



10 JAN, 2025

Digital kiosks offer govt services after office hours

New Straits Times, Malaysia



Prime Minister Datuk Seri Anwar Ibrahim launching the Sentuhan Madani digital kiosks in Putrajaya yesterday.
NSTP PIC BY MOHD FADLI HAMZAH

PUBLIC SPACES

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PUTRAJAYA: Six Sentuhan Madani digital kiosks have been launched at Alamanda Shopping Centre here, offering people easy access to government services after office hours.

Designed to operate for extended hours, the kiosks bring together government services in high-traffic locations, such as malls.

The initiative, announced under the 2025 Budget, aims to modernise public service deliv-

ery and better meet people's needs.

Communications Minister Fahmi Fadzil said the next kiosk will be set up at KL Sentral in collaboration with Malaysian Resources Corporation Bhd, and is expected to start operations by the end of next month.

"The KL Sentral kiosk will provide services from TNB (Tenaga Nasional Bhd), Pos Malaysia, Employees Provident Fund and My-

Digital ID.

"We encourage everyone to take advantage of these facilities," he said at the launching of the kiosks.

Fahmi hoped that more corporate partners will join the initiative through corporate social responsibility efforts.

"The costs are reasonable, and shopping malls and other public spaces are ideal locations for these kiosks.

"These facilities align with the principles of Malaysia Madani by providing accessible and efficient government services in one place."

The kiosks were launched by Prime Minister Datuk Seri Anwar Ibrahim and Chief Secretary to the Government Tan Sri Shamsul Azri Abu Bakar.

Shamsul Azri described the initiative as a whole-of-nation effort.