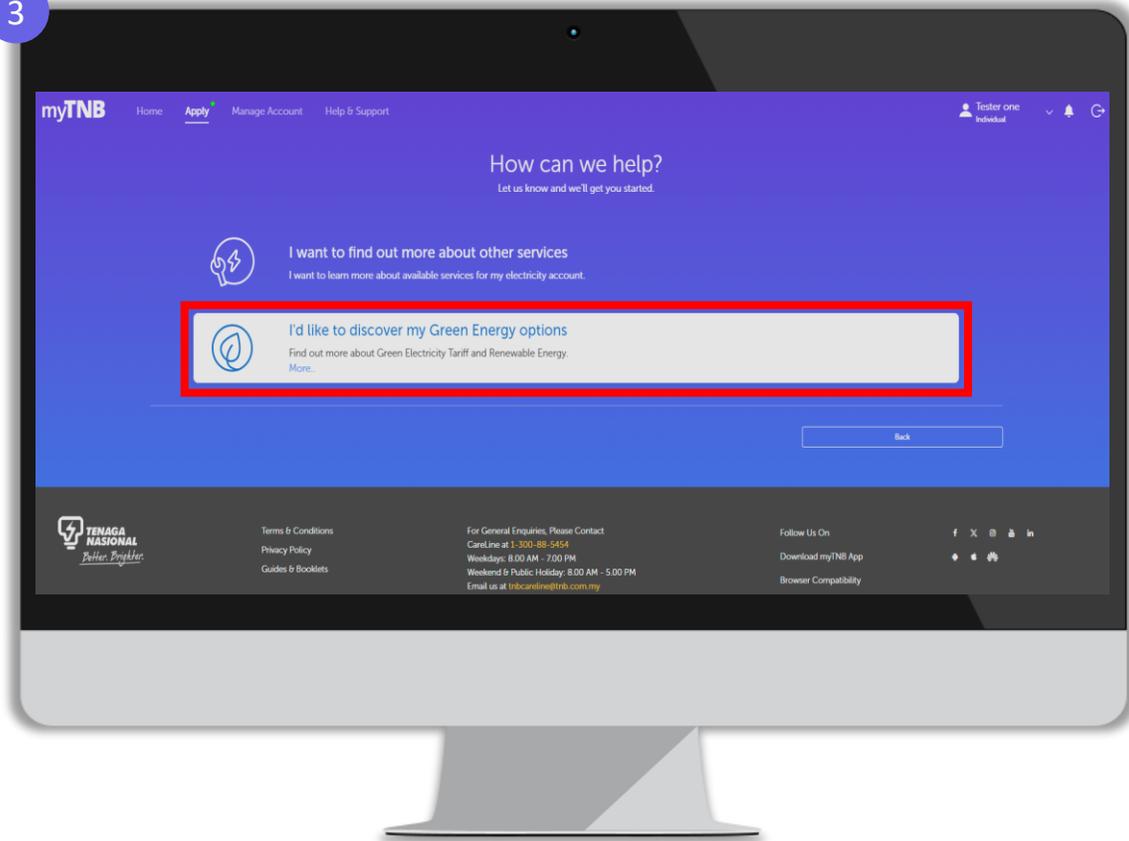
2



Step 2: Click 'I want to do something else'

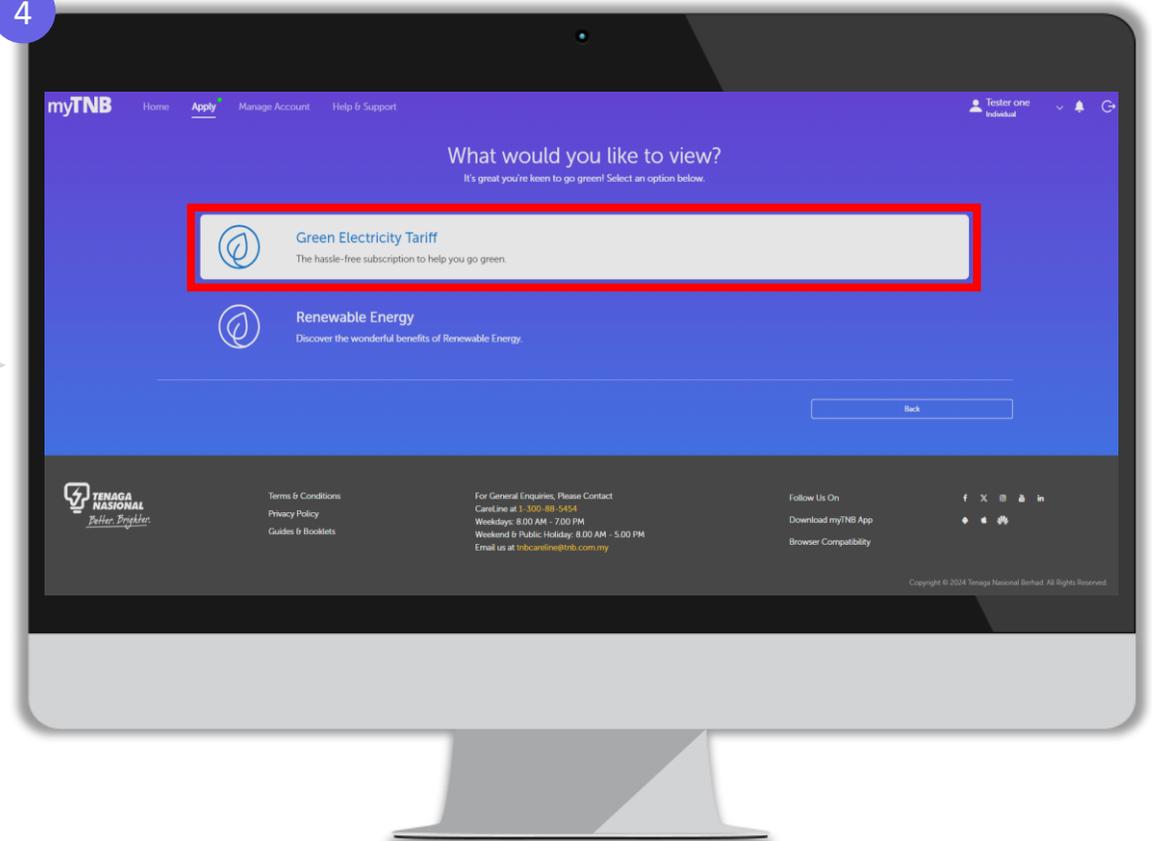
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

3



Step 3: Click 'I'd like to discover my Green Energy options'

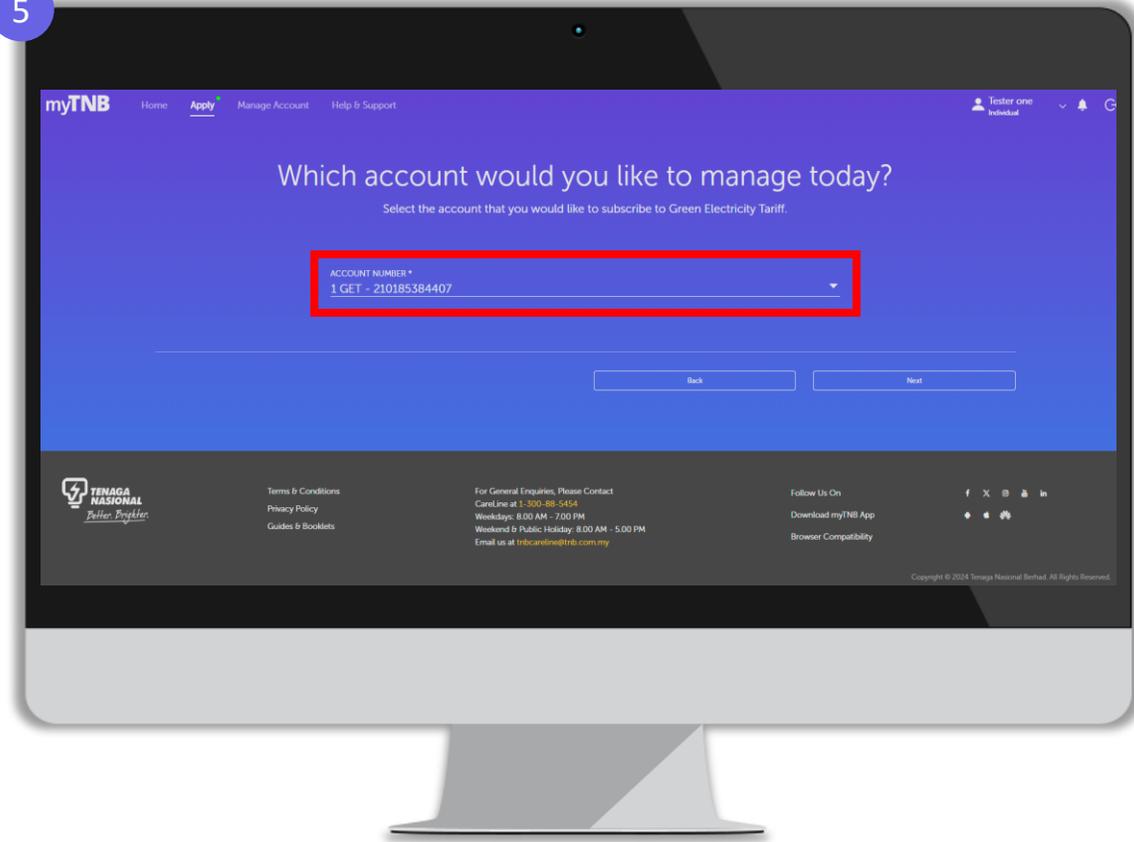
4



Step 4: Click 'Green Electricity Tariff'

