



PRESS STATEMENT

S.A. 2021/02/33 (HQ)

PERFORM CHANGE OF TENANCY TO PROTECT LANDLORDS' RIGHTS

Landlords are advised to transfer the registered account holder's name to their tenant's name so that the latter will be fully responsible for any charges due.

By submitting the Change of Tenancy form, landlords can avert the problem of tenants who leave large unpaid electricity bills upon vacating the rented property.

Changing the registered account holder's name is simple. Property owners can do it online via myTNB portal or app (most preferred during the pandemic) or at the nearest Kedai Tenaga. The steps to perform Change of Tenancy, including the supporting documents needed and related fees, are available on myTNB.

Landlords can repeat the same process to change the account holder's name to a new tenant's or back to their own name if they decide to stop renting.

If landlords do not wish to change the tenancy, they can still monitor the tenant's monthly usage and payment patterns by adding the rented property in their myTNB app.

For enquiries about TNB services, customers are advised to contact TNB CareLine at 1300-88-5454, email to tnbcareline@tnb.com.my or TNB CareLine Facebook page.

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Kindly forward all press enquiries to Fitri Majid at 013-3626923 /

Grace Tan at 016-6626229 / Nasir Aziz at 018-9434524

Or email us at media@tnb.com.my