



PRESS RELEASE

S.A. 2021/08/106 (HQ)

TNB WINS CIO CIRCLE OF EXCELLENCE AWARD 2021

Tenaga Nasional Berhad (TNB) achieved another milestone when its Chief Information Officer (CIO) Datuk Fazil Ibrahim was awarded the CIO Circle of Excellence Award Asia 2021 in the Silver category in a virtual ceremony held on July 16 2021.

The ceremony, organised by CNBC, CISCO and Moneycontrol is a platform to recognise and celebrate visionary CIOs from the ASEAN, China, Korea, Japan, India, Australia-New Zealand (ANZ) and South Asian Association for Regional Cooperation (SAARC) countries who have led their organisations to achieve business resiliency through digital transformation.

“This achievement resonates well with our consistent efforts towards digitalisation in delivering robust infrastructure and technologies,” said Fazil in his acceptance speech.

“We were able to respond immediately by providing nearly 35,000 TNB workforce nationwide with comprehensive work-from-home support right from the start, even before the pandemic began.”

TNB’s success in implementing the Webex Unified Communication and Dual Sim Router projects epitomise the utility’s world-class capabilities and technological excellence, in line with its aspiration to become the leading provider of sustainable energy solutions in Malaysia and internationally.

Through the Webex Unified Communication project, TNB has successfully minimised the impact on its business operation and productivity during the pandemic by facilitating the need of its workforce in having departmental unit meetings, town hall sessions, workshops, and training.

The Dual Sim Router project is a collaboration with TNB Distribution Network and ICT Division that has brought tremendous value to TNB in reducing electricity supply restoration time to its 9.4 million customers through improved network availability and latency.

“As a result, the Dual Sim Router project has successfully helped TNB to achieve a world-class system average interruption duration index or SAIDI to 44.95 minutes in Financial Year 2020,” added Fazil. For the record, TNB’s SAIDI figure for 2019 was 48.13 minutes.

Released in Kuala Lumpur on 8 August 2021 at 10:00 am

Kindly forward all press enquiries to Fitri Majid at 013-3626923 /

Grace Tan at 016-6626229 / Nasir Aziz at 018-9434524

or email us at media@tnb.com.my



TNB Chief Information Officer Datuk Fazil Ibrahim