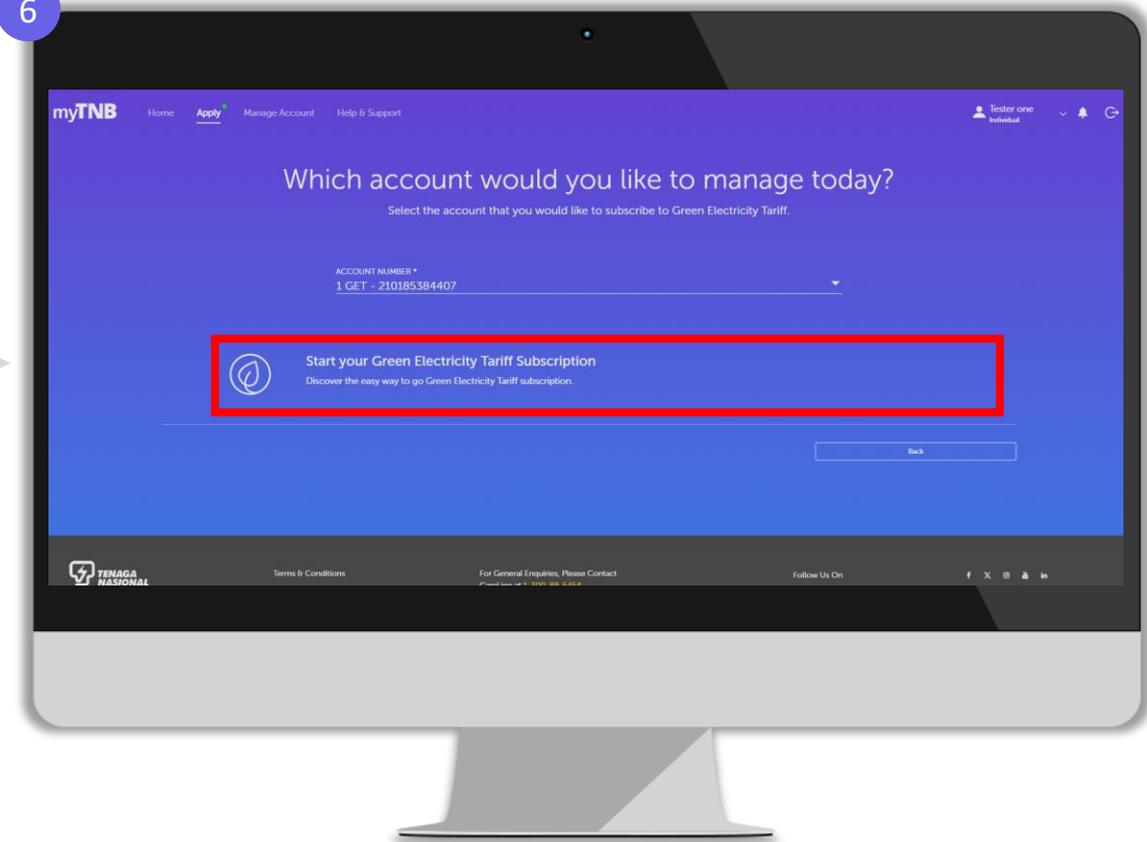
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

5



Step 5: (a) Choose which account you want to subscribe for Green Electricity tariff  
(b) click 'Next'

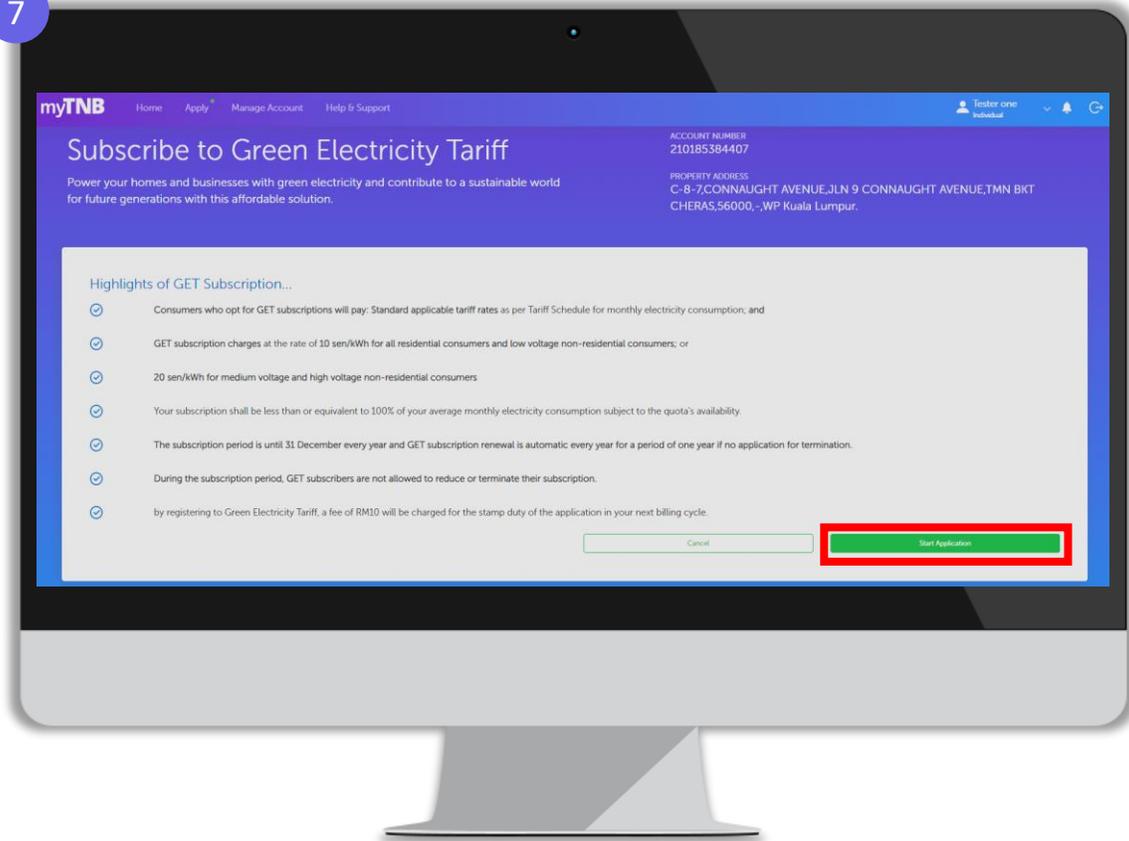
6



Step 6: Click 'Start your Green Electricity Tariff Subscription'

