



30 JUL, 2025

## Help at hand for consumers to control electricity usage

The Star, Malaysia



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WE refer to the letter in Star Metro titled “Plea for smart meters, ToU scheme in Negri Sembilan” (*The Star*, July 23; <https://tinyurl.com/39vkjcfz>).

Tenaga Nasional Berhad (TNB) would like to thank Muthukrishnan Murugiah for his feedback and for supporting the transition towards smarter energy use. His application to switch to the ToU (Time of Use) scheme was accepted on July 8. As he has a conventional meter installed at his premises, he was informed that the process of changing it to the smart meter before activating it with the ToU scheme would take up to two months.

Muthukrishnan was subsequently contacted and a smart meter was installed at his premises on July 23. Once activated in two months’ time, he would be able to monitor his energy consumption patterns on a daily and monthly basis via the myTNB app and portal, empowering him with greater control over his electricity usage.

We welcome public feedback as we continue to enhance our service offerings and upgrade our infrastructure in line with the National Energy Transition Roadmap (NETR).

For more information about the new tariffs and ToU, users can visit <https://www.mytnb.com.my/tariff>.

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