



PRESS RELEASE

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SMART METER INSTALLATION CONTINUES DURING CMCO

- Almost 609,000 installed in Klang Valley and Melaka to date

The ongoing Smart Meter installation work in Cheras, Kuala Lumpur, Shah Alam and Putrajaya/Cyberjaya, continues as usual throughout the Conditional Movement Control Order (CMCO) period ending 27th October, 2020.

“As one of the business operations permitted during CMCO, we are continuing with this installation in accordance with the Standard Operating Procedures (SOP),” said TNB Project Director, Advanced Metering Infrastructure (AMI) Ir. Mohamed Ghous Ahmad.

“Each installation process takes only about 30 minutes. It is subjected to strict compliance of the SOP set by the authorities to ensure the safety of Smart Meter installers and customers, including measures to prevent the spread of the Covid 19 pandemic.”

Until 16th October 2020, a total of 608,976 units of Smart Meter have been installed in the Klang Valley and Melaka.

According to Mohamed Ghous, Smart Meter users have the advantage to control the pattern of their daily electricity usage, reduce wastage and carbon footprint, as well as manage their monthly expenditure.

“Smart Meter enables TNB customers to monitor their electricity usage daily through myTNB portal (www.mytnb.com.my) and application (can be downloaded from Google Play, Apple App Store and Huawei AppGallery). Electricity bill can also be paid online via the same portal.

“Smart meter users also receive their monthly bill via myTNB portal and app promptly on the date of the billing cycle.”

TNB will notify customers ahead of the Smart Meter installation via a letter. The installation work will be carried out by contractors appointed by TNB.

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The installation of Smart Meter in Cheras, Kuala Lumpur, Shah Alam and Putrajaya/Cyberjaya continues as usual throughout the Conditional Movement Control Order (CMCO), in accordance to the Standard Operating Procedures (SOP).