



# Touch of convenience with Madani kiosks

<b>Sentiment</b>	Positive	<b>Frequency</b>	Daily
<b>Outlet Country</b>	Malaysia	<b>Outlet Language</b>	English
<b>Impressions</b>	582,136	<b>Circulation</b>	291,068
<b>PR Value</b>	174,640	<b>Page</b>	5

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## Touch of convenience with Madani kiosks

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**KUALA LUMPUR:** Employees Provident Fund (EPF) inquiries are the most popular service at the Sentuhan Madani kiosk in Putrajaya, making up more than half of all transactions in its first month.

According to Pantau Madani unit director-general Mohd Khalid Mohamed Latiff, the kiosk saw 2,981 transactions linked to EPF in January, with the most being requests to view and send interim summary statements.

Speaking to reporters after the launch yesterday, he said a total of 4,689 transactions were recorded in the kiosk's first month of operations.

Apart from EPF's kiosk, he said the most-used agency kiosks were those operated by the Road Transport Department (JPJ) and MyDigital ID.

He said another common transaction performed at the kiosks were requests to check JPJ summonses.

Mohd Khalid said through the Sentuhan Madani kiosks, the public can renew their road tax, pay fines and print essential statements.

Although many of these services are available online, the kiosks are set up for the purpose to reach out to the community, especially those who don't have access to such services.

"This is a very strong public need," he added.

Mohd Khalid said plans are under way to expand the kiosks to

30 locations nationwide in the next 24 months.

Transport Minister Anthony Loke said the new kiosk at KL Sentral is strategically located, adding that it has the potential to benefit many of the 220,000 commuters that pass through KL Sentral daily.

"It provides commuters convenience, while ensuring that important services are easily accessible," he added.

Loke said the kiosks reflect the government's commitment to ensure the people can enjoy easy, swift and efficient access to government services.

The latest kiosk offers access to over 100 government services through six providers: EPF, Pos Malaysia, Road Transport Department (JPJ), Amanah Saham Nasional Berhad (ASNB), **Tenaga**



**Quick and easy:** Members of the public using the Sentuhan Madani kiosk at KL Sentral. Loke (inset) said the kiosk can benefit many of the 220,000 commuters who pass through the transit hub daily. — ART CHEN/The Star



**Nasional Bhd (TNB)** and MyDigital ID.

The kiosk at KL Sentral operates from 6am until midnight.

The third kiosk is expected to be opened at the One Utama Shopping Centre in Petaling Jaya in April.