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TNB introduces new bill format to help consumers scrutinise electricity usage

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KUALA LUMPUR (July 1): Tenaga Nasional Bhd (TNB) has rolled out a new, more detailed electricity bill format following the implementation of a revised electricity tariff structure, approved by the government under the Incentive-Based Regulation mechanism (Section 26, Electricity Supply Act 1990). According to TNB's myTNB website, customers will now see a clearer breakdown of their bill into three components: generation charge — covers fuel costs, generation capacity, and global fuel price changes; network charge — includes costs for maintaining the power transmission and supply systems and retail charge — relates to customer service, billing, and account management. In July 2025, customers will receive a transitional bill that reflects two usage periods: up to June 30, 2025 (old tariff) and from July 1, 2025 (new tariff). From August 2025 onward, all bills will follow the new format with a full breakdown of charges. TNB has also launched an online bill calculator on the myTNB website to help users estimate costs under the new rates. — *Bernama*