

myGreen+



**myTNB Self-Service Portal
User Guideline**

Module: myGreen+



Module: myGreen+



WHAT?

Refers to the process for customers who are interested to apply for Green Energy

WHEN?

This functionality is used when customers want to purchase Green Energy without having to install their own solar rooftop or other means of renewable energy

WHO?

myTNB Individual Users (Individual, Business or Government) with existing Contract Account (CA) number only.

HOW?

Refer to the steps specified in the following pages.

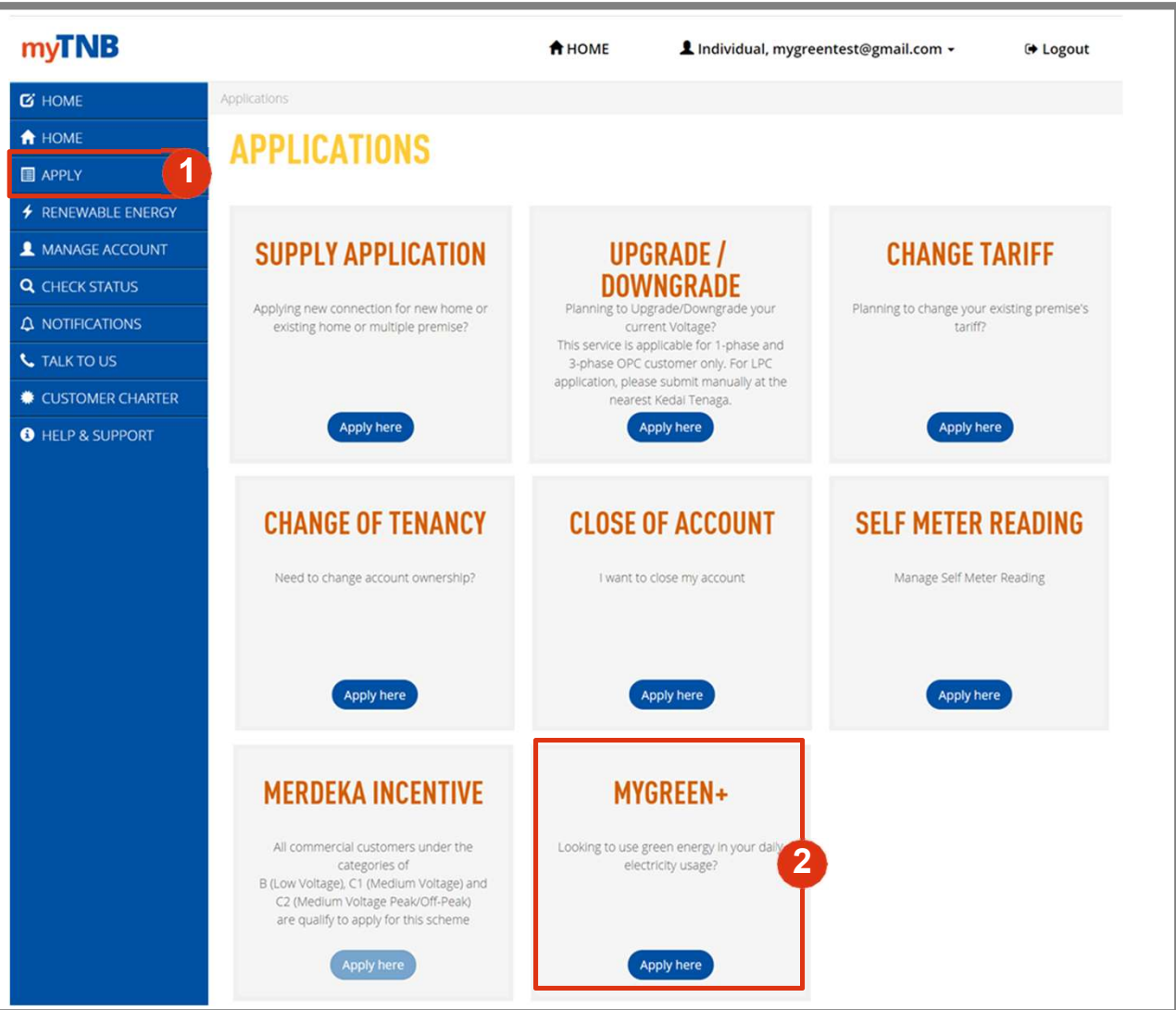
HOW TO SUBSCRIBE TO myGreen+

There are two (2) entry points on customer's dashboard:

1. By clicking "**Apply**" (Follow Steps 1A & 2A)
2. By clicking "**Manage Account**" (Follow Steps 1B & 2B)

Step 1A: Applications

1. Click on Apply to get to the Applications dashboard
2. Go to MyGreen+ and click on Apply New to start your application



