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RM10.2m rebate refund to 687,000 Sabah Electricity customers

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KOTA KINABALU: A total of 687,031 Sabah Electricity customers will receive a rebate of 2.5 per cent from their total electricity deposit paid.

Its Chief Executive Officer Mohd Yaakob Jaafar (**pic**) said the rebate refund totalling RM10.2 million will be credited directly into registered users' electricity bill accounts in stages beginning January 2025.

"This rebate is given to users under the Electricity Supply Enactment 2024, Licensee Supply Regulations 2024 Regulation (5) (1), which states that Sabah Electricity is required to make an interest payment of 2.5 per cent on cash deposits in January of each year," he said in a state-



ment, here.

He said the security deposit is calculated equivalent to two months of electricity bill usage based on the average of the last six months and will be reviewed every six months.

Additional security deposit will only be charged if there is an increase in usage compared to the existing security deposit.

However, if the average usage is less than the security deposit, it can be returned to users upon request through a rebate to their electricity bill, he said.

Users can obtain further information by visiting their nearest Sabah Electricity branch or contacting the customer service line at 15444 or 088-515000.

Additionally, he said users can also download the Sabah Electricity application through their smartphones to get the latest information about Sabah Electricity services.