



PRESS STATEMENT

S.A. 2020/03/26 (HQ)

MOVEMENT CONTROL ORDER: TNB KEEPS THE LIGHTS ON FOR THE RAKYAT

- Critical services employees on duty
- No supply disconnection
- Kedai Tenaga suspends operation

Tenaga Nasional Berhad (TNB) continues to provide its services throughout the Movement Control Order (MCO), by ensuring smooth operation of its power stations, said TNB Chief Corporate Officer, Datuk Wira Roslan Ab Rahman.

“Apart from generation, other TNB technical teams directly involved in critical services category also continue to work to make sure all customers receive uninterrupted and stable electricity supply as well as the best service possible,” he added.

They comprise technical employees in grid and distribution network, as well as restoration and reconnection works.

Other critical services operating as usual include TNB CareLine customer services, security services, and mobile generator facilities.

Roslan also stated that during the MCO period, disconnection of electricity supply is put on hold.

TNB also suspends its meter reading and Kedai Tenaga operations to safeguard the interest of the public and TNB employees. For any transaction, customers are advised to opt for online transaction such as through myTNB portal and apps.

In a case of power outage, customers are advised to contact TNB CareLine at 15454 and TNB CareLine Facebook so appropriate action can be taken by the company.

Movement Control Order (MCO), enforced from 18 March to 31 March 2020, was announced by Prime Minister, Y.A.B. Tan Sri Muhyiddin Yassin last Monday, following the spread of COVID-19 virus

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Captions:



TNB Security Service Department officials conduct patrols around Subang Jaya Town Centre (SJTC) Transmission Main Intake (PMU) to ensure TNB's assets are safe and in good condition.



TNB ensures that the operation of its power stations runs smoothly throughout MCO period. Security officials also conduct patrols as usual to ensure TNB's assets remain protected and in good condition.