The screenshot shows the myTNB Applications dashboard. The left sidebar contains a menu with the following items: HOME (with a house icon), HOME (with a house icon), APPLY (with a document icon and a red circle with the number 1), RENEWABLE ENERGY (with a lightning bolt icon), MANAGE ACCOUNT (with a person icon), CHECK STATUS (with a magnifying glass icon), NOTIFICATIONS (with a bell icon), TALK TO US (with a telephone icon), CUSTOMER CHARTER (with a gear icon), and HELP & SUPPORT (with an information icon). The main content area is titled 'Applications' and features a grid of application cards. The cards are: SUPPLY APPLICATION (Applying new connection for new home or existing home or multiple premise?), UPGRADE / DOWNGRADE (Planning to Upgrade/Downgrade your current Voltage? This service is applicable for 1-phase and 3-phase OPC customer only. For LPC application, please submit manually at the nearest Kedai Tenaga.), CHANGE TARIFF (Planning to change your existing premise's tariff?), CHANGE OF TENANCY (Need to change account ownership?), CLOSE OF ACCOUNT (I want to close my account), SELF METER READING (Manage Self Meter Reading), MERDEKA INCENTIVE (All commercial customers under the categories of B (Low Voltage), C1 (Medium Voltage) and C2 (Medium Voltage Peak/Off-Peak) are qualify to apply for this scheme), and MYGREEN+ (Looking to use green energy in your daily electricity usage?). Each card has an 'Apply here' button. The MYGREEN+ card is highlighted with a red border and a red circle with the number 2.

Step 2A: Select Account Number



1. Click on the Account drop down list to select which account you would like to apply myGreen+ for

myTNB

HOME

Individual, mygreentest@gmail.com

Logout

HOME

HOME

APPLY

RENEWABLE ENERGY

MANAGE ACCOUNT

CHECK STATUS

NOTIFICATIONS

TALK TO US

CUSTOMER CHARTER

HELP & SUPPORT

Applications » Green Tariff

MYGREEN+

Account

Select your account number

Select your account number

Ineligible (Disconnected) - 220514335804

Eligible Individual - 220000312807

Eligible Government - 220000615304

Ineligible (Free Unit) - 220202801207

Eligible Company - 220438879803

Step 1B: Manage Account



1. Click on **Manage Account** to view the list of contract accounts (CA).
2. Use the **Search** function to look for your CA Number if there are too many accounts.
3. Click on the **Check Box** of the account you would like to edit or view.
4. Click on **View** to proceed

The screenshot shows the myTNB 'Manage Account' page. On the left is a blue sidebar with navigation links: HOME, APPLY, RENEWABLE ENERGY, **MANAGE ACCOUNT** (highlighted with a red box and callout 1), CHECK STATUS, NOTIFICATIONS, TALK TO US, CUSTOMER CHARTER, and HELP & SUPPORT. The main content area has a header with 'HOME', 'Individual, mygreentest@gmail.com', and 'Logout'. Below the header is a 'MANAGE ACCOUNT' section with two cards: 'Own Account' and 'Other Account'. A search bar labeled 'Contract Account Number' with a 'Search' button (callout 2) is positioned below these cards. A note states: 'Note: The information shown in this view is only refreshed ONCE per login.' Below the note is a table with 5 columns: #, Account Holder, Favourite Name, Total Payable (RM), and Premise Address. The first row of the table is highlighted with a red box and callout 3. To the right of the table is an 'Action' column with 'Edit' and 'View' buttons for each row, with the 'View' button in the first row highlighted by a red box and callout 4. At the bottom of the table are pagination controls showing 'Page 1 of 2' and 'Displaying records 1 - 5 of 7'. Below the table are buttons for 'Pay Bills', 'Refresh', 'Add Favourite', 'Remove Favourites', and 'Export'.

#	Account Holder	Favourite Name	Total Payable (RM)	Premise Address	Action
1	220000312807 - MOHD ZAILANI B. MOHD SHAFI	Eligible Individual	687.65	8,JALAN KENARI P9 G 1/1 (JALAN P9 G 1/1),PRESINT 9,62250 PUTRAJAYA,WP P'jaya & C'jaya	Edit View
2	220000615304 - PERBADANAN PUTRAJAYA	Eligible Government	-980.12	FP 7,BOULEVARD,PERSIARAN PERDANA,PRESINT 2,62100 PUTRAJAYA,WP P'jaya & C'jaya	Edit View
3	220202801207 - TENAGA NASIONAL BERHAD	Ineligible (Free Unit)	0.00	SUITE 3A-7,PANGSAPURI BLOK 4802,JALAN PERDANA,CBD PERDANA,63000 CYBERJAYA,Selangor	Edit View
4	220438879803 - VADS LYFE SDN. BHD.	Eligible Company	10.00	CCTV POLE KPKT/C18,-JLN ROZHAN,PUSAT PERNIAGAAN ROZHAN,14000 BUKIT MERTAJAM,Pulau Pinang	Edit View
5	220514335804 - FAZNI IZWAN BIN FADZIL	Ineligible (Disconnected)	0.00	G-GF-04,JALAN SIKAMAT LAMA,SEREMBAN PUTRA,70400 SEREMBAN,Negeri Sembilan	Edit View

Step 2B: myGreen+ Tab



1. Click on the “myGreen+” tab
2. Your eligibility to subscribe to myGreen+ will be indicated here. Click “Subscribe” to start applying for myGreen+
3. If you are not eligible to apply, you will see a notice in the red bar. Call TNB Careline at 1-300-88-5454 to get more information

myTNB

HOME

Individual, mygreentest@gmail.com

Logout

HOME

HOME

APPLY

RENEWABLE ENERGY

MANAGE ACCOUNT

CHECK STATUS

NOTIFICATIONS

TALK TO US

CUSTOMER CHARTER

HELP & SUPPORT

MANAGE ACCOUNT

Select TNB Account Number:

Eligible Individual - 2200003



Account Information



Security Deposit



Reading History



Billing & Payment History



Installment Plan



Transaction History



Self Meter Reading

1



myGreen+

Your account is eligible for myGreen+. Click the Subscribe button to get started.

