

Headline	No need for penalty		
MediaTitle	The Star		
Date	17 Jun 2019	Language	English
Circulation	175,986	Readership	527,958
Section	Letters	Page No	17
ArticleSize	23 cm ²	Journalist	N/A
PR Value	RM 3,486		



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Reference to "TNB resolves
majority of electricity bill
complaints" (The Star, June 14),
I appreciate these efforts by the
utility. I would now call on the
Energy Commission to refrain from imposing any penalties on Tenaga Nasional Berhad for not meeting consumer service standards. This would only burden TNB and customers as well. - Bulbir Singh