



## PRESS RELEASE

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### TNB CELEBRATES CONSECUTIVE GOLD AWARDS AND TOP RECOGNITION AT SSON IMPACT AWARDS

- Securing the Gold Award for Best Shared Services Team, TNB Global Business Solutions (TGBS) garnered global recognition.
- TGBS clinched a position among the Top 20 Most Admired Shared Services Organisations (SSO) and Global Business Services (GBS), alongside winning the Bronze Change Management Impact Award and the Customer Centricity Impact Award.

TNB Global Business Solutions (TGBS), the shared service provider of **Tenaga Nasional Berhad (TNB)**, achieved significant milestones at the Shared Services & Outsourcing Network (SSON) Impact Awards 2023 held in Singapore on October 19<sup>th</sup>.

TGBS proudly received the prestigious Gold Award for the Best Shared Services Team in the Asian Region, marking its second consecutive win after securing the same recognition in 2022. Furthermore, TGBS secured its position among the Top 20 Most Admired Shared Services Organisations (SSO) and Global Business Services (GBS) globally for the second consecutive year.

In addition to these accolades, TGBS was honoured with the Bronze Change Management Impact Award and the Customer Centricity Impact Award, showcasing TNB's commitment to excellence in change management and customer-centric practices.

TNB President and Chief Executive Officer, Dato' Seri Ir. Baharin Din, expressed gratitude for the recognition, stating, "These awards affirm TNB's unwavering commitment to exceptional service, change management and customer-centricity. They signify the collective effort and dedication of TNB's personnel in achieving excellence, supporting our vision to be a leading provider of sustainable energy solutions both locally and internationally in alignment with our Net Zero 2050 aspirations.

Baharin highlighted how these awards reinforce TNB's commitment to sustainable development and its Environmental, Social and Governance (ESG) agenda. He expressed confidence that these achievements will inspire TGBS to continuously elevate its service offerings, fostering external partnerships and internal efficiency.

The SSON Impact Awards is an esteemed global industry recognition event that honours and celebrates SSOs and service delivery teams exceeding industry standards in their initiatives.

Winners are evaluated by leading practitioners renowned for their expertise across multiple industries and exemplary contributors and members to the services delivery community.

Among this year's distinguished SSON Impact Awards Asia recipients were Unilever, Vital GBS, Coca-Cola BBS, PepsiCo GBS, PT Pertamina Persero, Walmart China Investment Co, and Maersk Global SSC.

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*Kindly forward all press inquiries to Hanim Idris 019-2617617 /  
Grace Tan 016-6626229 / Faiq Haikal 013-3889606 / Atikah Aqilah 011-10772731  
or email: [media@tnb.com.my](mailto:media@tnb.com.my)*



**Leading TNB to Excellence:** TNB President and Chief Executive Officer, Dato' Seri Ir. Baharin Din celebrates TNB's triumph at the SSON Impact Awards, reaffirming its commitment to sustainable energy solutions and exceptional service.