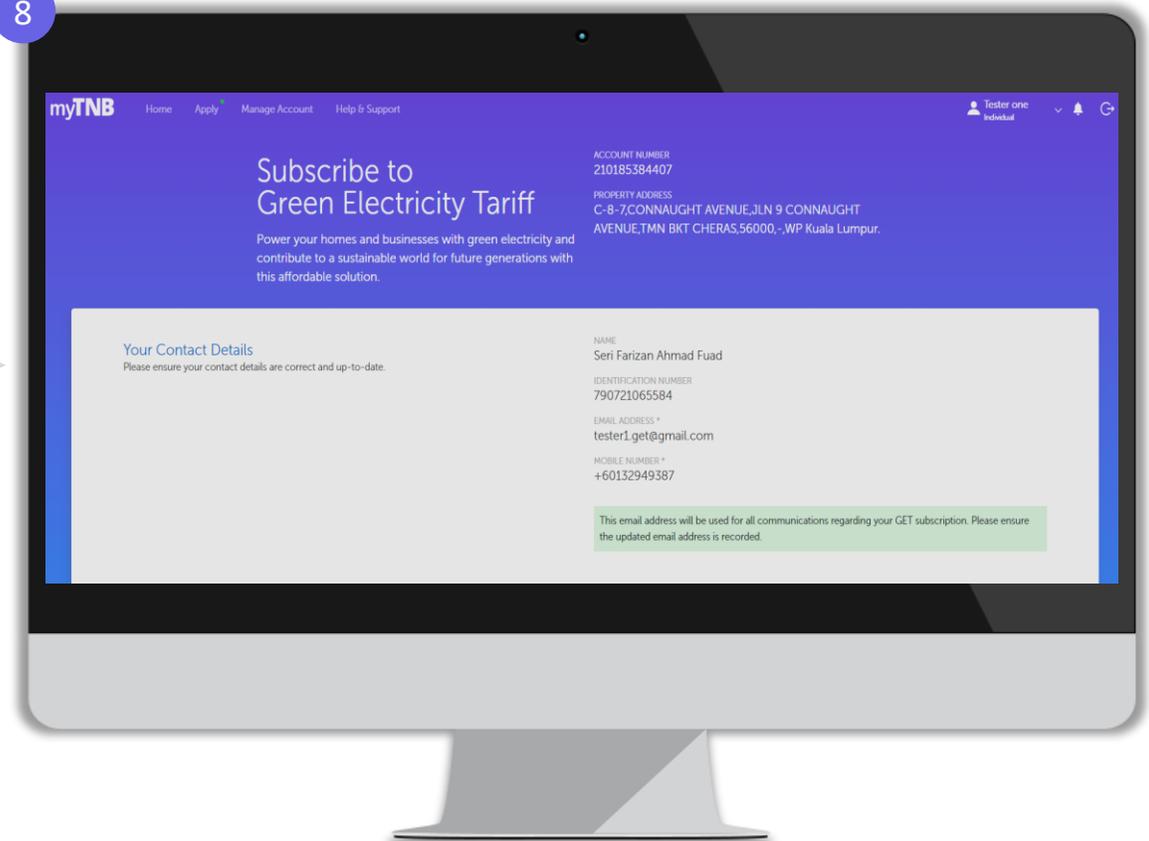
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

7



Step 7: Read carefully the instructions and click 'Start Application'

8



Step 8: Make sure your contract account details is correct

# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

9

myTNB Home Apply Manage Account Help & Support Tester one Technical

### Your Subscription Details

Please select the number of block(s) that you wish to subscribe (subject to quota availability)

**Subscription in Block(s):**

- Residential : 1 block = 100kWh
- Non-Residential : 1 block = 1000kWh

Maximum GET subscription is capped at 100% of your average monthly electricity consumption. Based on your usage, you may subscribe up to 1 block(s) of GET.

You can backdate your subscription for the period from 3 May 2024 until 31 May 2024 only available for subscriptions made on May 3, 2024 until 31 May 2024.

**Average Consumption**

The subscription limit is up to 100% of your average monthly electricity consumption recorded for the previous 6 months period. Your average consumption per month is 161 kWh.

REQUESTED NO. OF BLOCK(S) TO SUBSCRIBE\*

1

SUBSCRIPTION AMOUNT IN KWH

100 kWh

ESTIMATED ADDITIONAL MONTHLY SUBSCRIPTION CHARGES

RM 10.00

RM 0.00

If you choose to start your subscription from 1 January 2024, you are entitled to an additional GET subscription charges starting January 2024 until May 2024.

SUBSCRIPTION START DATE

Start your subscription today OR

Start your subscription from 1 January 2024

\*This option is available for subscription from 3 May 2024 until 31 May 2024

You will receive new bills with GET charges for January 2024 until May 2024 if you choose to start your subscription from 1 January 2024. During the subscription period, GET subscribers are not allowed to reduce or terminate their subscription.

10

myTNB Home Apply Manage Account Help & Support Tester one Technical

If you choose to start your subscription from 1 January 2024, you are entitled to an additional GET subscription charges starting January 2024 until May 2024.

SUBSCRIPTION START DATE

Start your subscription today OR

Start your subscription from 1 January 2024

\*This option is available for subscription from 3 May 2024 until 31 May 2024

You will receive new bills with GET charges for January 2024 until May 2024 if you choose to start your subscription from 1 January 2024. During the subscription period, GET subscribers are not allowed to reduce or terminate their subscription.

### Documents

Click on the forms/documents below to download and view.

Green Electricity Tariff Agreement

I/we have read and agree to the Terms and Conditions of the Green Electricity Tariff Contract

I/we have read and agree to all the Declaration Clause in this Application Form

Note: By clicking the SUBMIT button, I/we hereby agree that the Green Electricity Tariff Contract and this Application Form shall form a valid and binding contract with TNB for the purpose of the Green Electricity Tariff Scheme subject to approval of this application by TNB.

By registering, a fee of RM10 will be charged for the Stamp Duty of this application in your next billing cycle.

(\*) Mandatory fields

Cancel Submit

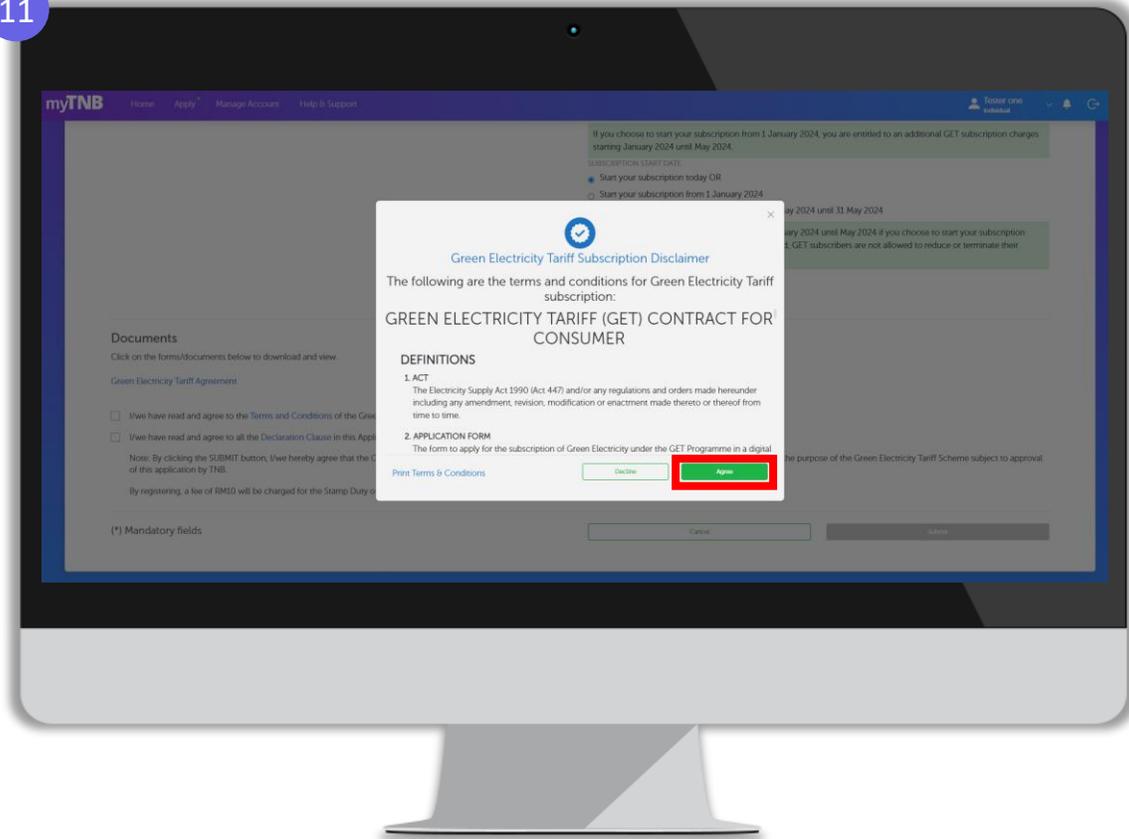
Step 9: (a) Fill up your subscription quota based on your average previous consumption (Refer to the tooltips for more information)  
(b) Choose your preferred subscription start date

Step 10: Tick on 'I/we have read and agree to the Terms and Conditions of the Green Electricity Tariff Contract'

