Power failure in Selayang Indah resolved

WE refer to the letter “TNB should address its shortcomings” (The Star, June 21).

We would like to inform that due to the recent hot spell, TNB has been experiencing a sudden surge in electricity usage. This has resulted in the overloading of TNB installations in Taman Selayang Indah which saw frequent breakdowns taking place.

To overcome this problem, TNB had taken immediate action on June 21 by reconfiguring the electricity supply system to ensure supply remains stable and reliable. In addition, TNB’s officers have also been in touch with some of the affected residents including the complainant, to update them on the remedial action taken by TNB.

Most residents were satisfied with the swift action taken by TNB to address the problem. TNB appreciates the reader’s concern and feedback on this matter.

DATUK IR. LIM YEW SOON
General Manager
KL. Distribution Division
TNB