



PRESS RELEASE

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TNB Introduces MyDigital ID as an Additional Login Option for myTNB Users

Tenaga Nasional Berhad (TNB) announces the integration of MyDigital ID as an additional Single Sign-On (SSO) option within the myTNB platform, set for early 2025. This added choice allows customers to log in using MyDigital ID, should they prefer a unified digital identity solution.

This initiative aligns with TNB's commitment to supporting the MyDIGITAL agenda, which aims to streamline digital identity management in Malaysia while offering customers added convenience and security. By incorporating MyDigital ID, TNB provides another secure way for myTNB users to access their accounts with the assurance of robust identity protection.

With the integration of MyDigital ID's SSO feature, myTNB users can access multiple TNB services while enjoying enhanced protection against data breaches and fraud through centralised digital identity verification.

Supporting Malaysia's Digital Transformation

MyDigital ID integration on the myTNB platform alligns with the country's MyDIGITAL blueprint, a national vision to foster a digitally empowered Malaysia. As the first government-linked companies (GLCs) to offer MyDigital ID, TNB supports the nation's digital goals, providing a seamless and secure experience for those who choose this login option.

"TNB is committed to enhancing our customers' digital journey," said TNB President/Chief Executive Officer, Datuk Ir. Megat Jalaluddin Megat Hassan. "We are excited to offer MyDigital ID as one of the convenient, secure ways our customers can access their myTNB accounts."

Enhancing Security and Customer Experience

The integration of MyDigital ID into myTNB offers a host of benefits, including:

- **Seamless Login:** A single login provides access to multiple TNB services, simplifying the user experience.
- **Enhanced Security:** Robust identity verification helps safeguard against fraud and unauthorised access, adhering to stringent government standards.
- **Improved User Experience:** Customers will experience faster, smoother access to TNB services without the hassle of managing multiple login details.

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“Digital security is a growing concern in today’s interconnected world, and MyDigital ID is our way of ensuring customers can trust the platform they use,” added Megat Jalaluddin. “By adopting a single digital identity, we are simplifying the process and ensuring our customers’ data is better protected.”

Early Adopter Program in 2025

In early 2025, selected myTNB subscribers will be invited to try the MyDigital ID login option in the initial rollout phase. They would receive exclusive invitations to update their myTNB app, allowing them to experience the benefits of MyDigital ID firsthand.

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About Tenaga Nasional Berhad

Tenaga Nasional Berhad (www.tnb.com.my) is a leading Malaysian utility company in Asia with an international presence in the United Kingdom (UK), Ireland, Australia, Turkiye, Saudi Arabia, Kuwait, Pakistan, and Cambodia. Within the renewable energy space, as of December 2023, TNB has a total gross portfolio of 3,119MW in Peninsular Malaysia (including 2,536.1MW of large hydro) and 1,183MW across the UK, Ireland, Australia, and Turkiye comprising mainly solar, wind, and hydro energy generation assets. In addition to being the nation’s primary electricity generation enterprise, TNB also transmits and distributes all the electricity in Peninsular Malaysia, Sabah, and the Federal Territory of Labuan. As of 30 June 2024, TNB supplies electricity to over 11 million customers.



TNB President/Chief Executive Officer, Datuk Ir. Megat Jalaluddin Megat Hassan