2

Subscribe

MANAGE ACCOUNT

Select TNB Account Number:

Ineligible (Free Unit) - 22020



Account Information



Security Deposit



Reading History



Billing & Payment History



Installment Plan



Transaction History



Self Meter Reading



myGreen+

3

Thanks for trying to go green, but myGreen+ is not available to you yet. For more information please contact TNB Careline at 1-300-88-5454. Thank You (Account Number: 220202801207)

Step 3: Subscribe – Individuals (1/2)



1. Check for **Available Quota** here.
Note: The number of blocks shows how many blocks are available in the whole of Malaysia
2. Fill in how many blocks you would like to subscribe to.
Note: 1 block = 100 kWh
3. Fill in your **Mobile Number** and **Email Address**. You will receive notification via email upon successful application

myTNB

HOME Individual, mygreentest@gmail.com Logout

Applications > Green Tariff

MYGREEN+ - SUBSCRIBE APPLICATIONS

Account Eligible Individual - 220000312807

AVAILABLE QUOTA
12036 Blocks
Equivalent to 1,203,600 kWh

1

Number of Blocks to Subscribe

Name MOHD ZAILANI B. MOHD SHAFI

Identification Number DC006100000205

Mobile Number 0199990000

Email Address kamarudinab@yahoo.com.my

Premises Address State WP Putrajaya & Cyberjaya

2

Number of Blocks to Subscribe

Name MOHD ZAILANI B. MOHD SHAFI

Identification Number DC006100000205

Mobile Number 0199990000

Email Address kamarudinab@yahoo.com.my

3

Download myGreen+ Agreement Form

Terms & Conditions

Step 3: Subscribe – Individuals (2/2)



1. The Premises Address for the selected account will be displayed here
2. Click on **Download** to download a draft copy of the form for your reference.
3. Check both boxes for **Terms & Conditions** and the **Declaration Clause**. Once you check on the box, a pop-up will appear, scroll down and click “**I Agree**”
4. Click **Submit** to proceed or **Cancel** to stop the application

myTNB HOME Individual, mygreentest@gmail.com Logout

Applications » Green Tariff

MYGREEN+ - SUBSCRIBE APPLICATIONS

Account: Eligible Individual - 220000312807

AVAILABLE QUOTA

12036 Blocks

Equivalent to 1,203,600 kWh

Number of Blocks to Subscribe:

Name: MOHD ZAILANI B. MOHD SHAFI

Identification Number: DC006100000205

Mobile Number: 0199990000

Email Address: kamarudinab@yahoo.com.my

Premises Address

State: WP PJaya & Cjaya more info

Postcode: 62250

City: PUTRAJAYA

Town/Area: PRESINT 9

Street: JALAN KENARI P9 G 1/1 (JALAN F)

Building/House/Lot/No.: 8

Download myGreen+ Agreement Form **Download**

Download a draft copy of the form for your reference

Terms & Conditions

☐ I/we have read and agreed to the Terms and Conditions of myGreen+ Contract

☐ I/we have read and agreed to all the Declaration Clause in this Application Form

Note: By clicking the SUBMIT button, I/we hereby agree that the myGreen+ Contract and this Application Form shall form a valid and binding contract with TNB for the purpose of the myGreen+ Scheme subject to approval of this application by TNB.

By registering, a fee of RM10 will be charged for the Stamp Duty of this application in your next billing cycle.

Submit Cancel

Step 3: Subscribe – Company/Government (1/2)



1. Check for **Available Quota** here.
Note: The number of blocks shows how many blocks are available in the whole of Malaysia
2. Fill in how many blocks you would like to subscribe to.
Note: 1 block = 100 kWh
3. Fill in **Mobile Number** and **Email Address**. You will receive notification via email upon successful application

myTNB

HOME Individual, mygreentest@gmail.com Logout

Applications > Green Tariff

MYGREEN+ - SUBSCRIBE APPLICATIONS

Account: Eligible Individual - 220000312807

AVAILABLE QUOTA

12036 Blocks

Equivalent to 1,203,600 kWh

1

Number of Blocks to Subscribe: 10

2

Name: VADS LYFE SDN. BHD.

Identification Number: 559823P

Mobile Number: 01999720788

Email Address: manos.forone@gmail.com

Authorized Person Details

Contact Person

Name: VADS LYFE SDN. BHD.

Mobile Number: 01999720788

Email Address: manos.forone@gmail.com

Premises Address:

Number of Blocks to Subscribe: 10

3

Name: VADS LYFE SDN. BHD.

Identification Number: 559823P

Mobile Number: 01999720788

Email Address: manos.forone@gmail.com

Download myGreen+ Agreement Form

Terms & Conditions

I/we have read and agreed to the Terms and Conditions of myGreen+ Contract.

I/we have read and agreed to all the Declaration Clause in this Application Form.

Note: By clicking the SUBMIT button, I/we hereby agree that the myGreen+ Contract and this Application Form shall form a valid and binding contract with TNB for the purpose of the myGreen+ Scheme subject to approval of this application by TNB.

By registering, a fee of RM10 will be charged for the Stamp Duty of this application in your next billing cycle.