Note : Residential : 1 block = 100kWh  
Non-Residential : 1 block = 1000kWh

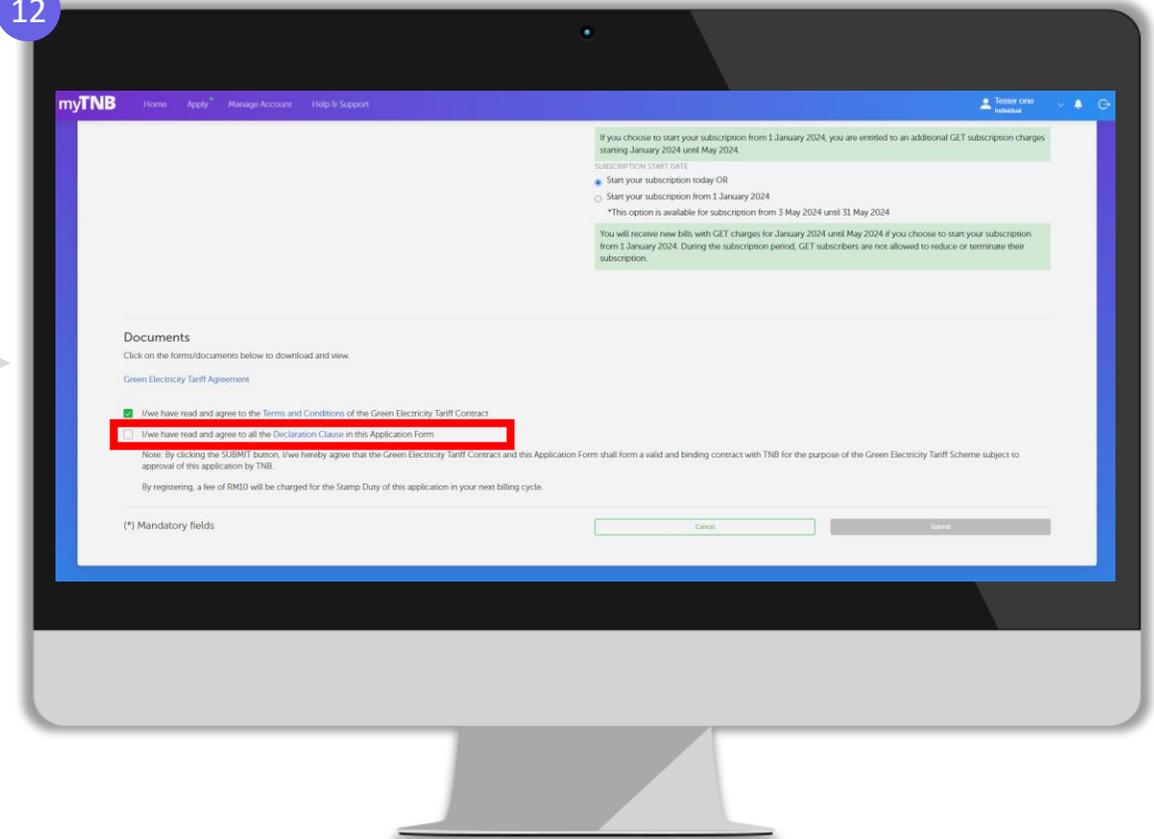
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

11



Step 11: (a) Read the Terms and Conditions of the Green Electricity Tariff Contract  
(b) Click 'Agree'

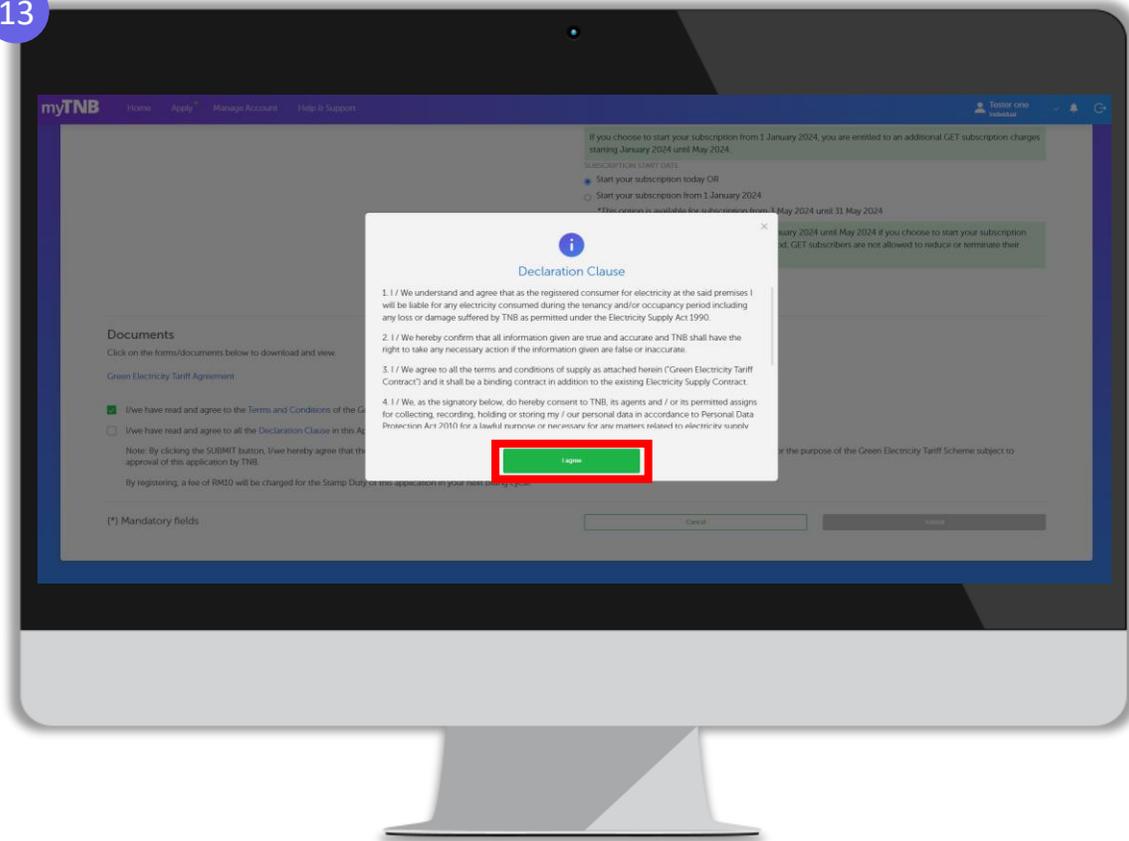
12



Step 12: Tick 'I/we have read and agree to all the Declaration Clause in this Application Form'

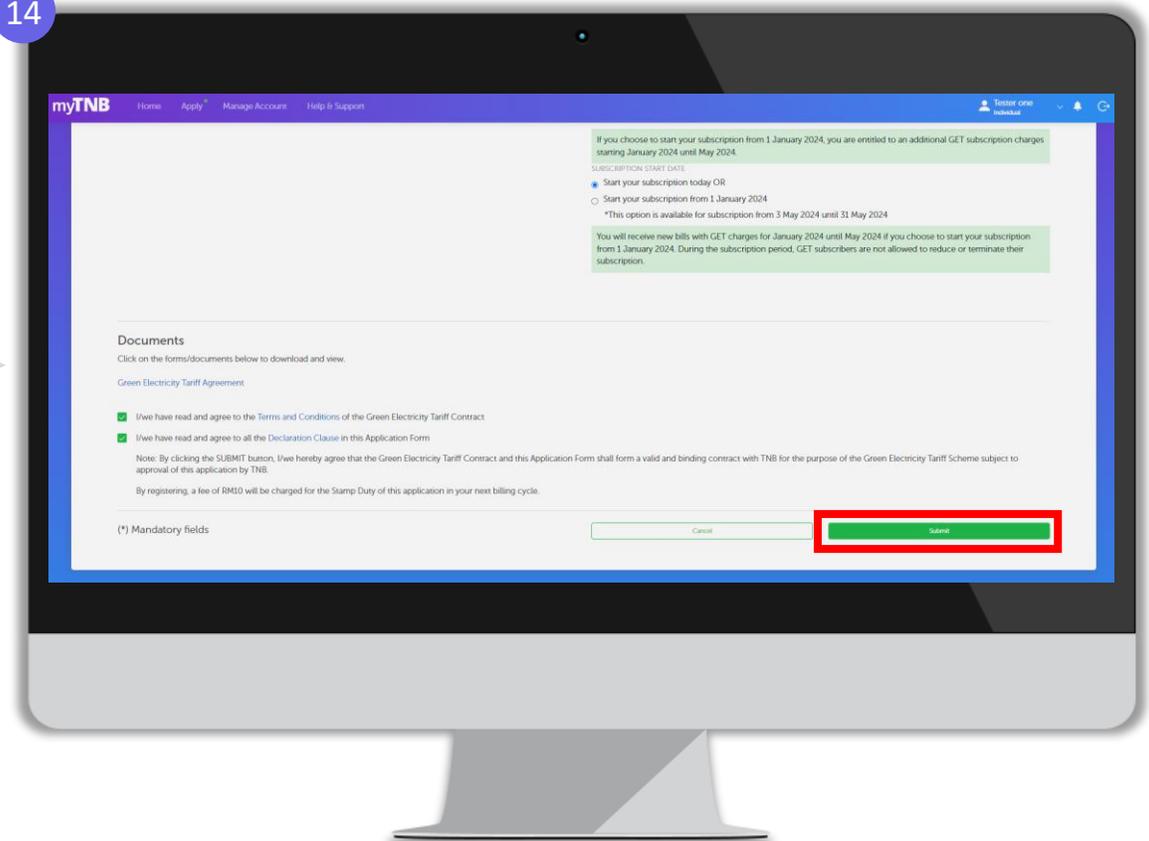
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

