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## Why not accept cash?



The Star, Malaysia

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> Why not accept cash?
I refer to the letter "Use Immigration
Department's official Facebook page"
(The Star, June 24; online at bit.ly/
star\_immigration) – I recently went
to an Immigration Department
branch in Kajang, Selangor, to renew
my passport, which was done
speedily and efficiently. However, as
mentioned by letter writer Pasgthen,
payment had to be done online. But I
don't have a credit card and had to
ask a friend to pay the RM100 fee,
so it was a huge inconvenience. My
question is, why does the department
not accept cash? In contrast, when I
later went to settle my electricity bill
at a TNB (Tenaga Nasional Bhd)
branch, they were happy to receive
cash. Thank you, TNB. – IM, Kajang,
Selangor

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