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Re: "Frustrated Consumer" (Text Us!, *The Star*, April 2) – my construction company also experienced this problem and we were left with several unpaid bills for several houses, running to some thousands of ringgit. We sought advice from TNB (Tenaga Nasional Bhd) and their answer was that landlords with unpaid power bills need to change the registered account holder's name to their tenant's name so that the latter will be held fully responsible for any payment due. We have learned our lesson. I hope others can learn from this, too. – Faridah Mohd, Kajang

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