Submit Cancel

Step 3: Subscribe – Company/Government (2/2)



1. Select **Authorized Person** from the drop down list and fill in **Mobile Number** and **Email Address**
2. Click on **Download** to download a draft copy of the form for your reference.
3. Check both boxes for **Terms & Conditions** and the **Declaration Clause**. Once you check on the box, a pop-up will appear, scroll down and click **"I Agree"**
4. Click **Submit** to proceed or **Cancel** to stop the application

myTNB

HOME Individual, mygreentest@gmail.com Logout

Applications » Green Tariff

MYGREEN+ - SUBSCRIBE APPLICATIONS

Account: Eligible Individual - 220000312807

AVAILABLE QUOTA
12036 Blocks
Equivalent to 1,203,600 kWh

Number of Blocks to Subscribe: 10

Name: VADS LYFE SDN. BHD.
Identification Number: 559823P
Mobile Number: 01999720788
Email Address: manios.fornone@gmail.com

Authorized Person Details

Contact Person: 1107650995, NUR ADIAH BT JIHARI **Add**

Name: NUR ADIAH BT JIHARI
Optional

Mobile Number: E.g. 0122341234
Email Address: E.g. alex@email.com

Premises Address

State: Pulau Pinang
Postcode: 14000
City: BUKIT MERTAJAM
Town/Area: PUSAT PERNIAGAAN ROZHAN
Street: JLN ROZHAN
Building/House/Lot/Plot No.

1

Download myGreen+ Agreement Form **Download**

Download a draft copy of this form for your reference.

2

Terms & Conditions

☒ I've read and agreed to the Terms and Conditions of myGreen+ Contract

☒ I've read and agreed to all the Declaration Clause in this Application Form

3

4

Submit Cancel

Step 4: Successful Submission



1. Pop-up for **Successful Submission** will appear if there are no issues with the contract account ie. No MIT cases, non-Renewable Energy account etc.
2. Take note of the **Reference Number** to track your application status later.

SUBMISSION SUCCESSFUL! 1

Thank you for your submission. Please keep this number for your reference and we will be in touch with you soon.

Reference number: GT-000-000-0161 2

OK

Download myGreen+ Agreement Form

 Download

Download a draft copy of the form for your reference

Terms & Conditions

☒ I/we have read and agreed to the [Terms and Conditions](#) of myGr

☒ I/we have read and agreed to all the [Declaration Clause](#) in this Ag

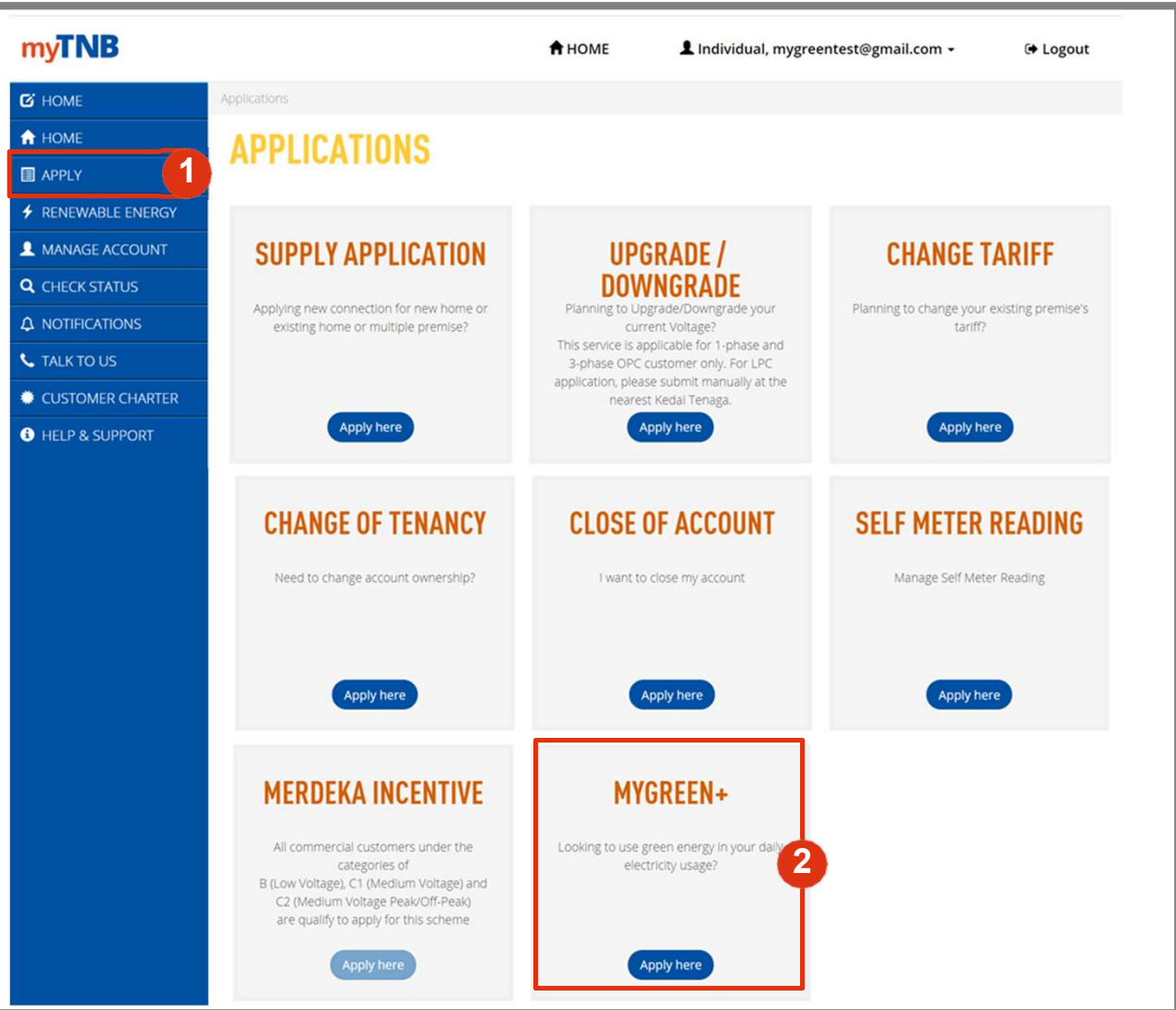
HOW TO UNSUBSCRIBE TO myGreen+

There are two (2) entry points on customer's dashboard:

