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What users say about CSI Solution

The Edge, Malaysia

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Organisations in various industries are shifting from disclosure obligations to practical delivery. Their experiences underline the growing value of specialist guidance, digital tools and trusted market relationships.

For groups operating in several jurisdictions, sustainability teams already juggle different disclosure rules, customer expectations and internal systems, and any new platform must fit alongside the tools already in use.

Gamuda Berhad sees centralised platforms as one part of a wider digital framework.

"As Gamuda continues to expand its footprint regionally, we naturally expect and increasingly embrace robust reporting and disclosure requirements," says Ong Jee Lian, Gamuda's group chief communications and ESG officer.

"In this expanding landscape, centralised data platforms represent a critical step forward in anchoring sustainability, credibility and bolstering investor confidence. What makes this shift truly impactful is the cyclical momentum it generates. Heightened disclosure demands naturally accelerate ground-level execution, as there is nothing to report without active implementation."

For Gamuda, reporting and implementation reinforce each other. Better disclosures expose gaps, while stronger implementation generates more meaningful and decision-useful information for stakeholders.

"By bridging the gap between data collection and real-world action, initiatives like Bursa Malaysia's CSI Solution successfully reinforce accountability and drive internationally aligned practices across the corporate sector," says Ong.

Yet no single platform is likely to contain every system a regional company needs, as Gamuda expects businesses to continue using multiple digital tools to collect data, monitor performance and meet different reporting requirements. It also points to the need for these systems to evolve alongside international standards and the Asean Metrics.

"As global expectations evolve, we

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Ong Jee Lian,
Group Chief Communications and ESG Officer,
Gamuda Berhad

view platforms of this nature as part of a vital multi-system framework necessary to support the broader corporate transition," says Ong.

"While such a platform is just one of many digital solutions that regional businesses will deploy to manage data and streamline compliance, its ability to scale alongside frameworks like IFRS S1/S2 and the Asean Metrics addresses these complex reporting needs directly. Integrating these diverse systems will be key to generating the decision-useful insights that keep Malaysian businesses agile, compliant and globally competitive."

Gamuda's experience highlights how sustainability reporting increasingly relies on a combination of technology, expertise and implementation support. As disclosure requirements become more sophisticated, companies need access to capabilities that extend beyond data collection and reporting.

Methodology before machinery

For Tenaga Nasional Berhad (TNB), common ESG standards must first be adapted to the realities of a power utility. That means developing sector-specific methodologies and building reliable,

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comparable data across a large operational footprint before turning to digital tools.

"Beyond reporting, our focus is on developing utility-specific methodologies that translate evolving global ESG standards into metrics that accurately reflect the operational realities of a power utility," says Leo Pui Yong, Chief Sustainability Officer at TNB.

Once that foundation is in place, TNB uses digitalisation to improve data quality, consistency and performance monitoring.

"Our approach is first to establish utility-specific methodologies that are relevant to our operations. Once we have a clear framework, we digitalise our processes to strengthen data quality, consistency and performance monitoring," she says.

In view of this, technology is most useful after a company has established what information is material, how it should be measured and how the results will be used.

"More importantly, we see sustainability data as a tool rather than a reporting exercise. Trend analysis enables us to identify performance gaps, refine our strategies and prioritise initiatives that deliver impactful operational and sustainability outcomes," says Leo.

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Leo Pui Yong,
Chief Sustainability Officer,
Tenaga Nasional Malaysia

"Our collaboration with Bursa Malaysia through CSI Solution provides an important avenue to strengthen industry readiness, enhance access to knowledge and solutions, and help MSPO-certified entities progress beyond compliance."

Mohd Hasbollah Suparyono,
Officer-In-Charge of MSPO,
Malaysian Sustainable Palm Oil

This thinking mirrors Bursa Malaysia's observations from engaging with companies across different sectors. While reporting frameworks provide an important foundation, organisations often need industry-specific guidance to turn sustainability requirements into meaningful business outcomes.

TNB's emphasis on building internal expertise underscores the importance of capability development alongside digitalisation. The company also sees value in working with partners and technology providers that complement its operational needs and support better decision-making.

Looking ahead, TNB envisions an ecosystem that moves beyond compliance towards value creation. The company highlights the need for interoperable digital platforms, built-in compliance mechanisms and practical implementation of frameworks such as the National Sustainability Reporting Framework (NSRF) and ISSB standards. It also stresses the importance of supporting sector-specific proportionality so that sustainability requirements can be applied effectively in complex operating environments.

Reaching the wider supply chain

Bursa Malaysia's vision for CSI Solution also extends across the broader value chain, supporting listed issuers in engaging more effectively with suppliers and other ecosystem participants.

In the palm oil sector, large plantation groups operate alongside small and mid-sized companies, contractors and independent producers. These businesses are increasingly expected to produce credible and auditable sustainability information.

"The palm oil sector is facing rising expectations not only to comply with sustainability requirements, but to demonstrate performance through credible, consistent and auditable data," says Mohd Hasbollah Suparyono, officer in charge at Malaysian Sustainable Palm Oil (MSPO).

"For many MSPO-certified entities, particularly small and mid-sized operators, the biggest challenge is no longer awareness of sustainability, but the ability to operationalise it across day-to-day business practices."

Many operators still need help with greenhouse gas accounting, traceability, digital reporting, emissions reduction planning and supplier engagement. Without practical and affordable support, rising sustainability requirements could become a barrier for smaller producers.

MSPO's certification system and sector expertise complement Bursa Malaysia's sustainability engagements with listed companies and their wider supply chain ecosystem. The two organisations collaborated through a plantation-sector PLC engagement in February 2026, covering sustainability expectations, greenhouse gas reporting and sector-wide implementation.

"As sustainability requirements continue to evolve, MSPO remains committed to supporting the Malaysian palm oil sector with practical disclosure tools, credible data systems and sector-specific guidance. Our collaboration with Bursa Malaysia through CSI Solution provides an important avenue to strengthen industry readiness, enhance access to knowledge and solutions, and help MSPO-certified entities progress beyond compliance towards greater competitiveness, resilience and long-term value creation," says Mohd Hasbollah.