13



Step 13: (a) Read the Declaration Clause  
(b) Click 'I agree'

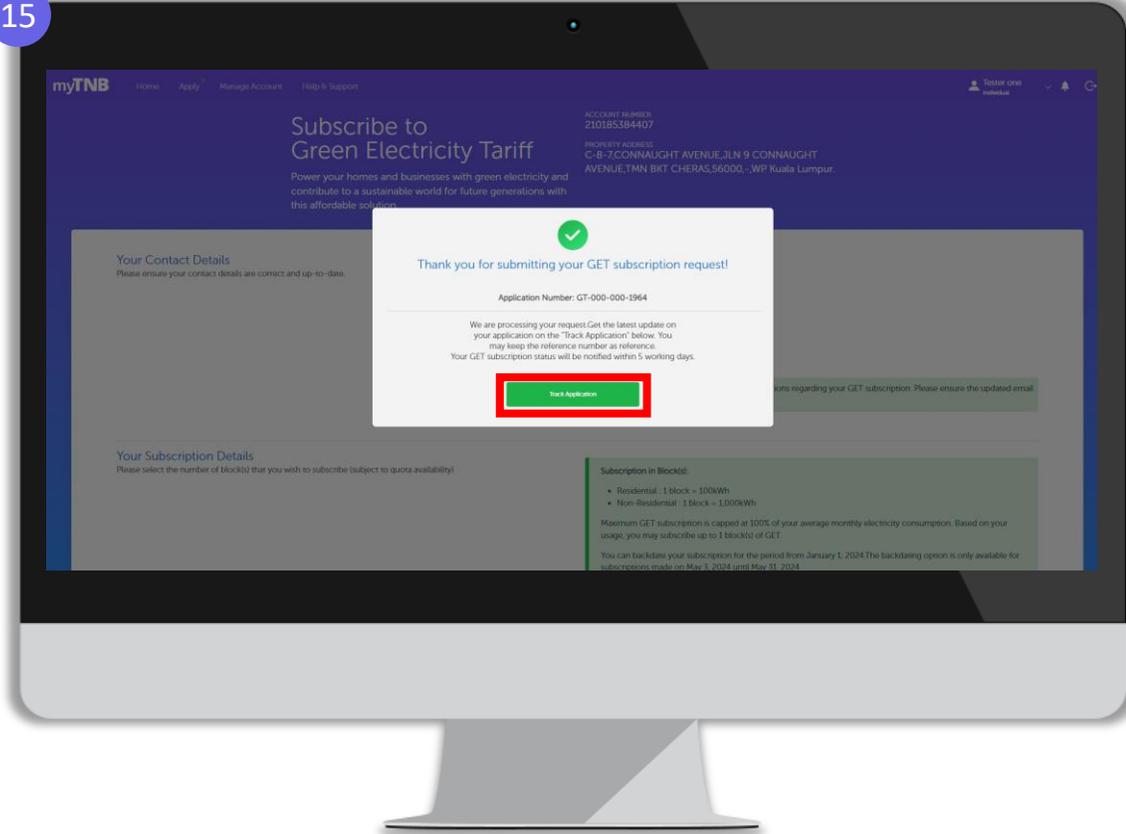
14



Step 14: Click 'Submit'

# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

15



Step 15 : You can track your application by clicking 'Track Application' button

**What's Next?** Once Green Electricity Tariff application is successfully submitted, confirmation email will be send to customer's email address

Green Electricity Tariff: GT-000-000-1964 Inbox x

Do-Not-Reply-myTNB@tnb.com.my  
to REIMAGINED.TEST



Dear Seri Farizan Ahmad Fuad,

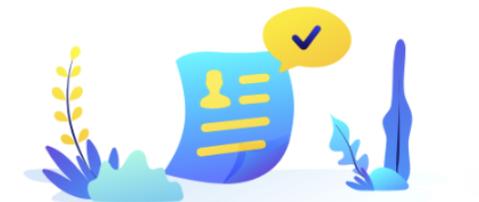
Your application has been submitted.

Great news! Your Green Electricity Tariff application has been received by our team. Your application is subject to TNB's assessment and quota availability. View the details below for your reference.

Application Number : GT-000-000-1964  
Premises Address : C.8-7, CONNAUGHT AVENUE, JLN 9  
CONNAUGHT AVENUE, TMN BKT  
CHERAS, 56000, WP Kuala Lumpur.

You will receive a notification email within 5 working days. Once approved, the eligible consumer will be required to execute a GET Contract. Any stamp duty incurred shall be borne by the GET Consumer. See the full application details on myTNB now to keep track of your application's progress.

[View Application Details](#)



DOWNLOAD myTNB MOBILE APP:

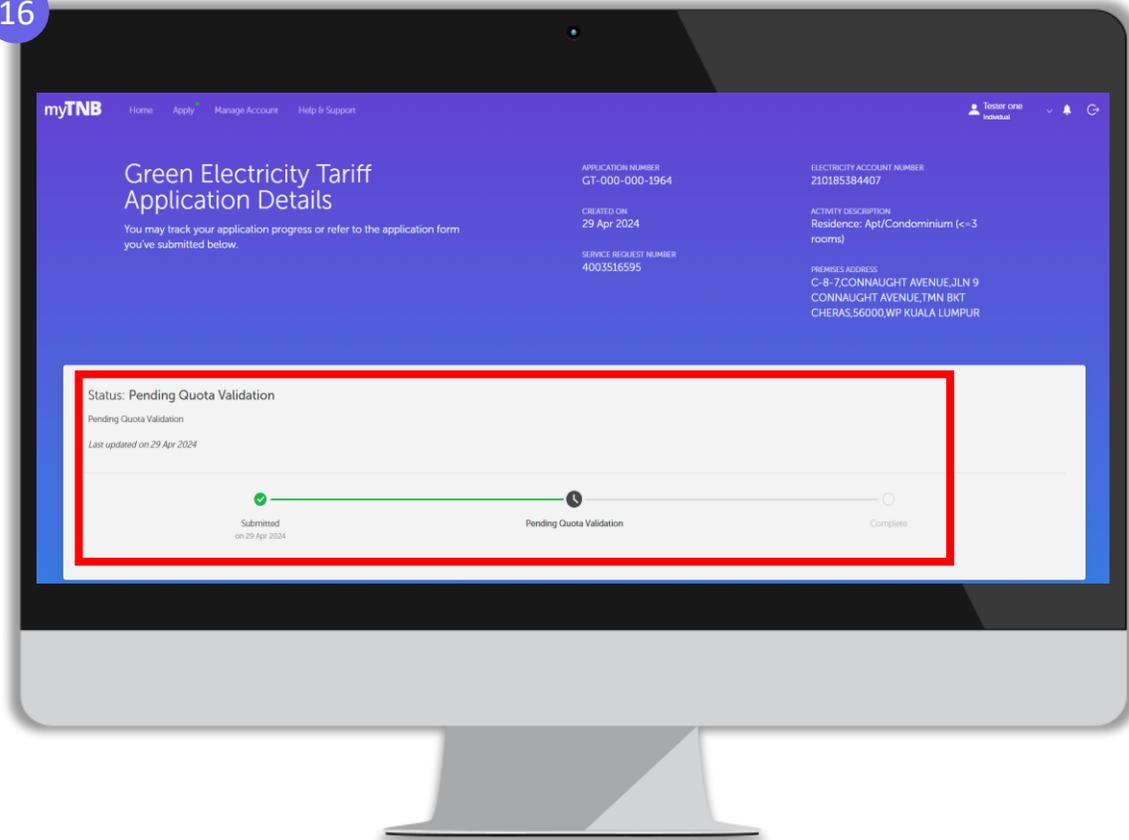


FOLLOW US:



