



PRESS RELEASE

S.A. 2020/04/30 (HQ)

ENERGY SAVINGS TIPS DURING MOVEMENT CONTROL ORDER

The government recently announced electricity discount for residential consumers as part of the economic stimulus to minimise the impact from the spread of Covid-19 virus. However, consumers are advised to curb wastage and optimise the discount.

During the Movement Control Order (MCO), residential electricity usage could see an increase as a result of higher usage due to more time spent staying indoors.

The actual usage can only be known after the MCO period due to the suspension of meter readings as required by the MCO. Only estimate billing is provided during this period.

The six-month tiered discount for residential consumers which begins today, 1 April 2020 was announced by the Prime Minister as part of the economic stimulus package to lessen the burden of the *rakyat* from the impact of the MCO, imposed to curb Covid-19. The MCO was enforced on 18 March 2020, and will extend for another two weeks until 14 April 2020.

The domestic tiered discount is 50 per cent for consumers with usage below 200 kWh, 25 per cent for consumers with usage between 201 to 300 kWh, and 15 per cent for consumers with usage between 301 to 600 kWh. Consumers with usage over 601 kWh enjoy two per cent discount.

To enjoy optimum discount, consumers are advised to utilise electricity efficiently. Consumers can balance the need to use home appliances without having to dig deep into their pockets by following the tips below:

1. Ensure all doors, windows and ventilation outlets are closed properly when using air conditioner to keep the cool air in. By using a fan to further cool the room you can set the air conditioner temperature slightly higher (i.e. between 24 to 26 degrees Celsius) to save electricity;
2. Clean the air filter on your air conditioner to maximise cooling effect. A dirty air filter blocks the air flow and will lessen the efficiency of the air conditioner;
3. Avoid washing clothes using hot water, unless necessary. Always wash with a full load;
4. Lessen the use of clothes dryer. Take advantage of the hot weather to dry clothes naturally;
5. Pull the plug when not using appliances. Don't leave the fan on when not in use;
6. If showering with water heater, cut down on shower time.

To get more information on energy efficiency tips, go to <https://www.mytnb.com.my>.

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For any transaction, consumers are advised to do it online i.e. through myTNB portal and apps.

For electricity disruption, consumers can contact TNB CareLine at 15454 and Facebook TNB CareLine. Consumers will be given prompt response from TNB.

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