1. By clicking **"Apply"** (Follow Steps 1A & 2A)
2. By clicking **"Manage Account"** (Follow Steps 1B & 2B)

Step 1A: Applications

1. Click on “**Apply**” to get to the Applications dashboard
2. Go to “**myGreen+**” and click on “**Apply New**” to start your application



The screenshot shows the myTNB Applications dashboard. The left sidebar contains a menu with the following items: HOME (with a house icon), HOME (with a house icon), **APPLY** (with a document icon and a red circle with the number 1), RENEWABLE ENERGY, MANAGE ACCOUNT, CHECK STATUS, NOTIFICATIONS, TALK TO US, CUSTOMER CHARTER, and HELP & SUPPORT. The main content area is titled 'Applications' and features a grid of application cards. The cards are: SUPPLY APPLICATION, UPGRADE / DOWNGRADE, CHANGE TARIFF, CHANGE OF TENANCY, CLOSE OF ACCOUNT, SELF METER READING, MERDEKA INCENTIVE, and **MYGREEN+** (with a red circle and the number 2). Each card has a description and an 'Apply here' button. The top navigation bar includes a HOME link, a user profile link for 'Individual, mygreentest@gmail.com', and a Logout link.

myTNB

HOME HOME APPLY RENEWABLE ENERGY MANAGE ACCOUNT CHECK STATUS NOTIFICATIONS TALK TO US CUSTOMER CHARTER HELP & SUPPORT

Applications

APPLICATIONS

SUPPLY APPLICATION

Applying new connection for new home or existing home or multiple premise?

Apply here

UPGRADE / DOWNGRADE

Planning to Upgrade/Downgrade your current Voltage?
This service is applicable for 1-phase and 3-phase OPC customer only. For LPC application, please submit manually at the nearest Kedai Tenaga.

Apply here

CHANGE TARIFF

Planning to change your existing premise's tariff?

Apply here

CHANGE OF TENANCY

Need to change account ownership?

Apply here

CLOSE OF ACCOUNT

I want to close my account

Apply here

SELF METER READING

Manage Self Meter Reading

Apply here

MERDEKA INCENTIVE

All commercial customers under the categories of B (Low Voltage), C1 (Medium Voltage) and C2 (Medium Voltage Peak/Off-Peak) are qualify to apply for this scheme

Apply here

MYGREEN+

Looking to use green energy in your daily electricity usage?

Apply here

Step 2A: Select Account Number



1. Click on the Account drop down list to select which account you would like to unsubscribe myGreen+ from

myTNB

HOME

Individual, mygreentest@gmail.com

Logout

HOME

HOME

APPLY

RENEWABLE ENERGY

MANAGE ACCOUNT

CHECK STATUS

NOTIFICATIONS

TALK TO US

CUSTOMER CHARTER

HELP & SUPPORT

Applications » Green Tariff

MYGREEN+

Account

Select your account number

Select your account number

Ineligible (Disconnected) - 220514335804

Eligible Individual - 220000312807

Eligible Government - 220000615304

Ineligible (Free Unit) - 220202801207

Eligible Company - 220438879803

Step 1B: Manage Account



1. Click on **“Manage Account”** to view the list of contract accounts (CA).
2. Use the **“Search”** function to look for your CA Number if there are too many accounts.
3. Click on the **Check Box** of the account you would like to edit or view.
4. Click on **“View”** to proceed

The screenshot shows the myTNB 'Manage Account' page. On the left is a blue sidebar with navigation links: HOME, HOME, APPLY, RENEWABLE ENERGY, MANAGE ACCOUNT (highlighted with a red box and callout 1), CHECK STATUS, NOTIFICATIONS, TALK TO US, CUSTOMER CHARTER, and HELP & SUPPORT. The main content area has a header 'MANAGE ACCOUNT' and two large yellow boxes labeled 'Own Account' and 'Other Account'. Below these is a search bar with the label 'Contract Account Number' and a green 'Search' button (callout 2). A note states: 'Note: The information shown in this view is only refreshed ONCE per login.' Below the note is a table with 5 columns: #, Account Holder, Favourite Name, Total Payable (RM), and Premise Address. The first row of the table is highlighted with a red box and callout 3. To the right of the table is an 'Action' column with 'Edit' and 'View' buttons for each row, with the 'View' button in the first row highlighted by a red box and callout 4. At the bottom of the table, it says 'Displaying records 1 - 5 of 5'. Below the table are buttons for 'Pay Bills', 'Refresh', 'Add Favourite', 'Remove Favourites', and 'Export'.