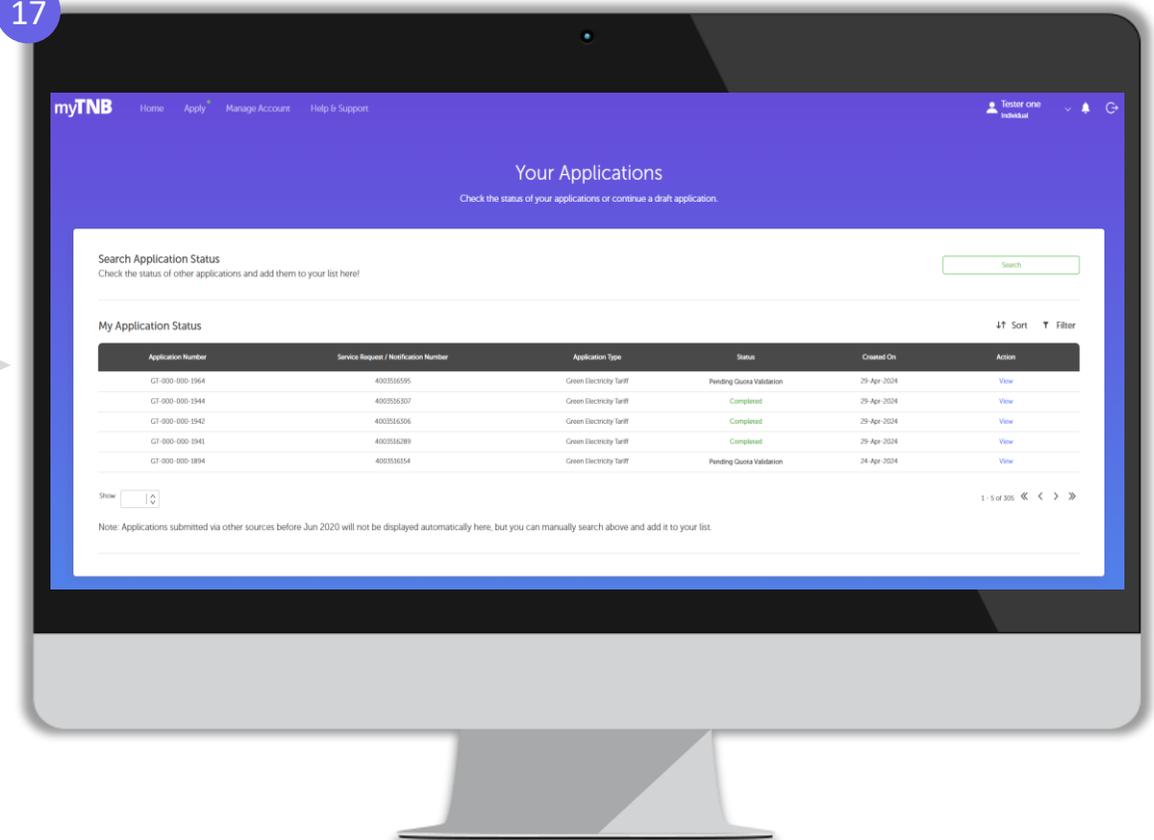
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

16



Step 16: View the application tracking status after application has been submitted

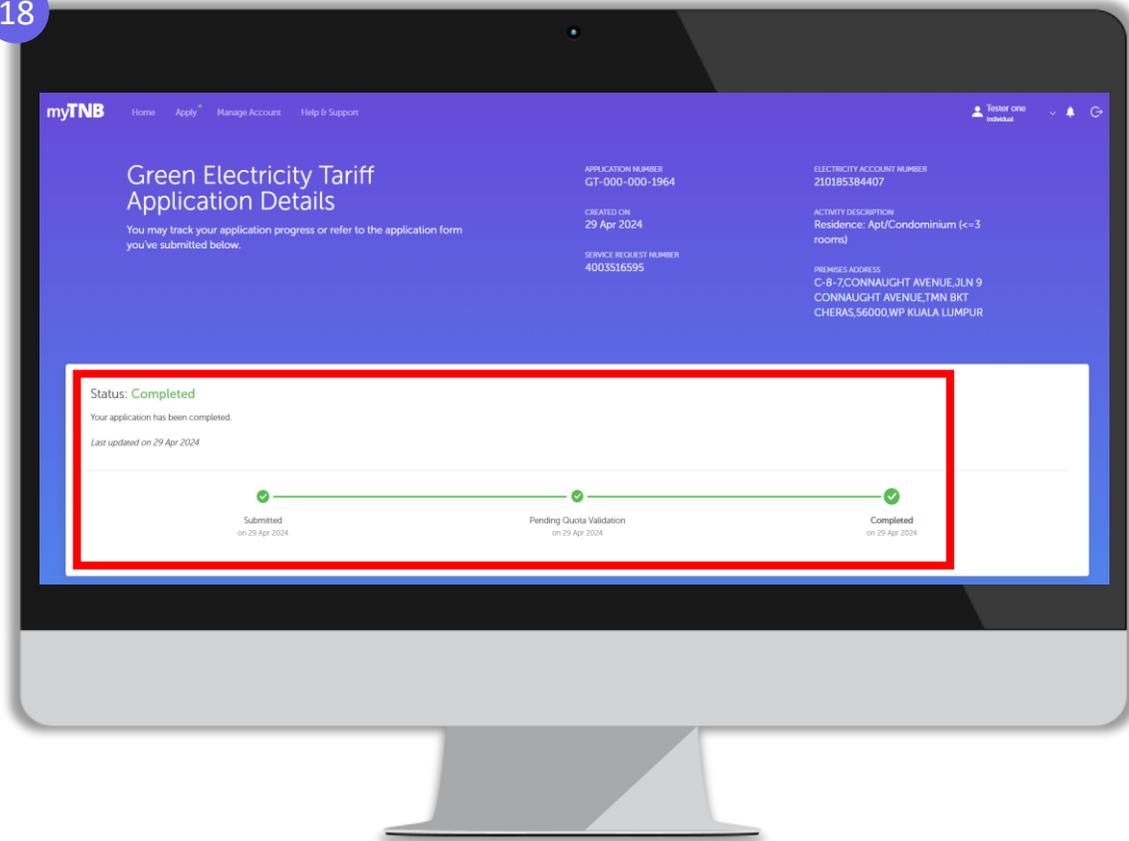
17



Step 17: View Application Status through Apply tab  
(a) Click 'Apply'  
(b) Click 'I want to check my application status'  
(c) Search application by Application Number or Service Request Number  
(d) Click 'View'

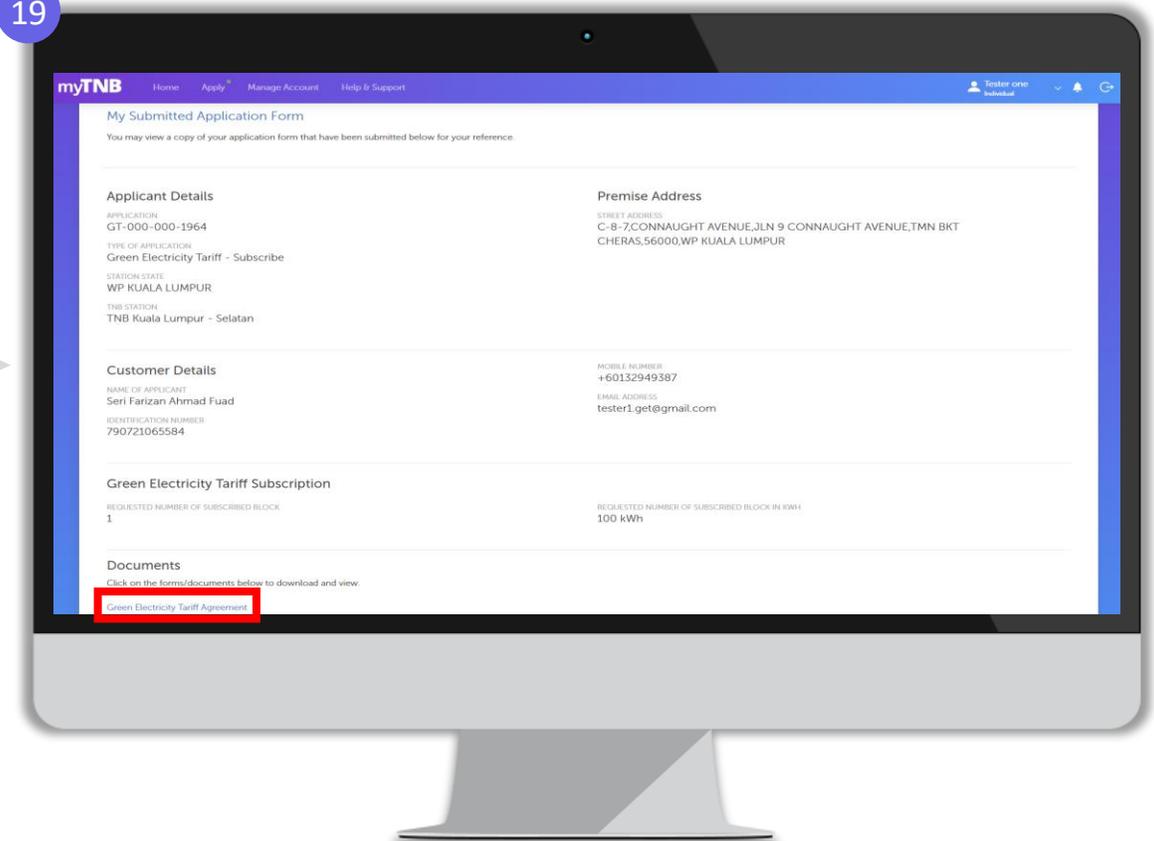
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

