

Headline	Praise those who do their job well		
MediaTitle	New Sunday Times		
Date	22 Dec 2013	Language	English
Circulation	156,910	Readership	295,000
Section	Letters	Page No	20
ArticleSize	385 cm ²	Journalist	N/A
PR Value	RM 37,682		



Praise those who do their job well

RECENTLY, I read an article in a newspaper about a teacher seeking treatment at a government hospital.

She was very happy with the way she was treated and sent a letter to the editor of a local daily to thank the doctors who treated her eye ailment.

I would like to applaud what she did. Many of us fail to compliment others for a job well done.

We should be more generous in giving praise.

Often, we only hear complaints. People speak up only when there is something bad to be said.

when it is something bad, people tend to point it out rudely, harshly or loudly. No one likes to be berated.

I am sure the doctors highlighted by their grateful patient went about their work with an extra spring in their step that day.

Service at hospitals and at indeed at most government departments are much better these days. It has undergone a quantum leap since the 1960s.

If you are sick, I would suggest that you go to a government clinic or hospital.

Private clinics and hospitals will slap you with an expensive bill that

many of us cannot afford.

Services provided by government-linked companies have improved, too.

Just the other day, I called the Tenaga Nasional Berhad Careline to report some malfunctioning street lights in my housing estate. TNB workers promptly arrived to repair them.

This is what I would call a caring company. Thank you TNB.

You truly press the right buttons to assist consumers and, for that, I am grateful.

Lok Sabah, Kuala Lumpur



Government clinics and hospitals are **much more affordable** than private ones.