#	Account Holder	Favourite Name	Total Payable (RM)	Premise Address	Action
1	210001296505 - MUHAMMAD AZMIR BIN MOHD YUSOF	Testing Tester54	-1.85	14,MEDAN LAHAT 5 MEDAN LAHAT BARU,LAHAT,31500 IPOH,Perak	Edit View
2	220285986202 - LEW YOON CHIN	COA ANGIE 16/8/2017	-168.40	65,JLN SP 7/2,SAUJANA PUCHONG,47110 PUCHONG,Selangor	Edit View
3	220336724410 - OMAR BIN OSMAN	OMAR BIN OSMAN	9.25	19A-03-06,DESA JELITA,JLN KEKABU 1,,11960 BATU MAUNG,Pulau Pinang	Edit View
4	220348914505 - MOHAMED NOOR BIN HASBULLAH	MOHAMED NOOR BIN HASBULLAH	-25.30	8-16-16,LGK NIPAH 3 HALAMAN KENANGA,,11700 SG DUA,Pulau Pinang	Edit View
5	220466961708 - MOHAMAD AMIN B AB RAHMAN	HAMID	-191.75	P-1-1,DESA PERMAI INDAH,JLN HELANG,,11700 SG DUA,Pulau Pinang	Edit View

Step 2B: Terminate Subscription



1. Click on “myGreen+”
2. Check both boxes for **Terms & Conditions** and the **Declaration Clause**. Once you check on the box, a pop-up will appear, scroll down and click “I Agree”
3. Click on “**Terminate**” to unsubscribe

Manage Account

MANAGE ACCOUNT

Select TNB Account Number: MOHAMED NOOR BIN HASE

Account Information

Security Deposit

Reading History

Billing & Payment History

Installment Plan

Transaction History

Self Meter Reading

1
myGreen+

MODIFY SUBSCRIPTION

You are able to change the amount myGreen+ blocks you are subscribed to, or opt-out of myGreen+ for no extra charge.

AVAILABLE QUOTA

353670 Blocks

Equivalent to 35,367,000 kWh

	CURRENT AMOUNT	NEW AMOUNT
Subscribed Blocks	4	0

Terms & Conditions

☒ I/we have read and agreed to the Terms and Conditions of myGreen+ Contract

☒ I/we have read and agreed to all the Declaration Clause in this Application Form

2

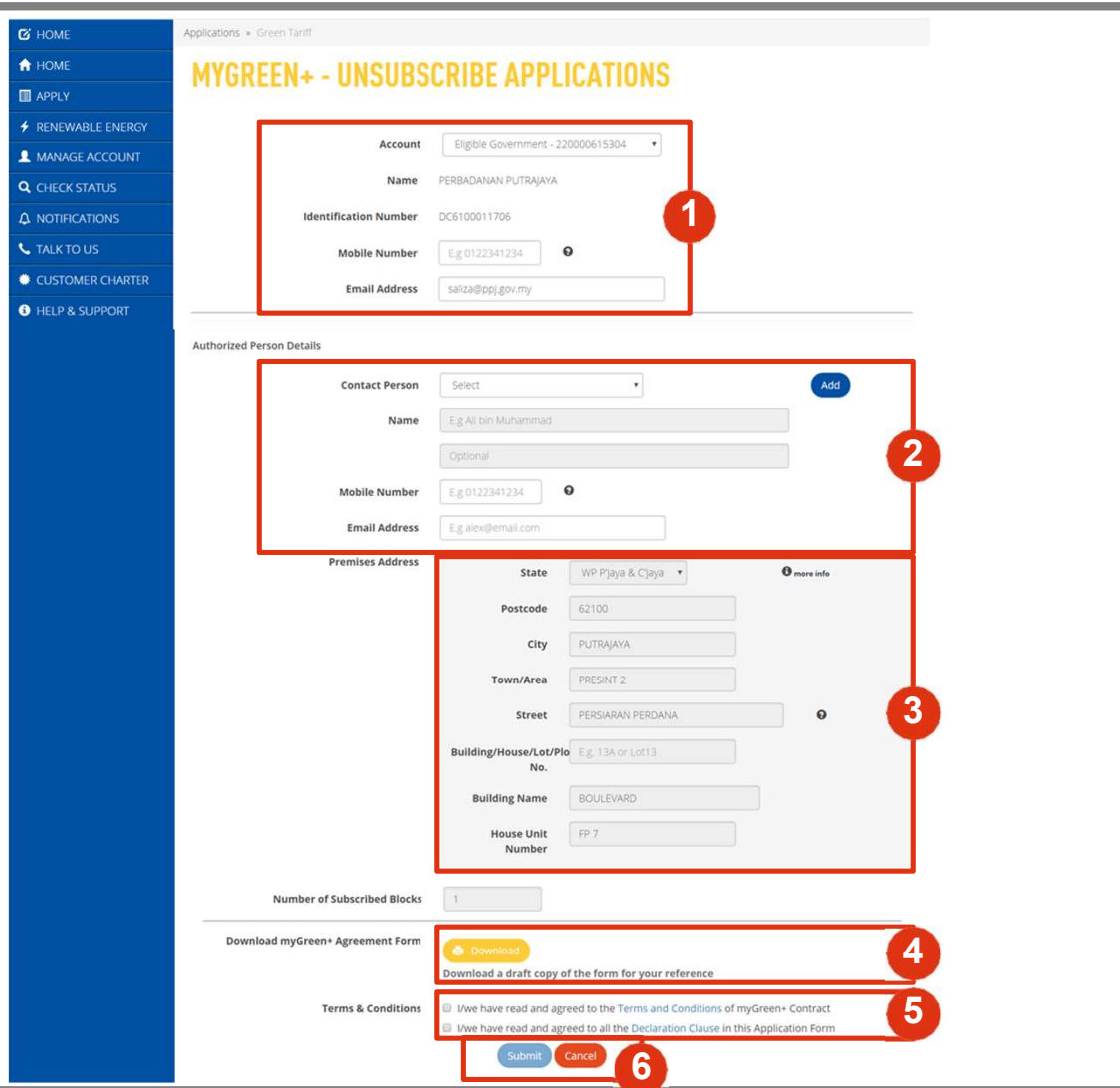
Note: By clicking the UPDATE button, I/we hereby agree that the myGreen+ Contract and this Application Form shall form a valid and binding contract with TNB for the purpose of the myGreen+ Scheme subject to approval of this application by TNB.

