

Headline	Read and render water bill promptly		
MediaTitle	The Sun		
Date	05 Aug 2020	Language	English
Circulation	297,582	Readership	892,746
Section	Letters	Page No	9
ArticleSize	68 cm ²	Journalist	N/A
PR Value	RM 3,327		



Read and render water bill promptly

I SUPPORT the letter "Billed for unused water" (*theSun*, Aug 4), and say that the water authority must seriously consider some discounts as has been done by Tenaga Nasional Bhd (TNB).

One more item that Air Selangor must attend to is why its meter readers do not hand over the bills promptly after reading the meters.

They will send the bill via post a week or so later and there have been cases where consumers do not even get their

bills! So how are they to pay their dues?

I have a house in Kajang and when I asked a water meter reader recently, he said: "Wait for the bill via post."

This is unlike the TNB meter readers who would read your meter consumption and immediately render the bill for payment. That is how it should be.

Air Selangor, please emulate the work of TNB.

**Bulbir Singh
Seremban**