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> Tale of two services

I called TNB Careline to ask about my outstanding bills. I was really impressed with the efficiency of the service; the answering system was clear and I could even speak to an officer without any hassle. Unfortunately, I cannot say the same for some commercial banks. Their service is so frustrating, it makes customers angry! Thanks, TNB. - Estee

VALUATOR

| Company(Brand) | Mention | Tone | ROI |
|---|---------|------|------|
| Tenaga Nasional Berhad (TNB) (Tenaga Nasional) | 2 | 0 | RM 0 |