18



Step 18: View Application Status through Apply tab once application is completed

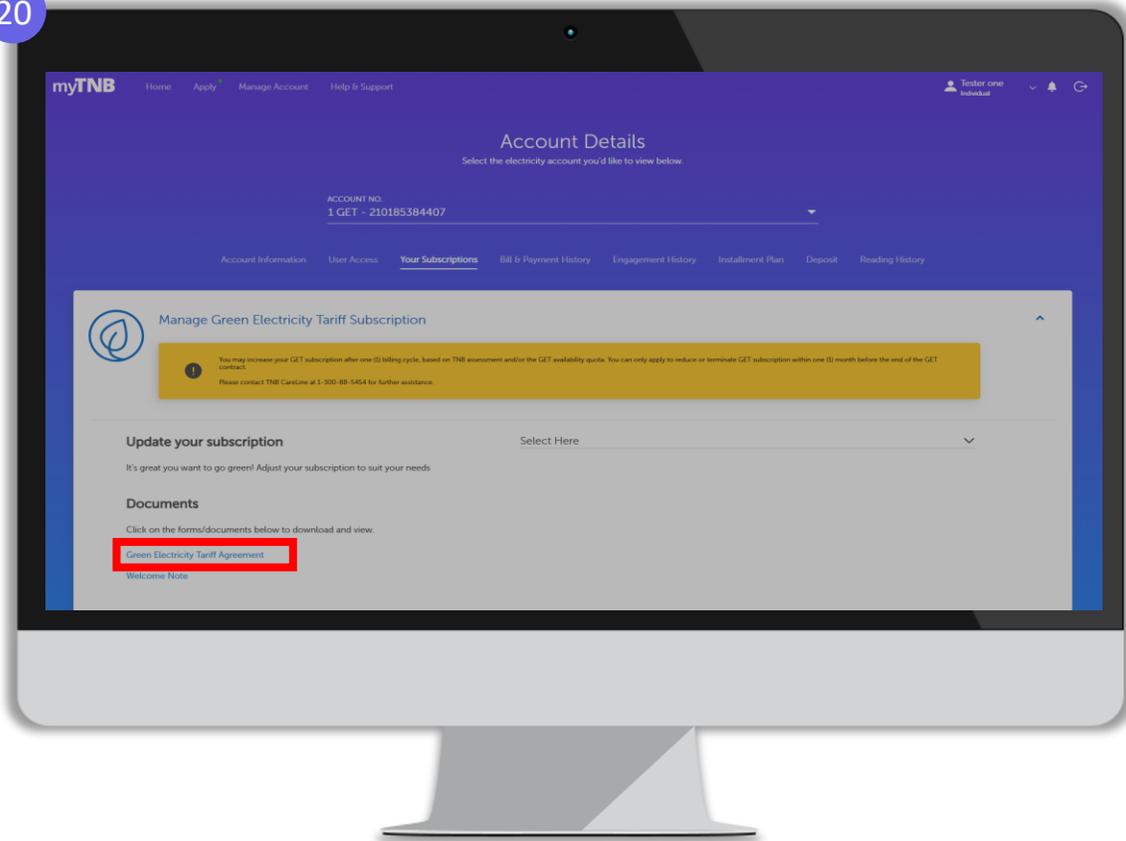
19



Step 19: View Green Electricity Tariff Agreement through Application Status  
(a) Scroll down on application status page to view application form details  
(b) Click Green Electricity Tariff Agreement to view and download Green Electricity Tariff Application form

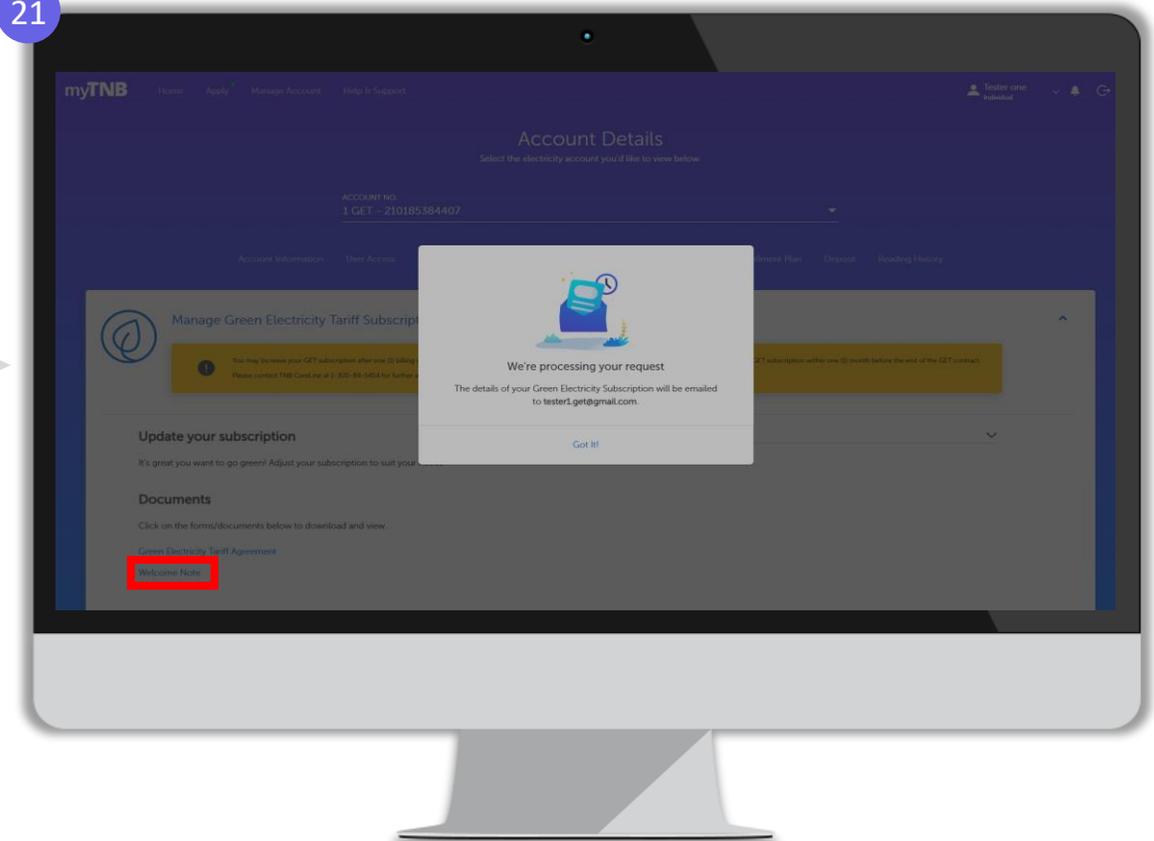
# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial

20



- Step 20: View Green Electricity Tariff Agreement through 'Manage Account' tab
- (a) Click 'Manage Account'
  - (b) Select the Contract Account and click 'View'
  - (c) Click 'Your Subscriptions' tab
  - (d) Go to Documents section and click 'Green Electricity Tariff Agreement'

21



- Step 21: View Welcome Note through 'Manage Account' tab
- (a) Click 'Manage Account'
  - (b) Select the Contract Account and click 'View'
  - (c) Click 'Your Subscriptions' tab
  - (d) Go to Documents section and click 'Welcome Note'
  - (e) Welcome Note will be send to customer's email

# Subscribe Green Electricity Tariff (GET) for Commercial / Government / Industrial




For Office Use  
Application No : GT-000-000-1964  
Service Request No : 4003516595

Please note that only application with complete and correct information will be processed.

**APPLICATION TYPE**

New Application	/	Termination:	
Request for Higher Subscription		Request for Lower Subscription	

Please tick (✓) in the appropriate box

**APPLICATION BY INDIVIDUAL/COMPANY**

Name of Applicant : SERI FARIZAN AHMAD FUAD  
MyKad/ Passport/Company No. : 790721065584

**ADDITIONAL INFORMATION:**

Premises Address : C-8-7, CONNAUGHT AVENUE, JLN 9 CONNAUGHT AVENUE, TMN 8KT CHERAS, 56000 -, WP KUALA LUMPUR  
Phone No : +60132949387  
Email : tester1\_get@gmail.com  
TNB's Account No : 210185384407

**GREEN ELECTRICITY TARIFF (GET) SUBSCRIPTION:**

Existing Subscription		Block	*Subscription Applied/Higher Subscription Requested/Lower Subscription Requested	1	Block
-----------------------	--	-------	--	---	-------

(\* Delete whichever is not applicable)

Consumer agrees to pay standard applicable tariff rates as per Tariff Schedule for monthly electricity consumption and GET subscription charges based on consumers tariff category.