3
Terminate

Update

Step 3: Application to Unsubscribe

1. Make sure the correct account is selected from the drop down list. Fill in Mobile Number and Email Address for contact purposes.
2. Select Contact Person from drop down list. Mobile Number and Email Address will be auto-populated
3. Premises Address for the selected contract account will be displayed here
4. Click on **Download** to download a draft copy of the form for your reference.
5. Check both boxes for **Terms & Conditions** and the **Declaration Clause**. Once you check on the box, a pop-up will appear, scroll down and click “**I Agree**”
6. Click **Submit** to proceed or **Cancel** to stop the application



The screenshot shows the 'MYGREEN+ - UNSUBSCRIBE APPLICATIONS' form. On the left is a blue sidebar with navigation links: HOME, APPLY, RENEWABLE ENERGY, MANAGE ACCOUNT, CHECK STATUS, NOTIFICATIONS, TALK TO US, CUSTOMER CHARTER, and HELP & SUPPORT. The form itself has a header 'Applications • Green Tariff' and a title 'MYGREEN+ - UNSUBSCRIBE APPLICATIONS'. It is divided into several sections: 1. Account details (Account, Name, Identification Number, Mobile Number, Email Address). 2. Authorized Person Details (Contact Person, Name, Mobile Number, Email Address). 3. Premises Address (State, Postcode, City, Town/Area, Street, Building/House/Lot/Plot No., Building Name, House Unit Number). 4. Download myGreen+ Agreement Form (Download button, text 'Download a draft copy of the form for your reference'). 5. Terms and Conditions (checkboxes for 'I have read and agreed to the Terms and Conditions of myGreen+ Contract' and 'I have read and agreed to all the Declaration Clause in this Application Form'). 6. Submit/Cancel buttons.

Applications • Green Tariff

MYGREEN+ - UNSUBSCRIBE APPLICATIONS

Account: Eligible Government - 220000615304

Name: PERBADANAN PUTRAJAYA

Identification Number: DC6100011706

Mobile Number: E.g 0122341234

Email Address: saliza@ppj.gov.my

Authorized Person Details

Contact Person: Select

Name: E.g Ali bin Muhammad

Mobile Number: E.g 0122341234

Email Address: E.g alex@email.com

Premises Address

State: WP Pjaya & Cjaya

Postcode: 62100

City: PUTRAJAYA

Town/Area: PRESINT 2

Street: PERSIARAN PERDANA

Building/House/Lot/Plot No.: E.g 13A or Lot13

Building Name: BOULEVARD

House Unit Number: FP 7

Number of Subscribed Blocks: 1

Download myGreen+ Agreement Form

Download

Download a draft copy of the form for your reference

Terms and Conditions

☐ I have read and agreed to the Terms and Conditions of myGreen+ Contract

☐ I have read and agreed to all the Declaration Clause in this Application Form

Submit Cancel

Step 4: Successful Submission

1. Pop-up for **Successful Submission** will appear if there are no issues with the current subscription
2. Take note of the **Reference Number** to track your application status later.

SUBMISSION SUCCESSFUL! 1

Thank you for your submission. Please keep this number for your reference and we will be in touch with you soon.

Reference number: GT-000-000-0161 2

OK

Download myGreen+ Agreement Form

 Download

Download a draft copy of the form for your reference

Terms & Conditions

☒ I/we have read and agreed to the [Terms and Conditions](#) of myGr

☒ I/we have read and agreed to all the [Declaration Clause](#) in this Ag

HOW TO MODIFY SUBSCRIPTION TO myGreen+

Step 1: Applications



1. Click on **Manage Account** to view the list of contract accounts (CA).
2. Use the **Search** function to look for your CA Number if there are too many accounts.
3. Click on the **Check Box** of the account you would like to edit or view.
4. Click on **View** to proceed

The screenshot shows the myTNB 'Manage Account' page. A left sidebar contains navigation links: HOME, APPLY, RENEWABLE ENERGY, **MANAGE ACCOUNT** (highlighted with a red box and callout 1), CHECK STATUS, NOTIFICATIONS, TALK TO US, CUSTOMER CHARTER, and HELP & SUPPORT. The main content area is titled 'MANAGE ACCOUNT' and features a search bar with 'Contract Account Number' and a 'Search' button (callout 2). Below the search bar is a table of contract accounts. The first row of the table is highlighted with a red box and callout 3. The 'Action' column of the table contains 'Edit' and 'View' buttons, with the 'View' button in the first row highlighted by a red box and callout 4. At the bottom of the page are buttons for 'Pay Bills', 'Refresh', 'Add Favourite', 'Remove Favourites', and 'Export'.

