



SIARAN AKHBAR PRESS STATEMENT

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LAUNCHING OF TNB BILL PAYMENT THROUGH PAYQUIK KIOSKS NATIONWIDE

Tenaga Nasional Berhad (TNB) and Paylink Global (M) Sdn Bhd are pleased to announce the acceptance of TNB bill payments on Paylink's network of Self Service Kiosks, known in the market as PayQuik. The Kiosks which has been effective since 1 June 2014, accept Ringgit Malaysia cash notes in all denominations, including RM 1 and have a multilingual and easy-to-use touch screen interface as well as a barcode scanner.

According to Paylink's Chief Executive Officer (CEO), K. Gouripagan, "We currently have 360 Kiosks deployed nationwide, including Sabah and Sarawak. Our aim is to have as many services as possible to make it even easier for customers to pay all their bills during a single visit to the Kiosk to serve as a 'One-Stop Centre'. Consumers demand for a higher level of convenience, and accessibility is the driving force behind these advancements".

TNB Senior General Manager, Customer Service (Distribution Division), Ir. Kamaliah Abdul Kadir said TNB is looking at offering customers a range of different payment channels as TNB's commitment in making convenience a priority for the customers.

Paylink started its operations in Malaysia in April 2010 with the aim of being a "One-Stop Centre" for customers to make multiple bill payments and to bridge the gap between Service Providers and their customers. Apart from TNB bill payments, customers can also pay bills to ASTRO, Telekom Malaysia Berhad (TM), and ABNxcess at any one of the PayQuik Kiosks located nationwide.

Future plans include increasing the number of Service Providers on the Kiosk to make it even more convenient. "As the year continues to progress it will be interesting to see how the kiosk industry will evolve with new technologies being incorporated and adopted. We are constantly looking at ways to provide further convenience to our customers with more value-added services", says K. Gouripagan.

TNB bill payments can also be made at TNB Customer Service Centre, TNB e-Services (<https://e-services.tnb.com.my>), TNB Payment Kiosk, selected banks, selected financial institutes, selected websites and internet payments, Kedai Mesra Petronas, Automated Teller Machine (ATM) and one stop centre – Pos Malaysia, Telekom Malaysia (TM), state water departments and participating departments.

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