

Headline	KEDAI TENAGA, TNB KIOSKS TO REOPEN IN GREEN ZONES		
MediaTitle	New Straits Times		
Date	12 May 2020	Language	English
Circulation	36,278	Readership	108,834
Section	Local News	Page No	15
ArticleSize	427 cm ²	Journalist	AIDIL RAZAK
PR Value	RM 44,157		



BEGINNING TODAY

KEDAI TENAGA, TNB KIOSKS TO REOPEN IN GREEN ZONES

47 Kedai Tenaga, 31 self-service kiosks in 5 states will do so in stages, says TNB rep

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TENAGA Nasional Bhd (TNB) will reopen its Kedai Tenaga in stages starting from today.

TNB chief retail officer Megat Jalaluddin Megat Hassan said the move was in line with the government's decision to ease restrictions on the service sector during the Conditional Movement Control Order (CMCO) period.

He said 47 Kedai Tenaga and 31 self-service payment kiosks would be reopened in five states declared as green zones by the Health Ministry.

He said the states were Perlis, Kedah, Penang, Perak (except the Kedai Tenaga in Sri Manjung) and Kelantan.

"All TNB Kedai Tenaga outlets have been temporarily closed since March 19 to safeguard the public from the spread of Covid-19. Alternatively, our customers can use the myTNB portal and app for TNB-related services from the comfort of their homes.

"TNB is ready to reopen Kedai Tenaga in stages and precautionary measures have been taken to comply with the regulations and standard operating procedures set by the government to ensure the safety of our customers and employees.

"The measures include wearing face masks, temperature screenings, providing contact details before entering the premises for contact tracing purposes, providing hand sani-

tisers and practising social distancing rules.

"Customers are advised to adhere to these measures. Those with symptoms such as fever, cough, cold and breathing difficulties are advised to stay at home and seek immediate medical attention.

"We are delighted to be back to serve our customers. However, as we continue living with the 'new normal', we hope our customers will comply with the precautionary measures."

The portal is accessible at the TNB official website, www.mytnb.com.my, while the mobile application can be downloaded for free via Google Play Store and Apple App Store.

Megat Jalaluddin said via the portal and mobile applications, customers could perform transactions, including bill-related enquiries, submit new electricity supply applications and account termination.

"TNB also offers alternative digital payment channels, such as JomPAY and Internet banking.

"For customers who wish to make cash payments, they can do so at Pos Malaysia branches, 7-Eleven outlets, 99 Speedmart, KK Mart, Kedai Mesra Petronas, Shell Select, and registered banking agents at BSN outlets.

"For each bill paid, customers must keep the receipt as proof of payment."

He said TNB's meter reading operations would resume on a staggered basis from Friday onwards, starting with green zones.

He said more than 7.5 million customers would gradually receive their bills with actual readings and they would obtain their monthly bills via the myTNB portal and app.

For more information, customers may contact TNB Careline at 1-300-88-5454 from 8am to 5pm daily or email to tnbcareline@tnb.com.my.



Tenaga Nasional Bhd chief retail officer Megat Jalaluddin Megat Hassan says the move to reopen Kedai Tenaga and self-service payment kiosks is in line with the government's decision to ease restrictions on the services sector during the Conditional Movement Control Order period. PIC BY SYARAFIQ ABD SAMAD

VALUATOR

Company(Brand)	Mention	Tone	ROI
7 Eleven (7 Eleven)	1	0	RM 0
99 Speed Mart Sdn Bhd (99 Speed Mart)	1	0	RM 0
99 Speed Mart Sdn Bhd (99 Speedmart Sdn Bhd)	1	0	RM 0
Apple Inc. (Apple (Mobile / Tablet) - iPhone)	2	0	RM 0
Apple Inc. (Apple)	2	0	RM 0
Bank Simpanan Nasional (Bank Simpanan Nasional)	1	0	RM 0
Bestinet Sdn Bhd (Bestinet - Industry & Government News)	1	0	RM 0
Covid- 19 - Malaysia (Covid- 19 - Malaysia)	1	0	RM 0
DIGITAL PERAK CORPORATION HOLDINGS	1	0	RM 0
FastJobs - Employment News (For Perspective) (FastJobs -	1	0	RM 0
Google Inc (Google)	1	0	RM 0
Jabatan Perkhidmatan Awam (JPA) (Jabatan Perkhidmatan Awam	1	0	RM 0
KK Group (KK Group)	1	0	RM 0
Media Prima Bhd (New Straits Times Press (M) Berhad)	1	0	RM 0
Ministry of Health (Ministry of Health)	1	0	RM 0
Petroliam Nasional Berhad (PETRONAS) (PETRONAS)	1	0	RM 0
PETRONAS Dagangan Berhad (PDB) (Kedai MESRA PETRONAS)	1	0	RM 0
Pos Malaysia Bhd (Pos Malaysia Bhd)	1	0	RM 0
PUB - Johor River Water Works (PUB JRWW) (Immigration &	2	0	RM 0
Ramsay Sime Darby Health Care Group (Ministry of Health - Malaysia	2	0	RM 0
Scope International- Banking News (Scope International- Banking	2	0	RM 0
Shell Malaysia Trading Sdn Bhd (Shell Malaysia Trading Sdn Bhd)	1	0	RM 0
Star Reacher - Coronavirus (Star Reacher - Coronavirus)	1	0	RM 0
Tenaga Nasional Berhad (TNB) (Tenaga Nasional)	13	0	RM 0