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2	220000615304 - PERBADANAN PUTRAJAYA	Eligible Government	-980.12	FP 7,BOULEVARD,PERSIARAN PERDANA,PRESINT 2,62100 PUTRAJAYA,WP P'jaya & C'jaya	Edit View
3	220202801207 - TENAGA NASIONAL BERHAD	Ineligible (Free Unit)	0.00	SUITE 3A-7,PANGSAPURI BLOK 4802,JALAN PERDANA,CBD PERDANA,63000 CYBERJAYA,Selangor	Edit View
4	220438879803 - VADS LYFE SDN. BHD.	Eligible Company	10.00	CCTV POLE KPKT/C18,-JLN ROZHAN,PUSAT PERNIAGAAN ROZHAN,14000 BUKIT MERTAJAM,Pulau Pinang	Edit View
5	220514335804 - FAZNI IZWAN BIN FADZIL	Ineligible (Disconnected)	0.00	G-GF-04,JALAN SIKAMAT LAMA,SEREMBAN PUTRA,70400 SEREMBAN,Negeri Sembilan	Edit View

Step 2: Modify Subscription



1. Click on “myGreen+”
2. Update the number of blocks under “**New Amount**”
3. Check both boxes for **Terms & Conditions** and the **Declaration Clause**. Once you check on the box, a pop-up will appear, scroll down and click “I Agree”
4. Click on “**Update**” to modify your subscription

- HOME
- HOME
- APPLY
- RENEWABLE ENERGY
- MANAGE ACCOUNT**
- CHECK STATUS
- NOTIFICATIONS
- TALK TO US
- CUSTOMER CHARTER
- HELP & SUPPORT

Manage Account

MANAGE ACCOUNT

Select TNB Account Number:

MOHAMED NOOR BIN HASE



Account Information



Security Deposit



Reading History



Billing & Payment History



Installment Plan



Transaction History



Self Meter Reading

1



myGreen+

MODIFY SUBSCRIPTION

You are able to change the amount myGreen+ blocks you are subscribed to, or opt-out of myGreen+ for no extra charge.

AVAILABLE QUOTA

353670 Blocks

Equivalent to 35,367,000 kWh

CURRENT AMOUNT

NEW AMOUNT

Subscribed Blocks

4

0

2

Terms & Conditions

☒ I/we have read and agreed to the Terms and Conditions of myGreen+ Contract

☒ I/we have read and agreed to all the Declaration Clause in this Application Form

3

Note: By clicking the UPDATE button, I/we hereby agree that the myGreen+ Contract and this Application Form shall form a valid and binding contract with TNB for the purpose of the myGreen+ Scheme subject to approval of this application by TNB.

4

Terminate

Update

Step 3: Successful Submission



1. Pop-up for **Successful Submission** will appear if there are no issues with the current subscription
2. Take note of the **Reference Number** to track your application status later.

SUBMISSION SUCCESSFUL! 1

Thank you for your submission. Please keep this number for your reference and we will be in touch with you soon.

Reference number: GT-000-000-0161 2

OK

Download myGreen+ Agreement Form

 Download

Download a draft copy of the form for your reference

Terms & Conditions

☒ I/we have read and agreed to the Terms and Conditions of myGr

☒ I/we have read and agreed to all the Declaration Clause in this Ap

HOW TO CHECK STATUS OF MY APPLICATION

Checking Application Status



1. Click on “**Apply**” to get to the Applications dashboard
2. Scroll down to “**My Application Status**” to view the list of applications.

STATUS:

Created: Application is successfully submitted

Closed: Application has been approved and you are now subscribed/unsubscribed to/from myGreen+

Error on Product Change: Application has been submitted, but the application was not completed successfully. Recheck back soon or call TNB Careline at 1-300-88-5454 to get more information

myTNB HOME Individual, tester54.tnb@gmail.com Logout

1 APPLICATIONS

SUPPLY APPLICATION UPGRADE / DOWNGRADE CHANGE TARIFF

2 MY APPLICATION STATUS

#	Application Number	Type of Application	Service Request Number	Status	Creation Date	Action
1	GT-000-000-0163	myGreen+ - Unsubscribe	4001225788	Created	08-Oct-2019	View
2	GT-000-000-0161	myGreen+ - Subscribe	4001225718	Created	07-Oct-2019	View
3	GT-000-000-0160	myGreen+ - Subscribe	4001225717	Created	07-Oct-2019	View
4	GT-000-000-0159	myGreen+ - Subscribe	4001225638	Error on Product Change	03-Oct-2019	View
5	ASR-000-000-1979	Address Search Help Form		Completed Address Review	28-Aug-2019	View

Page 1 of 5

Displaying records 1 - 5 of 22

MY APPLICATION STATUS

#	Application Number	Type of Application	Service Request Number	Status	Creation Date	Action
1	GT-000-000-0159	myGreen+ - Subscribe	4001225638	Error on Product Change	03-Oct-2019	View
2	ASR-000-000-1979	Address Search Help Form		Completed Address Review	28-Aug-2019	View
3	GT-000-000-0110	myGreen+ - Subscribe	4001224435	Closed	27-Aug-2019	View
4	CTF-000-000-1761	Change Of Tenancy - Existing Owner	6002281195	Created	29-Aug-2017	View
5	CTF-000-000-1750	Change Of Tenancy	6002281171	Created	29-Aug-2017	View

Page 1 of 4

Displaying records 1 - 5 of 10

Certificate for myGreen+ Subscription



Individuals/companies/
government agencies that
have successfully
subscribed to myGreen+
will receive a
Subscription Certificate
via email.





myGreen+