The subscription of the GET Programme shall commence from the Commencement Date in accordance with the notification by TNB to consumer.

TNB reserves the right to review a Consumer's subscription of Green Electricity in the event the Consumer's actual consumption of electricity is lower than its subscription of Green Electricity. APPLICANT'S D

**APPLICANT'S DECLARATION SECTION:**

- I / We understand and agree that as the registered consumer for electricity at the said premises I will be liable for any electricity consumed during the tenancy and/or occupancy period including any loss or damage suffered by TNB as permitted under the Electricity Supply Act 1990.
- I / We hereby confirm that all information given are true and accurate and TNB shall have the right to take any necessary action if the information given are false or inaccurate.
- I / We agree to all the terms and conditions of supply as attached herein ("GET Contract") and it shall be a binding contract in addition to the existing Electricity Supply Contract\*.
- I / We, as the signatory below, do hereby consent to TNB, its agents and / or its permitted assigns for collecting, recording, holding or storing my / our personal data in accordance to Personal Data Protection Act 2010 for a lawful purpose or necessary for any matters related to electricity supply by TNB.
- I / We hereby agree that all applications are subject to TNB's assessment and GET quota availability.
- I / We hereby confirm that the telephone number / mailing address / e-mail address provided are true and accurate and TNB will be notified if there were any changes in the information. Any failure by me/us to update the telephone number / mailing address / e-mail address will not cause the TNB to be liable for any failure to deliver the notices under this GET Contract.

\*Not applicable for application for termination of GET Contract

Note: This is a computer - generated document. No signature is required.

Page1/1

GREEN ELECTRICITY TARIFF (GET) CONTRACT FOR CONSUMER

**DEFINITIONS**

- ACT**  
The Electricity Supply Act 1990 (Act 447) and/or any regulations and orders made hereunder including any amendment, revision, modification or enactment made thereto or thereof from time to time.
- APPLICATION FORM**  
The form to apply for the subscription of Green Electricity under the GET Programme in a digital version via online application.
- BILLING CYCLE PERIOD**  
The period for which electricity bills are prepared for the Consumer by TNB in accordance with the Licensee Supply Regulations 1990, being (i) the period beginning on the Commencement Date and ending on the date on which the first bill is issued by TNB to the Consumer following the occurrence of such Commencement Date; (ii) each one (1) Month period thereafter during the term of this Contract and (iii) the period beginning from the date following the last date of the immediate preceding bill and ending on the date this Contract effectively terminates in accordance with its terms.
- COMMENCEMENT DATE**  
The commencement date as indicated in TNB's notification to the Consumer that the Consumer's application for subscription of Green Electricity under the GET Programme has been approved.
- CONSUMER**  
A person who is supplied with electricity or whose premises are for the time being connected for the purpose of supply of electricity by the Supply Authority or TNB and whose application for subscription of Green Electricity under the GET Programme has been approved.
- CONTRACT**  
The contract comprising the terms and conditions hereunder and the Application Form, in compliance with the Guidelines.
- ELECTRICITY SUPPLY CONTRACT**  
The existing electricity supply contract between the Consumer and TNB for the supply of electricity in accordance with the Act and relating to the account number indicated in TNB's notification to the Consumer that the Consumer's application for subscription of Green Electricity under the GET Programme has been approved.
- ENERGY COMMISSION**  
The Energy Commission established under the Energy Commission Act 2001.
- GET PREMIUM**  
A premium tariff rate to be charged to a Consumer for the subscription and consumption of Green Electricity under the GET Programme, as such rate may be determined by the Energy Commission, with the approval of the Minister, including any revision made thereto from time to time.
- GET QUOTA**  
The allocation of Green Electricity available for subscription under the GET Programme which is determined by TNB based on the availability of Green Electricity.
- GREEN ELECTRICITY**  
Electricity generated from renewable energy resources.
- GREEN ELECTRICITY BLOCK**  
An amount of 100kWh of Green Electricity for a residential Consumer or an amount of 1MWh of Green Electricity for a non-residential Consumer, as the case may be.
- GREEN ELECTRICITY TARIFF PROGRAMME or GET PROGRAMME**  
A programme for the Consumer to purchase Green Electricity together with mREC.
- GUIDELINES**  
The Guide on Green Electricity Tariff issued by the Energy Commission, as may be amended from time to time.
- IMBALANCE COST PASS-THROUGH or ICPT**  
A mechanism under the Incentive Based Regulation (IBR) framework which allows TNB as the utility to reflect changes (either increase or reduction) in fuel and other generation-related costs in the electricity tariff every six (6) months in the form of a rebate or surcharge.
- KUMPULAN WANG TENAGA BOLEH BAHARU or KWTTB**  
The "Kumpulan Wang Tenaga Boleh Baharu" or the Renewable Energy Fund established under the Renewable Energy Act 2011.
- MALAYSIA RENEWABLE ENERGY CERTIFICATE or mREC**  
An e-certificate for renewable energy certificates which have been redeemed by TNB in the relevant REC Registries for the benefit of a GET Consumer and representing the environmental attributes of such amount of Green Electricity generated and delivered to the grid, as stated in such e-certificate.
- MONTHLY MINIMUM CHARGE or MMC**  
A monthly charge applicable to a Consumer in the event his monthly total electricity bill (kW and/or kWh) is less than the stated amount stipulated in the prevailing Tariff as approved by the government.
- MONTH**  
A calendar month, and the word "Monthly" shall be construed accordingly.
- REC REGISTRIES**  
Such internationally acclaimed renewable energy certificate registries with which TNB has been registered as a registrant and/or participant with a trading account from time to time. "REC Registry" refers to any one of them.
- RENEWABLE ENERGY PLANT or RE PLANT**  
Any power generation plant using a renewable energy resource for primary energy conversion, connected to the transmission or distribution network and registered or registrable with any of the REC Registries.
- SUPPLY AUTHORITY**  
Any statutory authority established by an Act of Parliament or any other law to generate and/or supply electricity.
- TARIFF**  
The applicable tariff rates to be charged to the Consumer for the consumption of electricity, as provided in the tariff schedule published on TNB's website or a customised electricity supply contract, as the case may be, as such rate may be determined by the Energy Commission, with the approval of the Minister.
- TNB**  
Tenaga Nasional Berhad (Registration No. 199001009294 (200866-W)), a company incorporated in Malaysia under the Companies Act 1965 and with its registered address at Pejabat Seliausaha Syarikat, Tingkat 2, Ibu Pejabat Tenaga Nasional Berhad, No. 129 Jalan Bangsar, 59200 Kuala Lumpur and having branches in Peninsular Malaysia.
- TNBX**  
TNBx Sdn. Bhd. (Company Registration No. 201701040742 (12549 IS-P)) which is a subsidiary of TNB with the registered address at Pejabat Seliausaha Syarikat, Tingkat 2, Ibu Pejabat Tenaga Nasional Berhad, No. 129, Jalan Bangsar, Kuala Lumpur, Wilayah Persekutuan.

**A. TERM OF CONTRACT**

- TERM**  
This Contract shall be effective on the Commencement Date and shall remain in effect unless otherwise terminated by either party in accordance with the provisions of this Contract.

**B. CONSUMER'S COVENANTS**

- TO TAKE SUPPLY**  
The Consumer shall take supply of Green Electricity at its premises based on the GET Premium.
- TERMINATION BY THE CONSUMER**  
The Consumer may terminate this Contract at anytime by giving TNB written notice of such intended termination and it shall take effect upon confirmation from TNB. The said written notice shall be served by-  
(a) hand delivery; or  
(b) registered post; or  
(c) any applicable means which shall be determined by TNB.

Termination of this Contract shall not affect the rights and obligations of the Parties which have accrued prior to the date of termination of this Contract.

- APPLICANT DECLARATION**  
The Consumer shall abide at all times to the Applicant Declaration as stipulated in the Application Form.

**C. IT IS HEREBY AGREED BY BOTH PARTIES**

- MALAYSIA RENEWABLE ENERGY CERTIFICATE (mREC)**  
(a) TNB shall transfer an mREC to the Consumer on a yearly basis, within thirty (30) working days after the end of each calendar year, based on the actual Green Electricity subscribed and consumed by the Consumer in such calendar year. Upon a written request being made by a non-residential Consumer, TNB may agree to effect the yearly transfer of mREC to the non-residential Consumer within thirty (30) working days after the end of such consumer's financial year. In such circumstances, references to "calendar year" in Clauses 6(a), 6(b), 6(c),

# Thank you



**Green**  
Electricity Tariff