

PRESS RELEASE

S.A. 2023/06/22_33 (HQ)

TNB ENCOURAGES USERS TO BE MORE MINDFUL AND EFFICIENT IN USING ELECTRICITY

- There has been a trend of increased electricity usage since April due to festive seasons and dry weather conditions
- Users are encouraged to practice energy-efficient habits and avoid waste of energy
- Utilise the myTNB application and portal to monitor usage so that adjustments can be made before monthly bills are issued

High or low energy usage is in the hands of users, who need to cultivate the efficient use of various electrical appliances in respective homes.

To control energy consumption, **Tenaga Nasional Berhad (TNB)** urges users to be more aware of optimal usage methods for each electrical device, thereby avoiding excessive energy consumption.

Users can visit <u>www.mytnb.com.my/energy-efficiency/home-energy-savings-tips/tips-</u> <u>tricks</u> for more information on wise electricity conservation measures, including appliances such as air conditioners, fans, lights, washing machines, refrigerators, microwave ovens and how to make energy-efficient choices when purchasing electrical goods.

The country has been experiencing dry weather with low rainfall since April, which is predicted to continue until August. In addition, the festive season of Hari Raya Puasa has further increased electricity usage.

The continuous upward trend was evidenced by the record peak demand for maximum power supply of 19,716 Megawatts (MW) recorded on 11 May 2023. This increased energy consumption was observed in appliances such as air conditioners and fans. Despite using them in the same manner, including adjusting the duration and temperature to 24 degrees Celsius, more energy was consumed compared to the previous month because the cooling system worked harder in warmer weather.

As the number of kilowatt-hours (kWh) of energy consumed increases, the billing calculation will involve higher tariff blocks, resulting in higher bills for users. These tariff blocks have remained unchanged since the existing rates were established in 2014.



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Therefore, TNB will periodically remind the public about the practice of energy-efficient electrical usage for various appliances in living rooms, kitchens, bedrooms and bathrooms aiming to conserve energy and avoid wastage.

Adopting the right and efficient culture of electricity usage is not only necessary during hot weather conditions but also a reasonable practice going forward, contributing to global efforts towards a more sustainable life.

As a society, we need to be aware that energy usage conservation can help address climate change by reducing carbon emissions generated by fossil fuel sources, thus contributing to environmental conservation and human well-being.

Those residing in premises with smart meters have the additional advantage of monitoring daily electricity usage in terms of Ringgit or kWh through the myTNB portal (<u>www.mytnb.com.my</u>) or myTNB application.

The main advantages of smart meters lie in the accuracy of billing information and providing users with information for managing household energy expenditure. With daily electricity usage information, users with smart meters are empowered to plan and control their electricity usage more efficiently.

Users are encouraged to download the myTNB application and register their TNB accounts, whether their premises are installed with smart meters or not, in order to identify monthly electricity consumption, view electricity usage history, and easily check electricity bills for making adjustments before monthly bills are issued.

For billing inquiries, the latest energy efficiency news and tips, please contact TNB CareLine at 1300-88-5454, TNB Careline Facebook, and Twitter@Tenaga_Nasional.

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BRIGHT WAYS TO SAVE ENERGY



- Turn off lights and fans before leaving the house.
- Clean the area around your air conditioner.
- Open up to natural light to save energy.
- Setting a timer on your air conditioner.
- Use Energy Star appliances and equipment.

5-star rated appliances are designed to run more efficiently, reducing your consumption.

Users can visit <u>www.mytnb.com.my/energy-efficiency/home-energy-savings-tips/tips-tricks</u> to find more information on smart electricity-saving measures, including appliances such as air conditioners, fans, lights, washing machines, refrigerators and microwave ovens, as well as how to make energy-efficient choices when purchasing electrical appliances.