



PRESS RELEASE

S.A. 2020/11/80 (HQ)

TNB'S RELIEF PACKAGES TO BUSINESS EVENTS SECTOR

Tenaga Nasional Berhad (TNB) would like to clarify that while the stimulus package to the business events sector impacted by the COVID 19 pandemic has ended on 30th September 2020, it continues to offer relief packages to this sector on a case-to-case basis.

These are:

- 1) Connected Load Charges (CLC) deferment upon request;
- 2) Re-declaration of the Maximum Demand (MD) during the CLC period (eg. customer who have over-declared their electricity requirements during registration can request for a review, with some additional costs). The additional cost is based on the investment made, risk levels and the customer profile.

Interested customers are advised to apply officially for the CLC deferment and/or reduction of MD. They are to state their account number, the period requested for CLC deferment and the quantum of the downward revision in the MD (in kW) for re-declaration request.

Application can be submitted to either any Kedai Tenaga, TNB's State Head of Customer Service or the headquarters of TNB Retail in Petaling Jaya.

For submission to TNB Retail's Headquarters, please address it to:

Shahannom binti Izhah
Head (Commercial)
Retail Division TNB
16th Floor Wisma TNB
Jalan Timur
46200 Petaling Jaya
Selangor

Submission to TNB Headquarters can also be done through email. Kindly email the application to lpcrequest@tnb.com.my.

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