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More benefits for smart meter and myTNB users

KUALA LUMPUR: Users of smart meters and myTNB application will receive more benefits through the addition of new features as well as service upgrades by the fourth quarter, at the latest.

Tenaga Nasional Bhd (TNB) Advanced Metering Infrastructure (AMI) project director Mohamed Ghous Ahmad said among the new features would be alerts on detection of supply disruption and periodic supply disruption.

"Through the energy budget feature, users can plan the amount or limit of monthly electricity consumption and will receive a notification when the monthly bill had reached the fixed limit.

"Another feature of the smart meter is its ability to encourage consumers to use electricity more efficiently and save energy, thus help reduce the emission of carbon dioxide," he said in a briefing during a working visit by Energy and Natural Resources Ministry deputy secretary-general Noor Afifah Abdul Razak and Energy Commission chief executive officer Abdul Razib Dawood at the Smart Meter Operation Centre recently.

Mohamed Ghous said these new features were in line with TNB's efforts to support and realise the government's aspirations to benefit the people by empowering the field of digital economy.

TNB has installed over one million smart meters so far, with 788,000 installations involving users in the Klang Valley and 317,000 more in Melaka.

A total of 9.1 million households in Peninsular Malaysia are expected to be equipped with the smart meter by 2026.

Until the end of last month, more than 4.8 million registered account holders had used the myTNB application.

A combination of this application and the smart meter can help consumers control and monitor their electricity usage.

TNB is the agent implementing the programme to install the smart meters so as to support the government's aspirations to empower consumers and increase digitalisation among the people under the Incentive-Based Regulation (IBR) mechanism. — Bernama